

BOARD OF DIRECTORS REGULAR MEETING

DATE:

MARCH 6, 2024

TIME: 8:00 A.M.

0

1021 E. Miramar Avenue | Claremont, CA 91711



www.threevalleys.com



909.621.5568



THREE VALLEYS MUNICIPAL WATER DISTRICT REGULAR BOARD MEETING AGENDA

1021 E. Miramar Avenue, Claremont, CA 91711 March 6, 2024 – 8:00 AM

The mission of Three Valleys Municipal Water District is to supplement and enhance local water supplies to meet our region's needs in a reliable and cost-effective manner.

NOTICE OF VIDEOCONFERENCE/TELECONFERENCE ACCESSIBILITY

Three Valleys MWD will hold this meeting of its Board of Directors on the date and time, and at the location set forth above. The public may participate in the meeting by physical attendance at the meeting or by videoconference or teleconference utilizing the following links:

Link to join webinar: https://tvmwd.zoom.us/j/88211724719

OR

Dial in: (669) 900-9128, Webinar ID: 882 1172 4719

Any member of the public wishing to participate in public comment may do so in any of the following manners: (1) by using the "Raise Hand" feature on the Zoom platform and when prompted by the Board President during the public comment period, (2) by filling out the electronic speaker's card at the following link https://arcg.is/0z5GqO prior to the close of public comment, (3) by sending an email to PublicComment@tvmwd.com prior to the close of public comment, or (4) those attending the meeting in person may complete a speaker's card and provide it to the Executive Assistant prior to the close of public comment.

1. CALL TO ORDER ROBERTO

2. ROLL CALL AGUIRRE

Jody Roberto, President
Mike Ti, Vice President
Carlos Goytia, Secretary/Treasurer
David De Jesus, Director
Jeff Hanlon, Director
Bob Kuhn, Director
Danielle Soto, Director

3. FLAG SALUTE ROBERTO

4. DIRECTOR REMOTE PARTICIPATION PURSUANT TO AB 2449 [Government Code Section 54953(f)]

ROBERTO

- A. NOTIFICATION DUE TO JUST CAUSE
- B. REQUEST DUE TO EMERGENCY CIRCUMSTANCES

BOARD ACTION REQUIRED ITEM 4.B

Staff Recommendation: None

5. AGENDA REORDER/ADDITIONS [Government Code Section 54954.2(b)(2)]

ROBERTO

Additions to the agenda may be considered when two-thirds of the board members present determine a need for immediate action, and the need to act came to the attention of TVMWD after the agenda was posted; this exception requires a degree of urgency. If fewer than two-thirds of the board members are present, all must affirm the action to add an item to the agenda. The Board shall call for public comment prior to voting to add any item to the agenda after posting.

6. PUBLIC COMMENT (Government Code Section 54954.3)

ROBERTO

Opportunity for members of the public to directly address the Board on items of public interest within its jurisdiction. The public may also address the Board on items being considered on this agenda. TVMWD requests that all public speakers complete a speaker's card and provide it to the Executive Assistant.

We request that remarks be limited to three minutes or less. Pursuant to Government Code Section 54954.3, if speaker is utilizing a translator, the total allotted time will be doubled.

7. PRESENTATIONS

A. REVIEW OF METROPOLITAN WATER DISTRICT OF SOUTHERN CALIFORNIA'S CLIMATE ADAPTATION MASTER PLAN FOR WATER AND PRIORITIES UPDATE BY MWD BOARD CHAIR ADÁN ORTEGA

LITCHFIELD

B. TVMWD TEAM ACHIEVEMENTS & MILESTONES

LITCHFIELD

8. GENERAL MANAGER'S REPORT

LITCHFIELD

The Executive Leadership Team will provide brief updates on existing matters under their purview.

A. SALARY SCHEDULE REVIEW EFFECTIVE JULY 1, 2024

VELASQUEZ

The Board will review the salary schedule that is to be effective as of July 1, 2024.

B. FISCAL YEAR 2024-25 BUDGET WORKSHOP

VELASQUEZ

- FY 24-25 Budget
- CY 2025 Rates
- CY 2025 Fixed Charges
- CY 2025 Capacity Charges

C. CSDA COMMERCIAL CARD PROGRAM REBATE

The Board will be apprised of rebates earned by paying vendors via credit card.

AGUILAR

D. REVIEW OF THE EMPLOYEE HANDBOOK

The Board will review updates made to the Employee Handbook.

HOWIE

E. CSDA BOARD OF DIRECTORS CALL FOR NOMINATIONS - SEAT A

The Board will discuss nominations for the CSDA Board of Directors, Seat A 2025-27 term.

LITCHFIELD

2023 27 (8111).

9. DIRECTORS'/GENERAL MANAGER'S ORAL REPORTS

Directors may report on activities for meetings to which they are assigned to serve as the representative or alternate of TVMWD and on other areas of interest.

ROBERTO

A. METROPOLITAN WATER DISTRICT

B. CHINO BASIN WATERMASTER

DE JESUS

C. SAN GABRIEL BASIN WATER QUALITY AUTHORITY

KUHN

D. MAIN SAN GABRIEL BASIN WATERMASTER

KUHN

ΤI

E. SIX BASINS WATERMASTER

HANLON

ITEM 9 CONTINUED

F. ADDITIONAL BOARD MEMBER REPORTS

ALL

G. GENERAL MANAGER'S COMMENTS

LITCHFIELD

10. CLOSED SESSION ROBERTO

A. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION [Government Code Section 54956.9(d)(1)]

Name of Case: Chino Basin Municipal Water District v. City of Chino, et al., San Bernardino County Superior Court Case No. RCV RS 51010

B. CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION [Government Code Section 54956.9(d)(1)]

Name of Case: San Diego County Water Authority v. Metropolitan Water District of Southern California, et al., San Francisco County Superior Court Case No. CPF-14-514004 (Consolidated with Case Nos. CPF-16-515282 and CPF-18-516389)

11. FUTURE AGENDA ITEMS

ROBERTO

12. ADJOURNMENT AND NEXT MEETING

ROBERTO

The Board will adjourn to a regular Board Meeting on March 20, 2024.

In compliance with the Americans with Disabilities Act Government Code Section 54954.2(a), if special assistance is needed to participate in this public meeting, please contact the Executive Assistant at (909) 621-5568 at least 24 hours prior to the meeting.

Pursuant to Government Code Section 54957.5, materials related to an item on this agenda submitted after distribution of the agenda packet will be posted on the TVMWD website at www.threevalleys.com.

Three Valleys MWD Board meeting packets and agendas are available for review at <u>www.threevalleys.com</u>



BOARD INFORMATION

BOARD OF DIRECTORS STAFF REPORT

To: TVMWD Board of Directors

From: Matthew H. Litchfield, General Manager

Date: March 6, 2024

Subject: Salary Schedule Review Effective July 1, 2024

☐ Funds Budgeted: \$ ☐ Fiscal Impact: \$93,960

Staff Recommendation

No Action Necessary – Informational Item Only

Background

Pursuant to CalPERS and California Code of Regulations Section 570.5, salary schedule changes must be approved and adopted by the employer's governing body according to the requirements of applicable public meeting laws.

Discussion

Provided for review is a draft of the salary schedule to be effective July 1, 2024, which reflects a 2.56% increase to the salary ranges. The increases are on the change 2023 Consumer Price Index (CPI)- Urban Wage Earners and Clerical Workers, as prepared by the Bureau of Labor Statistics. These ranges were included in calculating the budget for FY 2024-25.

As a reminder, these adjustments are made to the salary ranges, not to the individual employee's salary. Salary changes continue to be based on the merits of the employee's annual evaluation.

This item will be brought back for consideration of adoption on March 20, 2024.

Environmental Impact

None

Strategic Plan Objective(s)

3.3 – Be accountable and transparent with major decisions

Attachment(s)

Exhibit A – Salary Schedule effective July 1, 2024

Meeting History

None

NA/JV



THREE VALLEYS MUNICIPAL WATER DISTRICT ANNUAL SALARY RANGE BY CLASSIFICATION Effective: July 1, 2024

CLASSIFICATION	JOB CODE	. ANNUAL SALARY RANGE					
CLASSIFICATION	JOB CODE	ı	Minimum		Mid	N	/laximum
ACCOUNTING TECHNICIAN	101	\$	63,843	\$	82,996	\$	102,148
ADMINISTRATIVE/COMMUNICATIONS ASSISTANT	102	\$	63,257	\$	82,235	\$	101,212
ASSISTANT ENGINEER	103	\$	74,046	\$	96,260	\$	118,474
CHIEF ADMINISTRATIVE OFFICER	104	\$	193,876	\$	252,039	\$	310,202
CHIEF FINANCE OFFICER	105	\$	192,653	\$	250,449	\$	308,246
CHIEF OPERATIONS OFFICER	106	\$	164,186	\$	213,442	\$	262,697
CHIEF WATER RESOURCES OFFICER	107	\$	175,128	\$	227,667	\$	280,205
COMPLIANCE SPECIALIST	108	\$	95,581	\$	124,256	\$	152,930
ENGINEER	109	\$	111,882	\$	145,446	\$	179,011
ENGINEERING ASSISTANT	110	\$	69,779	\$	90,713	\$	111,647
EXECUTIVE ASSISTANT	111	\$	87,744	\$	114,067	\$	140,390
GENERAL MANAGER	112	\$	224,744	\$	292,168	\$	359,591
HUMAN RESOURCES/RISK MANAGER	113	\$	114,329	\$	148,628	\$	182,927
INFORMATION TECHNOLOGY MANAGER	114	\$	131,106	\$	170,437	\$	209,769
INSTRUMENTATION/ELECTRICAL SYSTEM OPERATOR	115	\$	109,271	\$	142,053	\$	174,834
OPERATIONS SUPERVISOR	116	\$	110,458	\$	143,595	\$	176,733
OPERATIONS SUPERVISOR (T5)	117	\$	132,549	\$	172,314	\$	212,079
PLANT ASSISTANT	118	\$	50,902	\$	66,173	\$	81,443
FINANCE MANAGER	119	\$	104,569	\$	135,939	\$	167,310
SHIFT OPERATOR II	120	\$	62,649	\$	81,444	\$	100,239
SHIFT OPERATOR III	121	\$	77,107	\$	100,239	\$	123,371
SHIFT OPERATOR IV	122	\$	86,873	\$	112,935	\$	138,997
SHIFT OPERATOR V	123	\$	90,260	\$	117,338	\$	144,416
WATER RESOURCES ANALYST I	124	\$	66,664	\$	86,663	\$	106,662
WATER RESOURCES ANALYST II	125	\$	81,086	\$	105,412	\$	129,738
WATER RESOURCES ANALYST III	126	\$	95,509	\$	124,162	\$	152,815
					HOURLY		
WATER RESOURCES INTERN (PT)	127	\$	17.00			\$	22.00

Based on Board approval, an adjustment to each salary range classification will be considered for July 1 of each year. Range adjustments are tied to changes in the Consumer Price Index - Urban Wage Earners and Clerical Workers for Los Angeles-Long Beach-Anaheim as prepared by the Bureau of Labor Statistics, from current year annual to the prior year annual. The adjustment to each salary range is intended to keep TVMWD's salary ranges at the market level and may not necessarily impact individual salaries. The opportunity for individual salary increases will continue under the merit-based system employed by TVMWD. An important note is that an employee's annual salary may be below the minimum salary range if: (1) their annual evaluation has not yet occurred in the current fiscal year or (2) their performance documented in prior annual evaluations has not merited an increase that has kept up with index adjustments to the salary ranges.

Shift Differential Pay

- Operators and plant assistants who work on Friday, Saturday or Sunday will be compensated with 10% additional pay for those hours.
- Shift differential pay is considered special compensation and will be reported to CalPERS as such.

On-Call Pay

- Standby operators who serve as the on-call standby operator each evening will be paid \$45 per day (\$90 on holidays).
- Lab operators who serve as the on-call plant operator each evening will be paid \$100 per day (\$200 on holidays).
- In addition to receiving the on-call pay noted above, the on-call operators will be paid for the additional time spent responding to situations.
 - If responding by phone/tablet/laptop only, the on-call operator will be guaranteed at least 15 minutes of additional pay. All time over 15 minutes will be rounded up to the nearest 15 minute increment.
 - If responding in person, the on-call operator will be guaranteed at least two hours of additional pay. All time over two hours (portal to portal) will be rounded up to the nearest 15 minute increment.
 - Operators will be eligible for OT and shift differential pay as applicable for time spent responding.
- On-call pay is <u>not</u> considered special compensation and thus will <u>not</u> be included as a part of final compensation in calculating CalPERS pension.

Holiday Pay

- Any employee scheduled who works on either the actual holiday or the observed holiday will be paid at one and one-half times the employee's regular rate of pay. Since the employee is working the holiday, the employee will also be paid an additional ten hours at regular pay for that holiday.



BOARD INFORMATION

BOARD OF DIRECTORS STAFF REPORT

To:	TVMWD	Board	of Directors

From: Matthew H. Litchfield, General Manager

Date: March 6, 2024

Subject: Fiscal Year 2024/2025 Budget

Funds Budgeted: \$	☐ Fiscal Impact: \$
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Staff Recommendation

No Action Necessary – Informational Item Only

Discussion

Staff will conduct a budget workshop today. Attached is the first draft of the FY 2024/2025 budget. Staff has considered the following assumptions in preparing this budget:

- This draft is based on MWD's FY 2024/25 and 2025/26 Biennial Budget and Ten-Year Financial Forecast presented by MWD staff in February 2024 for the calendar 2025 and 2026 rate setting cycles at overall increases of 13% and 8%.
- TVMWD projected sales are based on TVMWD member agency input. Each agency provided an estimate regarding their 2024-2029 demands.
- Assumes TVMWD will maximize flows from the Miramar Plant.

Highlights of this draft budget:

Pass Through Fund

- The MWD RTS Charge is increasing by \$411,000 for FY 2024/2025 and calendar year 2025. This is primarily due to:
 - o TVMWD taking proportionately more water over the last 10 years than other MWD agencies (4.60% for 2025 versus 4.52% for 2024)

The standby charge collected for the fiscal year is estimated to increase from \$28.54 to \$30.59 per EDU.

• The MWD Capacity Charge is increasing by \$14,000 for the fiscal year but decreasing by \$55,000 for the calendar year 2025. This is primarily due to MWD's Capacity Charge rate fluctuating greatly. The rate for 2022-2025 has moved from \$12,200 to \$10,600 to \$11,200 to \$10,800 per cfs.

Capital Fund

• The Capital Improvement Plan projects for FY 24/25 will be funded by property tax revenues, contributing \$9,000 surplus into capital reserves. The revenues for the 5-year period are expected to be \$15.5M, while projects are expected to be \$17.6M.

Operating Fund

- MWD's untreated water rate is increasing \$103/AF (11%). MWD's treatment surcharge is increasing \$106/AF (30%). These changes result in an overall increase in the treated water rate of \$209/AF (17%).
- The key to keeping TVMWD rates low is maximizing the Miramar Plant. We accomplish
 this primarily by providing as much supply as possible to Golden State Water Company,
 La Verne, and Joint Water Line from TVMWD's Miramar Plant rather than MWD's
 Weymouth Plant.
- The controllable budget (All other Operating Fund expenses excluding water costs) is 15% higher than what we estimated for FY 2023/2024. Notable changes are as follows:
 - o Staff Compensation is 7% higher due to an increase in CPI and benefits.
 - o Professional service is 12% higher primarily due to IT manage services provider and Microsoft licensing.
 - o Planning and Resources are higher due to staff finding it necessary to regularly have more resources for cybersecurity and Miramar Plant asset management studies. This category also reflects \$75,000 of additional funds for FY 2024/2025 to complete the Urban Water Management Plan. Other studies like service area LAFCO boundary \$100,000 and cost of services rate study \$50,000 are included.
 - o Operations and Maintenance costs are 25% higher, primarily due to an increase of \$190,000 in power costs and an increase of \$303,000 in chemicals.

TVMWD Surcharge

- The current TVMWD surcharge for 2024 is \$8. Staff proposes a TVMWD surcharge for 2025 at \$12 due to the volatile chemical market and not having the ability to purchase water at a lower cost within Six Basins.
- The increase of \$4/AF is due to the increases noted in the operating fund above.

TVMWD Fixed Charges

• TVMWD's current fixed charges are 10% of the controllable budget cost. TVMWD can meet the required revenue to cover costs by fixed cost allocation revenue. FY 2024-25 Budget has a 15% cost allocation to recover costs (All other Operating Fund expenses excluding water costs) and balance the district's budget.

<u>Summary</u>

Based on this first draft of the budget, TVMWD expects to require a surcharge of \$12 per acre foot on top of the MWD rate for 2025 and the foreseeable future.

This item will be discussed with TVMWD's member agency managers next week and brought back for further board discussion at the April 3, 2024, board meeting.

Environmental Impact

None

Strategic Plan Objective(s)

3.1 – Utilize and comply with a set of financial policies to maintain TVMWD's financial health

3.3 – Be accountable and transparent with major decisions

Attachment(s)

Exhibit A – FY 2024/2025 Budget Version 1 Draft

Exhibit B – Capacity Charges 2025 Draft

Exhibit C – Fixed Charges 2025 Draft

Meeting History

None

NA/JV



FY 2024/25 FY 2024/25 TVMWD BUDG	SET VERSIO	N 1								
	FY 2023/24	FY 2023/24	FY 2024/25	Pass Through	Operating	Capital	FY 2025/26	FY 2026/27	FY 2027/28	FY 2028/29
REVENUES	Budget	Projected	Budget	Fund	Fund	Fund	Budget	Budget	Budget	Budget
REVEROES	get	,		2 01110	3 33333	2 0000	- unger		_ uugu	
Water Sales	68,481,309	65,862,354	73,202,342		73,202,342		79,681,941	87,046,171	93,895,828	99,634,125
Standby Charge	5,459,852	5,406,042	5,871,265	5,871,265	. 0,202,012		6,358,227	6,980,361	7,787,802	8,572,283
Capacity Charge Assessment	1,507,470	1,507,000	1,521,300	1,521,300			1,455,545	1,550,685	1,641,689	1,720,800
Property Taxes	2,934,033	3,183,407	3,100,478	1,021,000		3,100,478	3,100,478	3,100,478	3,100,478	3,100,478
Fixed Charge Assessment	896,361	896,361	1,262,064		1,262,064	2,122,112	1,621,269	1,659,011	1,721,503	1,812,412
Hydroelectric Sales	200,000	238,226	240,000		240,000		240,000	240,000	240,000	240,000
Interest Income	105,604	253,753	105,604		105,604		105,604	105,604	105,604	105,604
Pumpback O&M	10,000	11,473	10,000	10,000	100,001		10,000	10,000	10,000	10,000
Grants and Other Revenue	5,705	138,560	5,844	10,000	5,844		5,990	6,140	6,293	6,451
	5,: 55	100,000			0,011		-	 	-	5, 15 1
TOTAL REVENUES	79,600,334	77,497,175	85,318,897	7,402,565	74,815,854	3,100,478	92,579,053	100,698,449	108,509,197	115,202,153
EXPENSES			_				-	_	-	
Water Purchases	60,179,085	57,801,312	63,688,302		63,688,302		68,776,465	75,477,655	82,379,997	88,128,443
MWD RTS Charge	5,459,852	5,476,023	5,871,265	5,871,265			6,358,227	6,980,361	7,787,802	8,572,283
Staff Compensation	5,496,236	4,465,224	5,859,749		5,859,749		6,107,129	6,424,979	6,748,319	7,136,115
MWD Capacity Charge	1,507,470	1,507,470	1,521,300	1,521,300	, ,		1,455,545	1,550,685	1,641,689	1,720,800
Operations and Maintenance	1,947,950	2,658,362	2,430,250	, ,	2,430,250		2,524,327	2,622,046	2,723,548	2,828,979
Capital Repair and Replacement	597,216	736,675	1,325,000		, ,	1,325,000	1,600,000	1,880,000	1,950,000	2,250,000
Capital Investment Program	2,525,000	7,606	1,766,400			1,766,400	1,484,300	1,620,000	1,845,000	1,945,000
Professional Services	669,126	680,051	748,515		748,515	, ,	777,490	807,588	838,850	871,323
Directors Compensation	285,389	229,375	325,165		325,165		300,981	312,868	325,934	340,297
Communication and Conservation Programs	200,700	204,163	171,000		171,000		177,620	184,495	191,637	199,056
Planning and Resources	425,000	207,245	827,500		827,500		800,000	475,000	375,000	575,000
Membership Dues and Fees	97,650	98,036	101,100		101,100		105,014	109,079	113,301	117,687
Hydroelectric Facilities	30,000	4,061	60,000		60,000		62,323	64,735	67,241	69,844
Pumpback O&M	10,000	13,274	10,000	10,000	,		10,000	10,000	10,000	10,000
Board Elections	-	-		,	-		· -	· -	· -	_
Reserve Replenishment	390,000	390,000	390,000		390,000		390,000	390,000	390,000	390,000
Encumbrances from prior year	,	,	-		,	-	· -	1 '- H	1 '-	-
TOTAL EXPENSES	79,820,675	74,478,879	85,095,545	7,402,565	74,601,580	3,091,400	90,929,420	98,909,492	107,388,319	115,154,828
NET INCOME (LOSS) BEFORE TRANSFERS	(220,340)	3,018,296	223,352	-	214,274	9,078	1,649,633	1,788,957	1,120,878	47,325
TRANSFER FROM BOARD ELECTION RESERVES	(220,040)	-	220,002		21-1,21 T	0,010	1,5-10,000	1,100,001	1,120,010	11,020
TRANSFER FROM/(TO) CAPITAL RESERVES	188,183	188,183	(9,078)			(9,078)	(16,178)	399,522	694,522	1,094,522
TRANSFER FROM/(TO) OPPORTUNITY RESERVES	100,103	100,100	(3,070)			(3,070)	(10,170)	- 000,022	- 004,022	1,004,022
TRANSFER FROM/TO ENCUMBERED RESERVES	1,113,619	1,113,619	_							
NET INCOME (LOSS) AFTER TRANSFERS	1,081,462	4,320,098	214,274		214,274	-	1,633,455	2,188,480	1,815,400	1,141,847
7.21 INCOME (2000) / 11 12 11 11 11 11 11 11 11 11 11 11 11	1,001,402	4,020,000			214,214		1,000,100	2,100,100	1,010,100	.,,
	CY 2024		CY 2025				CY 2026	CY 2027	CY 2028	CY 2029
MWD RATE	\$ 1,256		\$ 1,465				1,587	1,770	1,882	1,969
TVMWD SURCHARGE	\$ 8		\$ 12				12	12	12	12
TVMWD RATE	\$ 1,264		\$ 1,477				\$ 1,599	\$ 1,782	\$ 1,894	\$ 1,981
ANNUAL FIXED CHARGE	\$ 920,766		\$ 1,639,176				\$ 1,639,176	\$ 1,678,847	\$ 1,764,160	\$ 1,860,663

MWD CAPACITY CHARGE SUMMARY EFFECTIVE JANUARY 2025



AGENCY	CFS BASIS	ANNUAL CHARGE	MONTHLY CHARGE	%
Boy Scouts	0.4	\$ 4,053.30	\$ 337.77	0.27%
Cal Poly	0.7	\$ 7,295.93	\$ 607.99	0.49%
Covina	3.8	\$ 40,532.97	\$ 3,377.75	2.71%
Covina Irrigating Company	13.8	\$ 148,756.01	\$ 12,396.33	9.96%
Glendora	13.1	\$ 141,865.40	\$ 11,822.12	9.50%
Joint Water Line (JWL)	26.4	\$ 285,352.12	\$ 23,779.34	19.10%
La Verne	12.9	\$ 139,794.17	\$ 11,649.51	9.36%
Mt. Sac	1.0	\$ 10,538.57	\$ 878.21	0.71%
Pomona	0.0	\$ -	\$ -	0.00%
Rowland Water District	7.7	\$ 82,687.26	\$ 6,890.61	5.54%
GSWC (Claremont)	15.5	\$ 167,445.76	\$ 13,953.81	11.21%
GSWC (San Dimas)	12.8	\$ 137,812.10	\$ 11,484.34	9.23%
Suburban	0.0	\$ -	\$ -	0.00%
Valencia Heights	0.0	\$ -	\$ -	0.00%
Walnut Valley Water District	30.3	\$ 327,506.41	\$ 27,292.20	21.93%
TOTAL	138.3	1,493,640	\$ 124,470	100.00%

Notes:

- 1. The MWD Capacity Charge is paid by each member agency based on TVMWD's allocation of the specific non-coincidental peak calculation over a three year period 2021, 2022, and 2023.
- 2 The MWD Capacity Charge basis of 138.3 cfs at \$10800 per cfs is assigned to TVMWD by MWD and is passed-through directly to the member agencies.



TVMWD FIXED CHARGES SUMMARY EFFECTIVE JANUARY 2025

	IMPO	RTE	D W ATER US	SE .	CONNECTED CAPACITY			<u>ITY</u>	<u>EQUIVA</u>					
AGENCY	(3yr Avg) (AF)	A	NNUAL \$	%	(cfs)	A	NNUAL \$	%	METERS	A	NNUAL \$	%		TOTAL \$
Boy Scouts	30.3	\$	278.93	0.05%	1.5	\$	1,967.32	0.37%	255.6	\$	534.45	0.10%	\$	2,780.70
Cal Poly	102.5	\$	943.26	0.18%	2.0	\$	2,623.09	0.49%	2,555.8	\$	5,344.54	1.00%	\$	8,910.89
Covina	89.1	\$	820.21	0.15%	20.0	\$	26,230.87	4.91%	5,199.9	\$	10,873.61	2.03%	\$	37,924.69
Covina Irrigating Company	6,795.3	\$	62,554.77	11.70%	20.0	\$	26,230.87	4.91%	0.0	\$	-	0.00%	\$	88,785.64
Glendora	988.2	\$	9,097.23	1.70%	40.0	\$	52,461.75	9.82%	28,153.0	\$	58,870.81	11.02%	\$	120,429.79
Joint Water Line (JWL)	17,913.2	\$	164,900.60	30.85%	121.0	\$	158,696.78	29.69%	0.0	\$	-	0.00%	\$	323,597.38
La Verne	5,279.7	\$	48,602.74	9.09%	15.0	\$	19,673.15	3.68%	20,932.0	\$	43,771.04	8.19%	\$	112,046.94
Mt. Sac	362.8	\$	3,339.77	0.62%	5.0	\$	6,557.72	1.23%	2,555.8	\$	5,344.54	1.00%	\$	15,242.03
Pomona	0.1	\$	1.32	0.00%	20.0	\$	26,230.87	4.91%	45,054.5	\$	94,213.75	17.63%	\$	120,445.95
Rowland Water District	2,995.0	\$	27,570.31	5.16%	30.0	\$	39,346.31	7.36%	23,938.0	\$	50,056.91	9.37%	\$	116,973.52
GSWC (Claremont)	4,002.0	\$	36,841.00	6.89%	15.0	\$	19,673.15	3.68%	27,950.5	\$	58,447.47	10.94%	\$	114,961.62
GSWC (San Dimas)	7,872.8	\$	72,473.13	13.56%	35.0	\$	45,904.03	8.59%	32,980.0	\$	68,964.69	12.90%	\$	187,341.85
Suburban	0.0	\$	-	0.00%	0.0	\$	-	0.00%	16,978.0	\$	35,502.80	6.64%	\$	35,502.80
Valencia Heights	0.0	\$	-	0.00%	4.0	\$	5,246.17	0.98%	1,610.7	\$	3,368.10	0.63%	\$	8,614.28
Walnut Valley Water District	11,626.8	\$	107,030.75	20.03%	79.0	\$	103,611.95	19.39%	47,420.5	\$	99,161.31	18.55%	\$	309,804.01
TOTAL	58,057.8	\$	534,454	100%	407.5	\$	534,454	100%	255,584	\$	534,454	100%	\$	1,603,362

Notes:

- 1. The Imported Water Use Charge is based on average import water deliveries in the 2020/21, 2021/22 & 2022/23 fiscal years.
- 2. Connected Capacity for the Badillo-Grand Pipeline is according to WVWD's maintenance allocation: WVWD 60 cfs and Valencia Heights. 4 cfs.
- 3. Boy Scouts ESM Charge is calculated based on 0.1% of total ESMs; Cal Poly & Mt. SAC ESM Charges are calculated based on 1.0% of total ESMs

Item 8.B - Exhibit C

- 4. Covina, Glendora, and Valencia Heights ESM Charges are calculated based on 27%, 98%, and 67%, respectively, of their corresponding total ESMs. Percentages are based on agencies' service area within TVMWD.
- 5. Fire Service Meters are not included in the ESM calculations



BOARD INFORMATION

BOARD OF DIRECTORS STAFF REPORT

To: TVMWD Board of Directors

From: Matthew H. Litchfield, General Manager

Date: March 6, 2024

Subject: CSDA Commercial Card Program Rebate

Funds Budgeted: \$	Fiscal	Impact: \$	5
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Staff Recommendation

No Action Necessary – Informational Item Only

Discussion

TVMWD has participated in the CSDA (California Special Districts Association) Commercial Card Program since July 2015. The Program allows TVMWD to earn cash rebates by using a credit card for purchases typically paid with an AP check.

The Program is coordinated by CSDA, administered by Umpqua Bank, and backed by Visa®. Some key features of the Program are:

- Earns a 1% cash back rebate on all spending. Rebates are paid annually.
- Visa® is a widely accepted form of payment by most vendors.
- Fraud protection at no cost.
- TVMWD is covered up to \$100,000 protection against employee misuse.

TVMWD continues to increase our annual spending with Umpqua. For the calendar year 2023, the rebate amount received was \$5,561.36. This rebate was a 36% decrease from last calendar year. Due to the transition of Accounting staff, there was a reduction of credit card payments made through the credit card portal system. Staff will continue their efforts to increase TVMWD's vendor payments by credit card to generate greater rebate revenue.

Environmental Impact None
Strategic Plan Objective(s) 3.3 – Be accountable and transparent with major decisions
Attachment(s) None
Meeting History None
NA/JV



BOARD INFORMATION

BOARD OF DIRECTORS STAFF REPORT

To:	TVMWD	Board	of Directors
10.	1 4 1 4 1 4 1	DOGIG	

From: Matthew H. Litchfield, General Manager

Date: March 6, 2024

Subject: Review of the Employee Handbook

	Funds Budgeted: \$	Fiscal	Impact:	\$
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Staff Recommendation

No Action Necessary – Informational Item Only

Discussion

Updates have been recently administered to the Employee Handbook for the purpose of general language clean up, clarification, and to add new polices governed by law changes. Major changes to the handbook specifically address:

- New policies added to the Handbook include, but are not limited to, *Safety Footwear Allowance*, *District Vehicle Policy*, and various statutory leaves which include: *Reproductive Leave*, *Organ or Bone Marrow Leave*, *Crime*.
- Updates to current policy language include, but are not limited to, the following:
 - o At-Will Employment: language clearly communicating that all staff, except for the General Manager, are at will.
 - o Removal of FMLA Policy: Replaced Family Medical Leave Act (FMLA) with the California Family Rights Act (CFRA) policy. The District is only obligated to comply with CFRA.
 - o Job Abandonment: Changed Job Abandonment days from 5 to 3 days.
 - o Performance Evaluation and Merit Increase: clarifying the timing of merit increases for new hires and internal job promotions.
 - o Part-Time Sick Leave Effective January 1, 2024 a new law requires part-time employees to receive at least 40 sick leave hours annually.

Environmental Impact

None

Strategic Plan Objective(s)

- 3.3 Be accountable and transparent with major decisions
- 4.3 Maximize employee retention

Attachment(s)

Exhibit A – Resolution No. 24-03-DRAFT

Exhibit B – Employee Handbook revised January 2024 Red Line Draft

Exhibit C – Employee Handbook revised January 2024 Clean Draft

Meeting History

None

NA/KRH

RESOLUTION NO. 24-03-DRAFT

A RESOLUTION OF THE BOARD OF DIRECTORS OF THREE VALLEYS MUNICIPAL WATER DISTRICT ADOPTING THE EMPLOYEE HANDBOOK

WHEREAS, the Three Valleys Municipal Water District ("the District") is a municipal water district organized and operating pursuant to the Municipal Water District Law of 1911 ("the Act"), California Water Code Section 71000 et seq.; and

WHEREAS, the District is governed by an elected Board of Directors ("the Board") that is empowered by the Act to adopt rules and regulations concerning the operations of the District; and

WHEREAS, the Employee Handbook will be reviewed and revised as deemed necessary by the Board at least every ten years by Ordinance, last adopted on March 16, 2022. Interim changes to the Employee Handbook may be approved by the Board through motion or resolution.

NOW THEREFORE BE IT RESOLVED by the Board of Directors of the Three Valleys Municipal Water District that the Employee Handbook attached hereto and incorporated herein by this reference is hereby adopted in its entirety.

ADOPTED and **PASSED** at a meeting of the Three Valleys Municipal Water District's Board of Directors, on this 20th day of March 2024 by the following vote:

AYES: NOES: ABSTAIN: ABSENT:		
ATTECT.	Jody Roberto, President	
ATTEST:		
Carlos Goytia, Secretary		
Desclution No. 24.02 DDAFT	SEAL:	

Resolution No. 24-03-DRAFT Page 1



EMPLOYEE

HANDBOOKPERSONNEL

MANUALEMPLOYEE

HANDBOOK 2022EMPLOYEE

HANDBOOK EMPLOYEE

HANDBOOKEMPLOYEE HANDBOOKEMPLOYEE HANDBOOK

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Matthew H. Litchfield, P.E. General Manager/Chief Engineer Formatted: Font: (Default) Segoe UI Light
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1. PURPOSE AND ADMINISTRATION

The purpose of the District's <u>Personnel Manual Employee Handbook ("Handbook")</u> shall be to create a fair and uniform system of rights, incentives, and work rules for current and prospective employees. This manual applies to employees (collectively, "employee", "staff", "you", "they", "their") of Three Valleys Municipal Water District (collectively "TVWMD", "District" "we", "our").

This manual describes many rules, policies and procedures regarding employment at TVMWD. It is important that new and existing employees read and understand the material within this manual. Employees should contact the General Manager or Human Resources with any questions relating to the TVMWD Personnel Employee Handbook Manual.

This Manual Handbook is intended only to summarize and highlight TVMWD Employee HandbookPersonnel RulesEmployee Handbook the Handbook contents. No Personnel ManualEmployee Handbook Handbook can anticipate every circumstance or question about personnel rulesEmployee Handbookpersonnel related issues and rules. TVMWD will address situations as we become aware of them, and we expect and encourage employees to bring to our attention any employment issues that need to be addressed. As circumstances change, the rules described in the manual may also change from time to time. TVMWD reserves the right to change, add to or discontinue any of the rules in this manual, as it deems appropriate.

1.1 Equal Employment Opportunity

TVMWD is an Equal Opportunity Employer. It is our policy to comply with all federal, state and local equal opportunity and non-discrimination laws. Our policy is to afford equal opportunity in all aspects of employment to all persons without discrimination on the basis of age (over 40), race, religion/creed (including religious dress and grooming practices), color, national origin, ancestry, gender/sex (including pregnancy, childbirth, breastfeeding and/or related medical conditions), sexual orientation, gender identity and gender expression, medical conditions, marital status, genetic information, military and veterans status, disability (mental and physical including HIV/AIDS, cancer, and generic characteristics) and any other status protected by law, provided, however, that the District may make employment decisions on the basis of a bona fide occupational qualification when permitted by law. Continued employment of those employees covered by these principles shall be subject to satisfactory work performance and the needs of the District.

This policy applies to all areas of employment including recruitment, hiring, training, promotion, compensation, benefits, transfer, disciplinary action, and social and recreational programs. It is the responsibility of every manager and employee to conscientiously follow this policy. Any employee with questions or concerns about any type of discrimination in the workplace are encouraged to bring these issues to the attention of Human Resources. Employees can raise concerns and make reports without fear of reprisal or retaliation.

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Anyone found engaging in any type of unlawful discrimination will be subject to disciplinary action, up to and including termination of employment.

1.2 Merit and Fair Employment Principles

The District maintains a merit system governing personnel action. Employment and promotion shall be based on merit and ability, free of personal or political considerations, and shall in no way be affected or influenced by the protected classes listed in section 1.1.

1.3 Application of Rules

The District's personnel rules Employee Handbook shall apply to all officers and employees in the service of the District, except: members of the Board of Directors; the General Manager; voluntary personnel; persons engaged under contract to supply expert, professional, technical, or any other services. Sections 5.9 Workplace Violence, Section 5.10 Drug & Alcohol Policy, Section 5.11 Ethics, Section 5.16 Social Media, Section 15 Harassment, and Section 16 Protections Against Retaliation shall apply to all officers, employees, voluntary personnel, members of the Board of Directors, contractors and consultants.

1.4 Prior Rules

These Rules shall supersede any and all District policies, rules, regulations and procedures previously adopted.

1.5 Severability of Provisions

If any section, subsection, sentence, clause or phrase of th<u>is Handbookese Rules</u> is found to be illegal, such findings shall not affect the validity of the remaining portion of the <u>Employee</u> -<u>Handbookse Rules</u>.

In the event that any provision of this <u>HandbookManual</u> conflicts with an otherwise applicable federal or state legal requirement, the federal and/or state requirement shall govern and control.

2. ADMINISTRATION

2.1 General Manager

The General Manager has the authority to provide day-to-day supervision of employees, hire, fire, discipline, assign duties to, and direct the activities of all District employees. The General Manager also shall have the authority to establish District employee positions and

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job classifications, subject to review by the Board.

2.2 Chief Executive Officers Managers

The Chief Executive Officers Managers, reporting to the General Manager, shall act and supervise in the absence of the General Manager.

2.3 <u>sPersonnel Officer Human Resources Officer</u>

The Human Resources/Risk Manager, shall serve as the Personnel Officer Human Resources Officer and shall perform, as necessary, the following duties and responsibilities:

- a. Administer the provisions of these rules, policies, and guidelines.
- b. Prepare revisions to and/or interpretation of these rules, policies, and guidelines.
- c. Provide for the recruitment, examination, evaluation and recommendation of persons to District employment.
- d. Prepare and revise, as necessary, a plan for a position classification system.
- e. Recommend to the General Manager the reclassification of positions for approval by the Board of Directors.

2.4 Employment At Will

All employees are hired on an "at will" basis, unless you are employed under a written contract stating otherwise. This means that you may resign at any time and that the District may terminate you at any time, with or without cause.

Appendix A contains an "at will" employment agreement. Employees are responsible for reading the agreement carefully, signing and returning a copy to the Human Resources Department.

2.42.5 Classification & Reclassification Plan

Full-Time Employee

Defined as employees who have successfully completed their initial <u>appraisal</u> introductory period, unless otherwise stated. Full-time employees are assigned a definite work schedule of at least 30 hours per week and their employment is expected to continue for an indefinite period of time, <u>subject to Section 2.4</u>. Full-time employees are eligible for benefits as described in this <u>Handbookmanual</u>. <u>Full-time employees that work less than 40 hours per week</u>, but 30 or more hours per week, will have benefits pro-rated according to the number of hours worked, in accordance with the policies and requirements of vendors.

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Part-Time Employee

Defined as employees who have successfully completed their initial appraisal processtroductory period, unless otherwise stated. Part-time employees are assigned a work schedule of less than 30 hours per week and it is expected to continue for an indefinite period of time, subject to Section 2.4. Part-time employees may be eligible for vacation, sick leave, and holiday benefits as described later in this Handbook manual.

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Temporary Employees

Defined as an employee who is hired to perform a specific task or to be employed for a temporary period of time. Regular Ttemporary employees are limited to six (6) months on the job for full time employment or 1,000 hours or 125 days in a fiscal year. They are not eligible for vacation and holiday benefits; however, are eligible for sick leave as described later in this Handbook.

Exempt/Non-Exempt Employee

Employees whose jobs are governed by the FLSA are either "exempt" or "non-exempt." Non-exempt employees are entitled to overtime pay-, Exempt employees are not. Most employees covered by the FLSA are non-exempt.

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Reclassification Plan

The Chief Administration Officer, in consultation with the Human Resources/Risk Manager, shall ascertain and record the duties and responsibilities of all positions and, after consulting with affected department heads, shall recommend a classification plan, including job descriptions, for such positions. The plan and any revisions thereof shall become effective upon approval by the General Manager.

Following the approval of the classification plan, the Chief Administration Officer shall allocate every position to one of the classifications established by the plan.

When a new position is created, such position may not be filled, until the classification plan has been amended to provide for the new position.

The Human Resources/Risk Manager may initiate a job audit to determine whether the duties of a position have changed to such an extent that they necessitate reclassification of the position from the existing classification to a more appropriate classification. Upon completion of the job audit, Human Resources shall make a recommendation regarding

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reclassification to the General Manager.

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3. FILLING VACANCIES

3.1 Recruitment Policy

While recognizing the need for introduction of persons from outside District employment, the policy of the District is to transfer or promote persons already employed by the District when their qualifications, training, work performance, and experience are determined to be comparable to applicants from other sources.

Candidates must meet the minimum qualifications, and any specific parameters noted in the job announcement, in order to compete in a recruitment and any specific parameters noted in the job announcement. Only those candidates that meet or exceed the minimum qualifications may be invited to participate in the interview and assessment process.

Applicants requesting reasonable accommodation should contact the District's Human Resources/Risk Manager.

3.2 Qualifications of Applicants

Only those applicants who possess the desirable qualifications may be considered and advanced to the next step in the interview process. <u>CThose candidates</u> that meet the minimum qualifications, number of positions anticipated to be filled, and the volume and and rank above the <u>quality of the</u> applicant pool <u>cutoff</u>, will be invited to participate in the recruitment process.

A candidate/applicant may not rate, score, or otherwise influence their own assessment evaluation. PWhenever practical, panel members who have a close personal relationship with a candidate should be recused and replaced with an alternate rater.

3.3 Selection

When a vacancy occurs, the Department Head shall notify the General Manager. The General Manager shall then decide whether to fill the position or leave it vacant. The General Manager shall fill vacant positions by reinstatement, transfer, demotion, promotion, acting appointment, temporary appointment, emergency appointment, or regular appointment. All appointments shall be made in accordance with merit and fair employment principles.

3.4 Examinations

Examinations shall be given to applicants and employees to determine the following:

a. Physical and mental ability to perform the duties of their job, considering reasonable

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accommodation.

- b. Problems that could potentially interfere with or otherwise have an adverse impact on the ability to perform their job.
- c. Factors that would create an undue risk to persons or property or bring discredit upon the District. Examinations may include physical ability, mental fitness, job skills, drug/alcohol screening, credit history, background check, criminal history and other tests permissible by law.

3.5 Rehiring ofed Employees

Employees who are rehired following a break in service in excess of one (1) year, other than an approved leave of absence, must serve another initial appraisal process, whether or not such a period was previously completed. Such employees are considered new employees from the effective date of their re-employment for all purposes, including the purposes of measuring benefits.

3.53.6 Nepotism

A closely related person of a District employee may be employed, unless such employment would cause problems with supervision, safety or morale. The District shall not place a person in a position where a conflict of interest could exist or where a relationship with an employee would create a problem that a non-related person would not encounter. For purposes of this Section, a closely related person shall be defined as any of the following:

Spouse	Adopted child	Stepfather	Stepson
Daughter	Grandmother	Stepmother	Father-in-law
Son	Grandfather	Stepbrother	Mother-in-law
Father	Granddaughter	Stepsister	Brother-in-law
Mother	Grandson	Daughter-in-law	Sister-in-law
Brother	Aunt	Son-in-law	Cousin
Sister	Uncle	Stepdaughter	

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4. SEPARATION, PROMOTION, AND INTRODUCTORY PERIOD

4.1 Separations

Employees of the District are considered "at will" and shall be subject to the requirements of these policies with respect to the tenure of employment. An employee who is in their introductory period (six (6) months or one (1) year, depending on position) may be

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discharged at any time without cause by the General Manager. An employee who has failed to satisfactorily meet the requirements of their position or has violated District work rules, policies or procedures, as detailed in Section 5, may be discharged according to the procedures set forth in Section 6.

4.2 Layoff

An employee of the District may be laid off for reasons of economy, efficiency or other non-disciplinary purposes. All layoffs will be made at the discretion of the General Manager based on a combination of factors, including, but not limited to, qualifications, productivity, performance and seniority. As far as practical, the employee shall be given two (2) weeks' notice prior to a layoff. Employees provided with their two (2) weeks' notice period will be expected to continue fulfilling their position's roles and responsibilities throughout their notice period. The General Manager has the discretion to provide two (2) weeks' pay in lieu of a layoff notice.

4.3 Resignation

An employee who wishes to voluntarily terminate employment with the District in good standing shall submit a written resignation, dated and signed, to their supervisor and Human Resources at least two (2) weeks prior to the date of resignation. This will enable TVMWD to arrange for a replacement and assist in the smooth transition of responsibilities. The resignation shall be deemed accepted upon receipt by the supervisor and Human Resources.

4.44.3 Job Abandonment

An employee is deemed to have resigned from their position if they are absent for three (3), five (5) consecutive scheduled work days/shifts without prior authorization and without notification during the period of the absence. The employee will be given written notice, at their address of record, of the circumstances of the job abandonment, and an opportunity to provide an explanation for the employee's unauthorized absence. An employee who promptly responds to the agency's written notice, within the timeframe set forth in the written notice, can arrange for an appointment with the General Manager before final action is taken, to explain the unauthorized absence and failure of notification. An employee separated for job abandonment will be reinstated upon proof of justification for such absence, such as severe accident, severe illness, false arrest, or mental or physical impairment which prevented notification. No employee separated for job abandonment has the right to a post-separation appeal.

4.54.4 Promotion

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Appointment to a vacant position in the shift rotation or to a job class that is compensated at a higher rate shall constitute a promotion. All promotions are subject to a new Initial Appraisal period of one year-Processntroductory Period and the establishment of a new anniversary date, for the purpose of conducting the employee's annual performance evaluation. New performance goals may also be issued at the time of the promotion. Consistent with merit and fair employment principles, all where no possible vacancies should be filled by promotion from District personnel where qualified candidates exist.

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4.5 Promotional Introductory Period

In the event an employee does not satisfactorily complete the initial appraisal process for a promoted position, they may be reinstated to their previous position if a vacancy exists.

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4.6 Temporary Upgrades

As a result of a vacancy, leave of absence, or for other reasons, it may be necessary to temporarily appoint an employee to a vacant higher-level classification to perform the duties of that position on an interim basis. When such assignments require the employee to assume significant additional duties for an extended time period, which are outside the scope of his/hertheir regular assignment, it may be appropriate to adjust the employee's salary to reflect the interim changes. This policy allows the District to recognize those additional duties by authorizing acting appointments and corresponding pay increases while also adhering to Government Code section 20480.

Introductory Period

All original and promotional appointments shall be tentative and subject to an introductory period of not less than one (1) year of actual service, except for Chief Executive Managers, who shall have an introductory period of not less than six (6) months. Appointments resulting in a demotion may be subject to an introductory period of not less than one (1) year.

4.6 Introductory Period Defined

The introductory period shall be regarded as an extension of the examination process. During the introductory period the employee's work performance shall be closely observed and evaluated to determine the capability of the employee in their new position.

4.7 Introductory Period Procedures

Human Resources shall notify the Department Head and General Manager three (3) weeks prior to the conclusion of an employee's introductory period. Thereafter, the General Manager shall confer with Human Resources and the Department Head regarding the performance of the introductory employee. If the General Manager determines that the performance of the introductory employee has been satisfactory, the General Manager

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may find that the employee has successfully passed the introductory period.

4.8 Termination of Introductory Employee

If the General Manager determines that the work or conduct of the introductory employee is below satisfactory standards, the employee may be terminated by the General Manager without cause, prior notice, right of review, or appeal. A written termination notice shall be served on the introductory employee and a copy filed in their personnel file.

4.7 Initial Appraisal Process

As part of the hiring process, your manager will conduct an initial appraisal within the first 30 days on the job. This appraisal will provide expectations, goals, and objectives to be completed according to timelines set for a particular position. The timelines are six (6) months for Chief Executive Officers and one (1) year for all other employees, and 6 months for Chief Executive Officers. Following the timeframe noted above, yourthe department manager will then conduct a formal Performance Appraisal.

This appraisal process is considered part of the hiring process.

4.9 Promotional Introductory Period

In the event an employee does not satisfactorily complete the introductory periodinitial appraisal process for a promoted position, they may be reinstated to their previous position if a vacancy exists.

4.10 Extension of Introductory Period

At the discretion of the General Manager, an employee's introductory period may be extended for an additional period not to exceed one (1) year. Under no circumstances shall any employee's introductory period be extended more than once per classification.

4.114.8 Return of District Property

All TVMWD property in the employee's possession must be returned prior to separation <u>from employment</u>, including keys, key fobs, identification cards, equipment, credit cards, gas cards, devices, and any other TVMWD equipment.

4.124.9 Employee Reference Requests

All requests for references must be directed to Human Resources. No other manager, supervisor, or employee is authorized to release references for current or former employees. TVMWD discloses only the dates of employment and the title of the last position held of by former employees. If former or current employees authorize a disclosure

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in writing, TVMWD will also inform prospective employers or lenders of the amount of salary or wages.

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WORK RULES

5.1 Participation in Work Action

Participation by a District employee in a strike, work stoppage, or work slowdown shall subject the employee to disciplinary action as permissible by State law. As used in this section, "strike, work stoppage, or slowdown" means the concerted failure to report for work, the willful absence from the work placeworkplace, the refusal to work, the stoppage of work being done by others, picketing or the abstinence in whole or part from the full and faithful performance of the duties of employment for the purpose of inducing, influencing, or coercing a change in the conditions to compensation, or the rights, privileges or obligations of employment. Picketing on an employee's own time, outside District property, on public property, is permitted.

5.2 Participation on Boycott

While on duty, no employee shall support, instigate, or honor any boycott impressed on any company, agency, individual, or employer that has a business relationship with the District.

5.3 Outside Employment or Activities

Employees shall not carry on, concurrent with their public service, any private business or undertaking which affects the time or quality of their District employment, or which casts discredit upon or creates embarrassment for the District, or which creates any conflict of interest whether or not reportable under the District's Conflict of Interest Rules. Outside employment may be allowed upon written authorization of the General Manager.

5.4 **Employee Dress and Conduct**

Employees shall at all times dress and conduct themselves in such a manner as to reflect no discredit upon the District.

5.5 **Rest Periods**

The U.S. Department of Labor states that rest periods promote the efficiency of an employee, are customarily paid for as working time and must be counted towards hours Formatted: Font: (Default) Segoe UI Light Formatted: Font: (Default) Segoe UI Light

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worked. However, certain California labor code sections regarding paid rest periods do not apply to public agencies and the Fair Labor Standards Act (FLSA) does not require employers to allow rest periods (exemption from California IWC Orders: 1, 2, 4, 10, and 20). However, participation by employees in a daily rest period is encouraged by the District and should be taken at intervals that do not interfere with critical or time sensitive duties. A rest period of up to 15 minutes may be taken during each half of the regular work shift for full-time employees and once during the work shift for part-time, intern and apprentice employees working less than 8 hours in a workday.

5.6 Accommodation for Nursing Mothers

The District will accommodate nursing mothers who wish to express breast milk while at work. TVMWD will provide a private area (other than a restroom) for expressing breast milk. Employees can use their regular rest breaks for this purpose. Employees who need a different time or additional time will be accommodated and should make arrangements with their supervisor. Regular rest break time used for expressing breast milk will be paid, but additional break time may be unpaid.

5.7 Financial Affairs

Employees shall conduct their personal financial affairs in such a manner that creditors and collectors will not have to make use of the District offices, resources, or employee time for the purpose of collecting legal debts.

5.8 Workplace Civility

Employees shall speak positively about the District and its employees in the course of performing daily tasks and functions.

5.9 Workplace Violence

The safety and security of employees and visitors are very important to the District. Threats, threatening behavior, acts of violence, or any related conduct which disrupts another's work performance or the District's ability to execute its daily business will not be tolerated. Any person who makes threats, exhibits threatening behavior or engages in violent acts on District property may be removed from the premises pending the outcome of an investigation. Threats, threatening behavior, or other acts of violence off District property, but directed at District employees, members or the public while conducting business for the District, is a violation of this policy. Off-site threats include, but are not limited to, threats made via telephone, text, social media, fax, electronic or conventional mail, or any other communication medium. Violations of this policy will lead to disciplinary action that may include dismissal, arrest, and prosecution. In addition, if the source of such inappropriate

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behavior is a member of the public, the response may also include barring the person(s) from District property, termination of business relationships with that individual, and/or prosecution of the person(s). Employees are responsible for notifying the Personnel Officer Human Resources Officer, or any other available manager, of any threats that they witness, receive or have been told that another person has witnessed or received. Employees should also report any behavior they witness which they regard as threatening or violent when that behavior is job related or might be carried out on District property or in connection with employment. Each employee who receives a protective or restraining order which lists the District premises as a protected area is required to provide the Human Resources with a copy of such order.

5.10 Drug & Alcohol Use

It is TVMWD's desire to promote a drug-free, healthy, and safe workplace. To promote this goal, employees are required to report to work in appropriate mental and physical condition to perform their jobs in a satisfactory manner. While on TVMWD premises and while conducting business-related activities of TVMWD, no employee may use, possess, distribute, sell, or be under the influence of alcohol and/or marijuana, and/or illegal drugs.

The legal use of prescribed drugs is permitted on the job only if it does not impair an employee's ability to perform the essential functions of the job effectively and in a safe manner that does not endanger the employee or other individuals in the workplace. Employees are required to notify Human Resources if they are taking any prescription drug that is likely to impair their performance. Violations of this policy may lead to disciplinary action, up to and including termination of employment, and/or required participation in a substance abuse rehabilitation or treatment program.

5.11 Ethics

The successful operation and reputation of TVMWD is built upon the principles of fair dealing and ethical conduct of our employees. Our reputation for integrity and excellence requires careful observance of all applicable laws and regulations, as well as- maintaining the highest standards of conduct and personal integrity. TVMWD will comply with all applicable laws and regulations and conduct business in accordance with the intent of all relevant laws and to refrain from any illegal, dishonest, or unethical conduct.

5.12 District Vehicle Policy

All District owned vehicles are restricted to official District use and the following:

 District owned vehicles may carry only those District employees whose duties require the use of a motor vehicle, and such other persons whose business activities Formatted: Font: (Default) Segoe UI Light, Not Bold

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are important to District interests,

- All District employees authorized to use District owned or privately owned vehicles must possess a valid California driver's license.
- All District employees who have a District owned vehicle permanently assigned to
 them and/or District owned vehicles assigned for use within their department are
 responsible for ensuring that only those persons with a valid driver's license and on
 official District business are allowed the use of a District owned vehicle.

Personal use of District vehicles is expressly prohibited, with the following exceptions.

- Employees on 24-hour call that are required to take a District vehicle home to respond to emergencies.
- Employees who have a District owned vehicle permanently assigned to them for District business.

Employees may drive with immediate family members. In the event of an accident or injury, non-District employees may not be covered by the District's insurance. Therefore, in order to qualify for the exceptions, District employees wanting to drive with immediate family members must add at least a \$5,000 limit of Medical Payments coverage to their personal auto insurance. Proof of insurance must be submitted to Human Resources yearly.

5.12 5.13 Visitors in the Workplace

All visitors must check-in at the Reception Desk and disclose the visitors' name, company, reason for visit, phone number, arrival time and departure time using the check-in form located at the reception desk. If an unauthorized or suspicious individual is observed on TVMWD's premises, employees should immediately notify their supervisor or, if necessary, direct the individual to the reception area.

5.135.14 Computer, Internet, Instant Messaging & E-Mail

When using a District computer or other portable electronic devices to access the Internet, Instant Messaging and E-mail, employees shall conduct themselves professionally and appropriately in accordance with the Internet Acceptable Use Policy, Email Acceptable Use Policy and Password Policy detailed in the District's Policy Manual.

Users have no reasonable expectation of privacy regarding communications or data transiting, stored on or traveling to or from this network/system. Any communications or data transiting, stored on or traveling to or from this network/system will be monitored and may be disclosed to third parties, including other governmental entities, or used for any lawful government purpose

5.145.15 Cell Phone Use

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The District establishes guidelines for the use of employee-owned cellular telephone (cell phone) and service plans by employees of the District.

If the District determines that use of a cell phone is a necessary component of an employee's job function, the employee shall be provided a monthly allowance to use their personal cell phone to conduct District business.

The District shall continue to operate District-owned cell phones only for the on-duty operator and for maintenance/standby.

For more complete information on cell phone usage, please refer to the District's Cell Phone Policy.

5.155.16 Electronic Devices

The District establishes guidelines for the employee use of district-owned devices and service plans provided by the District. Electronic devices include but are not limited to tablets, laptops, workstations, and smartphones.

If the District determines that use of devices is a necessary component of an employee's job function, the employee shall be provided with a device to conduct District business.

For more complete information on device usage, please refer to the District's Device Policy (See Appendix C – Policy Manual).

5.165.17 Social Media

The Internet has become an accessible and powerful means of public communication, including through Social Media. Social Media as used in this policy includes e-mail, chat rooms, websites, blogs, and wikis (whether maintained by the employee or by a third party), and social networking sites including but not limited to Facebook, X. (formally Twitter), LinkedIn and others. TVMWD respects the right of employees to use these vehicles of self-expression and communication.

TVMWD expects and insists, however, that our employees' use of Social Media be confined to non-work time and to employees' own electronic equipment. We do not permit employees to use Social Media during work time or on Company equipment. We also expect and insist that employees' use of Social Media does not damage TVMWD, its customers or the working environment. Employees should observe the following guidelines to ensure that their public activities on Social Media do not conflict with their responsibilities to TVMWD.

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First and foremost, be thoughtful and exercise good judgment in how you present yourself online. If you identify yourself as a TVMWD employee or your affiliation with TVMWD is well known, what you say could have an impact on TVMWD, our employees and customers. Be aware that posting inappropriate information or content on Social Media potentially brings disrepute either to TVMWD or to you in your capacity as a TVMWD employee. Because Social Media typically is public space, we request that you be respectful to TVMWD, our employees, supervisors, General Manager, Board of Directors, customers, partners and affiliates.

Our strong preference is that you do not discuss TVMWD or TVMWD-related matters in any Social Media. However, if you choose to do so, note the following:

- Employees whom choose to identify themselves as a TVMWD employee in Social Media, you are expected to also make clear to your readers that the views you express do not necessarily reflect the views of TVMWD, by posting a disclaimer in a prominent place (e.g., "The views expressed are mine alone and do not necessarily reflect the views of the Three Valleys Municipal Water District.")
- Employees may not disparage TVMWD.
- Respect your audience and your coworkers. If you have disagreements or problems
 with TVMWD your fellow employees, supervisors, General Manager, Board of
 Directors, customers, partners, or vendors, you are prohibited from engaging in
 personal attacks.
- If you are unsure whether it is appropriate to post certain information, please check with a member of the Management Team or Human Resources.

When using Social Media, use good judgment. Be aware that there may be consequences to what you post or publish online. These consequences may include discipline up to and including termination of employment if the conduct violates TVWMD rules or policies, or if TVMWD determines that your-the posting or publication is not legally protected and harms (or has the potential to harm) TVMWD interests and obligations.

5.175.18 Standards of Conduct

The following examples are given in order to provide some guidance concerning unacceptable behavior. If the District chooses to discipline an employee who engages in unacceptable behavior, the employee may be subject to corrective action up to and including possible termination. Please note that it is impossible to provide an exhaustive list of behaviors that are not acceptable. The following is therefore intended to simply provide some examples:

a. Unsatisfactory job performance and/or inefficiency.

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- b. Using abusive or vulgar language or causing disruption to the workplace or to fellow employees or visitor.
- c. Unavailability for work, i.e. absenteeism or tardiness.
- d. Misuse of District monies.
- e. Conducting non-business activities during working hours.
- f. Any action indicating a disrespect or disregard for the District, its vendors or member agencies.
- g. Release of confidential information about the District or its members.
- h. Possessing or bringing open containers of alcohol, <u>marijuana</u>, illegal drugs or chemicals on or to the District's property.
- i. Unauthorized possession or removal of property, records, or other materials that belong to the District.
- j. Theft
- k. Smoking of tobacco products and electronic cigarettes in restricted areas, subject to Government Code 7596, 7597 & 7598.
- I. Leaving District property without supervisor approval prior to the end of a scheduled work-day.
- m. Sexual harassment, discrimination, or other unlawful harassment of another employee (see Section 15).
- n. Giving false or misleading information during the application and/or selection process.
- o. Willful failure to report to a supervisor any significant omissions, errors or mistakes or accidental damage affecting work assignment, property or equipment.
- p. Unauthorized opening of, or tampering with, locks in desks, doors, cabinets, etc., or unauthorized use of or duplication of keys.
- p. Threatening or intimidating other employees or supervisors.
- q. Behavior unbecoming of a District employee; that behavior or action which would adversely prejudice public opinion of the District.
- r. Failure to immediately report the loss of a California drivers' license due to suspension, withdrawal, forfeiture or confiscation by any court of law or by the California Division of Motor Vehicles. Further, employees are responsible for all tickets received when driving a District or personal vehicle. This rule applies to all employees of the District.
- s. Installing unauthorized software on the District's computer system.
- t. Misuse of electronic systems (email, internet, fax, telephones, cellular phones, iPads).

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- u. Inability to establish and maintain effective working relationships with co-workers and those contacted during the course of work.
- v. Violation of any department rules, TVMWD policies or regulations, ordinances or resolutions.
- w. Making any false representation or statement or making any omission of a material fact.
- x. Dishonesty

Since all employees are "at will"-, the employment relationship may be terminated at any time by either the District or the employee with or without cause.

5.185.19 Cause for Disciplinary Action

The following is a non-exclusive list of conduct which is declared to be cause for disciplinary action against an employee, up to and including oral or written warnings and/or reprimands, suspension, demotion, or dismissal from employment with the District, although charges may also be based upon causes other than those identified below:

- a. Making excessive non-emergency personal calls during working hours_-that interfereinterfering with productivity. Failure to immediately report an accident or injury occurring on the District premises, or involving District equipment, or giving false information in accident or insurance reports.
- b. Failure to maintain equipment assigned to the employee.
- c. Failure to immediately report breakdowns or unsafe operation of equipment or facilities.
- d. Failure to perform assigned tasks that are within the scope of the employee's position in a professional manner without undue waste or delay.
- e. Intentionally placing the District in a position of liability for damages or injury to another person or their property.
- f. Unauthorized binding of the District to a contract.
- g. Failure to maintain a positive working attitude in the daily course of District business.
- h. Use of intoxicants, narcotics, hallucinatory drugs or non-prescribed stimulating or depressing drugs, or being under the influence thereof while on duty. Employees suspected of being under the influence of any of the above will be required to undergo a medical evaluation at District expense to prove or disprove suspicion.
- i. Any form of insubordination or refusal to take direction from supervisors, including refusal to perform assigned tasks for any reason other than personal safety.
- Theft or misappropriation of any property of the District or its employees.

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- k. Careless, negligent or intentional mishandling of any District property, records, vehicles, materials or equipment.
- I. Careless, negligent, abusive or other actions that endanger or threaten to endanger an employee or the public.
- m. Falsifying work records or the practice of fraud of any type.
- n. Leaving the job during duty hours without approval of supervisor.
- o. Violation of safety rules, procedures and regulations.
- p. Becoming uninsurable by standards of the District's insurance carrier for any reason.
- q. Sleeping on the job or repeatedly reporting to work later than the assigned hour, after having been duly warned.
- r. Unlawful possession of firearms or illegal weapons while on District property.
- s. Conviction of a felony, or misdemeanor involving moral turpitude, and incarceration for more than thirty (30) days.
- t. Unsatisfactory work performance.
- u. Discourteous treatment of the public or fellow employees, or other conduct unbecoming an officer or employee of the District.
- v. Unexcused and/or repeated tardiness or absenteeism.
- w. Insubordination or failure to comply with instructions.
- x. Any action which is inconsistent with, in violation of, or not in compliance with, this Personnel Manual Employee Handbook or any other rules, policies, practices, or regulations adopted by the District.

6 DISCIPLINARY PROCEDURES

6.1 Forms of Discipline

Employees <u>mayshall</u> be subject to discipline in accordance with the provisions set forth in this <u>Personnel Manual Employee</u> Handbook. The General Manager holds the right to has the authority to deviate from the discipline procedure and terminate <u>an</u> employee at their his/her, discretion.

Introductory—Eemployees in the Initial Appraisal Process may be disciplined, warned, reprimanded, dismissed, demoted, reduced in salary step, or suspended without cause, prior notice, right of review, or appeal, at the discretion of the General Manager. An employee may be demoted, reduced in salary step, suspended, or dismissed only for cause in accordance with these procedures. An employee who receives an oral or written warning or reprimand may file a response thereto but shall have no further right of appeal.

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6.2 Types of Counseling, Reprimands and Discipline

The following are types of counseling, reprimands and discipline which TVMWD may impose:

- Counseling Memo: A counseling memo will be provided to an employee to identify: a failure of appropriate conduct or performance issue; the performance the employee is to demonstrate in the future; and consequences for failure to correct the behavior or problem. A counseling memo will be retained in the supervisor's file until the completion of the evaluation year, and then documented in the performance evaluation, as the supervisor deems necessary. A counseling memo is not subject to the discipline or discipline appeal procedures described below.
- Verbal Reprimand: A verbal reprimand is a verbal direction from a supervisory employee to discontinue inappropriate conduct or to correct a performance issue. A verbal reprimand will be documented in writing and retained in the supervisor's file until the completion of the evaluation year and then documented in the performance evaluation, as the supervisor deems necessary. A verbal reprimand is not subject to the discipline or discipline appeal procedures described below.
- Written Reprimand: A written reprimand is written direction from a supervisory employee to discontinue inappropriate conduct or to correct a performance issue. A written reprimand will be retained in the employee's personnel file and documented in the performance evaluation. Unless required by law, a written reprimand is not subject to the discipline or discipline appeal procedures described below. The employee has the right to have their written rebuttal attached to the reprimand in the employee's personnel file, if the employee submits the rebuttal to the General Manager within 14 days after the reprimand is received.
- Suspension Without Pay: TVMWD may suspend an employee from their position without pay for cause. Documents related to a suspension shall become part of the employee's personnel file when the suspension is final and documented in the performance evaluation. A suspension without pay is subject to the discipline and discipline appeal procedures described below. Employees who are FLSA exempt will only be suspended as-permitted by the -law.
- Reduction in Pay or Paid Leave: TVMWD may reduce an employee's pay or paid leave-for cause. A reduction in pay for disciplinary purposes may take one of the following forms: 1) a decrease in salary; or 2) a decrease in salary paid to an employee for a fixed period of time; Documents related to a reduction in pay shall

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become part of the employee's personnel file when the reduction in pay is final and documented in the performance evaluation. A reduction in pay is subject to the discipline and discipline appeal procedures described below.

- Demotion: TVMWD may demote an employee from their position to a lower position—for cause. Documents related to a demotion shall become part of the employee's personnel file when the demotion is final and documented in the performance evaluation. A demotion is subject to the discipline and discipline appeal procedures described below.
- Dismissal: TVMWD may dismiss an employee from the employees' position—for cause. Documents related to the dismissal shall become a part of an employee's personnel file when the dismissal is final. A dismissed employee is entitled to the discipline and discipline appeal procedures described below.

6.3 Notice of Proposed Disciplinary Action

Prior to issuance of a written order to either suspend, demote, reduction in salary, or dismiss an employee, written notice of at least five (5) working days of the proposed disciplinary action shall be given before such action is to be taken, and such notice must include:

- a. Notice of the proposed action and the level of intended discipline.
- b. Reasons for the proposed action.
- c. A copy of the charges stating specific incidences or specific courses of conduct and a copy of the written materials pertaining to those incidences or course of conduct.
- d. A notice that the employee has the right to respond in writing and/or orally to the proposed disciplinary action before said discipline is imposed. The notice to the employee of the right to respond must specify at least a five (5) working day period except as provided below. A longer notice might be warranted in specific cases because of the volume of material or complexity of the issues involved but only upon written request and with the approval of the General Manager.
- e. Notice that failure to respond by the time specified constitutes a waiver of the right to respond prior to final discipline being imposed.

The notice of proposed disciplinary action must be in writing and signed by the General Manager or the General Manager's designee. Upon receipt of the employee's response, the General Manager, or designee, shall review the response and determine the appropriate course of action. This may include imposing the same level of disciplinary action, modifying with less severe disciplinary action, or rescinding the notice of proposed action.

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6.4 Limitations and Exclusions

Oral notice is insufficient as full notice to an employee and may be given only as the initial notice in extraordinary circumstances which call for immediate action. Employees may be suspended without prior written notice in extraordinary circumstances when it is essential to avert harm to the public, other employees, or to avert serious disruption of governmental business. Extraordinary circumstances include, but are not limited to, situations involving misappropriation of public funds or property, working while under the influence of alcohol, marijuana or other drugs, open insubordination, commission of a crime involving moral turpitude punishable by imprisonment for one (1) year, and disruption of the District's business through misconduct.

6.5 Order of Disciplinary Action

Any employee response submitted in accordance with Section 6.2 will be considered and a determination made by the General Manager or designee of appropriate action. The imposition of disciplinary action to suspend, demote, reducetion in salary-tep, or dismiss is constituted by the written order. Said order is similar to the notice of proposed disciplinary action in that it contains the effective date of disciplinary action, the right to appeal and specific charges upon which the disciplinary action is based. The effective date may be prior to the order, provided the circumstances warranted such immediate action. The order shall be signed by the General Manager. Notice of the time allowed for appeal and answer shall be stated in the order. A copy of the order shall be personally served to the employee or sent by certified mail to the employee's address on file.

6.6 Appeal Procedure

Notice of Appeal and Request for Hearing. An employee may appeal an order of suspension of more than three (3) days, demotion, reduction in salary, or dismissal, and request a hearing as provided for in these rules. The notice of appeal and request for a hearing must be in writing and must be filed with the District within five (5) -business days of receipt of the order.

<u>Appellant's Answer to the Charges</u>. If the employee appeals, a written answer to the charges must also be filed with the District within five (5) business- days of the receipt of the order. The answer to the charges must be attached to the notice of appeal and request for a hearing. The answer must address each cause for discipline set forth in the order and may state specific facts or reasons as grounds for the appeal. If an answer denying the causes for discipline set forth in an order is not filed, said causes for discipline will be deemed admitted.

6.7 Hearing Procedure

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Review of the Appeal

- a. After receipt of the appeal and request for hearing, the Board of Directors shall review the appeal and answer to the charges at an executive session at the next regularly scheduled Board meeting subsequent to formal receipt of the appeal, or at such later date as mutually agreed upon by the Board of Directors and the appellant.
- b. The Board of Directors may elect to have the appeal heard by one of the following methods within thirty (30) days after their election:
 - 1. A full hearing by the Board of Directors.
 - 2. Appoint a hearing officer who shall present findings and a recommendation to the Board of Directors for a final disposition.
 - 3. Appoint a Disciplinary Review Board comprised of three members: one member to be selected by the District, one member to be selected by the employee, and the third member to be selected by the two members previously described. The Disciplinary Review Board shall present findings and recommendations to the Board of Directors for final disposition.
- c. The Board of Directors shall have the final authority on all appeals and may uphold, reverse, or modify the disciplinary action.
- d. The Board of Directors shall notify the Appellant in writing as to the governing hearing proceedings.

Hearing

a. Time and Place

- 1. Pursuant to the Board's decision in Section 6.6, the General Manager shall take every appropriate action necessary and reasonable to convene a hearing within the time prescribed.
- The District's representative, the appellant and/or their representative, and the hearing officer or Review Board shall meet in a pre-hearing conference to determine the time, place and manner in which the hearing will be conducted.
- b. <u>Purpose</u> The purpose of the hearing is to determine the accuracy and the sufficiency of the facts attendant to the disciplinary action. The District shall have the burden of proof. The parties may stipulate to certain facts or evidence which shall be considered without abridgment or adulteration by the hearing body or officers upon whom the action was based and any pertinent information which may establish the truth or falsity of such evidence.

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- c. <u>Parties</u> The Appellant and their representative, if any, and the District's representative shall attend the meeting. Failure of the Appellant, with or without representation, to appear in person at the time and place set for the hearing shall be deemed a withdrawal of the appeal, unless otherwise excused by the Board of Directors.
- d. Rights Each party shall have the right to:
 - 1. Choose a representative.
 - 2. Testify under oath.
 - 3. Call witnesses and present documentary evidence.
 - 4. Question all witnesses and examine the evidence.
 - 5. Argue a case.

e. Order of the Proceedings

- 1. The hearing shall be opened by the recording of the time, place and date of the hearing and the presence of the parties and representatives, if any. The District shall first present its case on which the disciplinary action was based. A hearing guide may be used and will be made available to all parties.
- 2. If the appeal is to be heard by the Board of Directors, the President of the Board shall conduct the hearing. If the appeal is to be heard by the Disciplinary Review Board, the Disciplinary Review Board shall select a chairman to conduct the hearing. If a hearing officer is appointed to hear the appeal, the hearing officer shall have the sole discretion and authority to conduct the hearing.
- f. Report of the Hearings: A record of the proceedings shall be taken and maintained by the District. The District may choose to make a mechanical or electronic record of the proceedings. Costs for transcripts shall be borne by the requesting party.
- g. <u>Adjournment:</u> The hearing may be adjourned or recessed for good cause, upon the request of a party, hearing body or hearing officer.
- h. Exhibits and Witnesses:
 - The names of witnesses and exhibits shall be properly identified and shall be made part of the official record. The hearing body or officer may exclude witnesses not under examination and admonish witnesses to refrain from discussing the subject of their testimony with other witnesses or potential witnesses. The parties may remain at all times during the proceeding.
 - 2. Witnesses shall be required to testify under oath and affirmation. The oath shall read: <u>"Do you solemnly swear (or affirm) that the</u>

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testimony that you are about to give in this matter shall be the truth, the whole truth and nothing but the truth."

- i. <u>Confidentiality:</u> The hearing shall be closed to the public and shall not be a public record unless an open public hearing is requested by the appellant.
- j. <u>Expenses:</u> The expenses of witnesses for either party shall be paid by the party producing such witnesses.
- k. <u>Closing of Hearing:</u> The hearing body or hearing officer shall inquire if either side has anything further to offer. Upon receiving negative replies, the hearing shall be closed. The hearing body or hearing officer shall report its written recommendation to the Board of Directors and the parties within thirty (30) days after the closing of the hearing. The Board of Directors shall act upon that recommendation by upholding, reversing, or modifying the decision. The Board of Directors shall notify the parties within five (5) business -days of the outcome of its final decision.

7 EFFECTS OF DISMISSAL

7.1 Effect of Dismissal

Dismissal of an employee from the District's service shall, unless otherwise ordered:

- a. Constitute a dismissal as of the same date from all positions that the employee may hold in the District service.
- b. Terminate the salary of the employee as of the effective date of the dismissal, except that they shall be compensated for any unpaid salary, unused vacation, unused universal leave for Chief Executive OfficersManagers, administrative leave and qualifying unused comp time for non-exempt employees as of the date of dismissal.
- c. Medical, Dental, and Vision benefits will end on the last day of the month of employment. Life and Disability coverages require "active" employment; therefore, coverage for these benefits will end on their last day worked. COBRA notification will be sent directly to employee's the employee's address on file.
- d. Employee must contact- CalPERS directly to determine -their options.
- e. If employee is enrolled in a deferred compensation program, employee must contact the plan carrier to discuss options.

8 RECORDS

8.1 Personnel Records

Human Resources shall maintain personnel records for each employee in the service of the

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District, showing the name, title of the position held, the department in which the employee is assigned, salary, changes in employment status, employee performance reviews, and such other pertinent information.

Inspection of File: A current employee may inspect their own personnel file, at a reasonable time and at reasonable intervals, within 30 days of a written request. A former employee is entitled to inspect their personnel records one (1) time per year. A current or former employee and/or their representative, who wishes to review the employees personnel file should make a written request to the Human Resources/Risk Manager. The inspection must occur in the presence of the Human Resources/Risk Manager, General Manager, or designee and: at the District and at a time other than the employee's work time at another agreed upon location without loss of compensation to the employee.

Copies: A current or former employee is entitled to receive a copy of their personnel records within 30 days after TVMWD receives a written request. A current or former employee who wishes to receive such a copy should contact the Human Resources/Risk Manager in writing. TVMWD may charge a fee for the actual cost of copying.

Representative's Inspection: If the current or former employee wishes to have another person/representative inspect their personnel file, the current or former employee must provide the person/representative with written authorization. The Human Resources Manager will notify the employee and/or representative of the date, time and place of the inspection in writing.

No Removal of File Documents: No person inspecting a personnel file is permitted to add or remove any document or other item to/from the personnel file.

Limitations on access or copying of personnel file: Prior to making a copy of personnel records or allowing inspection, TVMWD may redact the names of nonsupervisory employees. Under no circumstances will TVMWD provide access or copying of the following categories of personnel file documents: records relating to the investigation of a possible criminal offense; letters of reference; ratings, reports, or records that were obtained prior to employment, prepared by identifiable examination committee members, or obtained in connection with a promotional examination.

8.2 Change of Status Report

Every appointment, promotion, change of salary rate, and any other temporary or permanent change in status of employees shall be approved by the General Manager and reported in such a manner as they may prescribe, prior to the effective date of the change.

9. SALARY ADJUSTMENTS

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9.1 Determinations

Merit increases within salary ranges and reductions in pay within salary ranges shall be determined by the General Manager in accordance with Section 9.

9.2 <u>Performance Evaluations and Merit Increases</u>

Full-time employees who have successfully completed the required introductory period may be considered for merit increases. Merit increases within an established salary range shall not be automatic but may be granted only for continued improvement by the employee in the effective performance of the duties of their position. For promoted employees who receive a pay increase upon their promotion, the increase will include any projected merit increase. Merit increases shall require the specific recommendation of the employee's immediate supervisor or Department Head and the approval of the General Manager.

Employee Performance Evaluations and Merit Increases are conducted on a focal point basis every June. A Performance Evaluation period is from July 1st to June 30th of every year. Managers will set expectations, goals, and objectives for every Performance Evaluation period.

Merit increases within board-board-approved salary range shall not be automatic but may be granted only for continued improvement by the employee in the effective performance of the duties of their position. Merit increases are calculated based on the employee's Performance Evaluation rating. The effective date of the merit increase is July 1st.

Employees hired on or after January 1st of every year will not be eligible for a merit increase until the following performance evaluation period. Employees hired before December 31st will be eligible for a merit increase. Merit Increases for new hires and promotions will be completed on a prorated basis based on their hire date or date of last salary increase.

9.3 Eligibility

A new employee or reclassified employee shall be eligible for consideration of a merit increase upon completion of the required introductory period. A new employee or reclassified employee shall be eligible for consideration of a merit increase upon completion of one (1) year of service in the new or reclassified position.

9.49.3 Accelerated Merit Increases

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Accelerated merit increases for exceptional job performance in addition to those granted as a result of an employee's regular annual evaluation may be approved by the General Manager provided the increase is within budgetary constraints. Accelerated merit increases that are outside budgetary constraints may be recommended by the General Manager for approval by the Board of Directors.

9.59.4 Certification Pay Increases

Full-time employees who work forty (40) hours per week and have successfully completed the required introductory period may be considered for certification pay increases. Parttime employees may also receive consideration with the recommendation of their supervisor and approval by the General Manager, Certification pay increases within an employee's established salary range are not automatic; such increases may be granted upon attaining a Treatment, Distribution or Lab Analyst certification. Such increases shall amount to 2% of pay upon verification of each new qualified certification and must be within budgetary constraints and salary range. No certification pay will be granted for a college degree, unless an opportunity for promotion is available and upon the discretion of the General Manager. Certification pay increases are only granted to employees where a Treatment, Distribution, or Lab Analyst certification is essential to the classification duties of the employee (as determined by the General Manager) and are not retroactive. Full-time employees who have successfully completed their Initial Appraisal period and have received a performance rating of 2 or higher are eligible for certification pay increases. Part-time employees may also receive consideration with the recommendation of their supervisor and approval by the General Manager. Employees who earn a Treatment, Distribution, or Lab Analyst certification shall receive a 2% increase in their base salary. The certificate pay must be within budgetary constraints and within the Board approved salary

Employees must provide the State of California Department of Public Health certificate or the California-Nevada Section AWWA (American Water Works Association) certificate to the Human Resources department within 3 months of obtaining their certificate. The certificate pay will be effective the next available pay period after it has been approved by the General Manager. There is no retroactive payment.

Certification pay increases are only granted to employees where a Treatment, Distribution, or Lab Analyst certification is essential to the classification duties of the employee (as determined by the Chief Operations Officer and General Manager). The job classifications that qualify are Operations Supervisors, Compliance Specialists, Shift Operators, Plant Assistants, and Instrumentation/Electrical System Operators, and Engineering department determined by the Chief Water Resources Officer.

10. ATTENDANCE, HOURS, PAY PERIODS AND PREMIUM PAY

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10.1 Attendance

Employees shall attend their work in accordance with Section 10. All departments shall keep daily time records of employees that shall be reported to the General Manager in the form and on the dates they shall specify. Employees are responsible for reporting accurate time worked.

Employees who are absent without leave and fail to return to duty within five (5) consecutive scheduled work days/shifts after notice to return has been provided shall be subject to immediate discharge, and such employees automatically waive all rights under these rules. The depositing in the United States mail of a certified postage paid letter, addressed to the employee's last known place of address shall be reasonable notice.

10.2 Pay Periods and Procedure

Employees shall be compensated bi-weekly every other Friday. If these dates should occur on a scheduled fixed holiday, compensation shall take place on the last working day prior to such events. In the event an underpayment or overpayment is identified, appropriate corrections will be made on the next regular paycheck. Upon separation from TVMWD, compensation for any unpaid earnings, leave time, or any other compensation earned will occur on the same regularly scheduled days listed above.

10.3 Meal Periods

For administrative or part-time employees:

- Up to a one (1) hour non-compensated meal period will be provided to all full-time administrative and part-time employees each day they work five (5) hours or more.
- Employees can request their meal period at a time agreed to by their supervisor.

For operations employees:

- Meal periods are compensated because operations employees are required to be available to respond to any operational demands of the TVMWD system. Because of this, employees are expected to stay at the treatment plant or their field location for their meal period. Exceptions permitted:
 - o Attendance at an offsite meeting, conference, etc.
 - o At the specific approval of the Chief Operations Officer or Operations Supervisor(s)
 - o Employees are permitted twenty (20) minutes to utilize a TVMWD vehicle to obtain their meal from a local establishment
- Employees can request their meal period at a time agreed to by their supervisor.
- Depending upon operational demands, supervisors will try to accommodate up to a one (1) hour meal period each day the employee works five (5) hours or more.

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10.4 Work Week

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The regular work week shall commence on Monday at 12:01am for all employees and conclude on Sunday at Midnight

10.5 **Exempt Employees**

In accordance with the Fair Labor Standards Act (FLSA) regulations, job classifications determined to be exempt are not eligible for overtime. Based upon the FLSA, the following job classifications are exempt:

Chief Administrative Officer

Human Resources/Risk Manager

Chief Financeial Officer • Information Technology Manager

Chief Operations Officer • Operations Supervisor

Chief Water Resources Officer

• <u>Water Resources Analyst I/II/III</u> **Project Manager**

Compliance Specialist • Senior Financial Analyst Finance Manager

Engineer

TVMWD recognizes that on <u>occasion</u> exempt employees may have to attend to personal matters. TVMWD will attempt every effort to accommodate the employee's time off requested. However, TVMWD must ensure the District's needs are maintained at all times. Therefore, time off must be scheduled in advance and with prior approval of the employee's manager.

Exempt employees, in good standing with TVMWD, that request time off in increments of four (4) hours or less, do not have to use their available leaves.

There is no legal requirement or obligation of TVMWD to grant such arrangementan arrangement. Therefore, the General Manager reserves the right to modify or terminate this practice at any time. Any abuse of this benefit will be immediately addressed with the employee. If it is determined that the employee abused such benefit, the benefit will be revoked for a period of time or revoked permanently, as determined by the General Manager.

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10.6 Administrative Leave

Exempt employees, excluding Chief Executive Officers Managers shall be eligible for -50 hours of Administrative Leave annually (pro-rated based on date of eligibility for leave). Administrative Leave Administrative Leave shall be credited in a lump sum at the beginning of each calendar year. Unused Administrative Leave hours will be carried over from year-to-year, unless the exempt employees hashave met their vacation cap. Administrative Leave would then be converted to vacation hours for mandatory vacation cash-out purposes. Use of Administrative Leave hours must be approved by employee's the employee's Manager Supervisor and at times that are convenient to the District.

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10.7 Overtime

A non-exempt employee who performs work in excess of forty (40) hours in a work week shall be compensated for such overtime work at the rate of one and one-half times their regular rate of pay. The regular work week shall commence on Monday at 12:01am for all employees and conclude on Sunday at Midnight. A non-exempt operations employee who performs work in excess of ten (10) hours per workday (excluding weekends) shall be compensated for such overtime work at the rate of one and one-half times a regular rate of pay. Overtime shall be rounded to the nearest quarter-hour of overtime worked. All non-emergency overtime must be authorized in advance by the appropriate Department Head.

10.8 Flexible Work Schedules

At the discretion of the General Manager or employee's direct supervisor, employees may be permitted to work a flexible work schedule equivalent to forty (40) hours in a work week.

Flexible Work Schedules allows an employee to work hours that differ from the normal district start and end time, while continuing to meet the needs of TVMWD.

10.9 Compensatory Time

Hours accrued in addition ofto forty (40) hours in a work week and not compensated as overtime shall accrue at a rate of one and one-half times as compensatory (comp) hours. Comp hours can be used at the approval of the employee's supervisor comp time is not available to exempt or operations employees. Comp time is capped at 240 hours. Any additional time earned will be compensated to the employee. Comp time balances will be paid down to a balance of fifty (50) hours, once per year, on December 31. Earned and unused comp time will be paid-out at timethe time of separation of from employment.

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10.10 On-Call Operators

Two (2) operators will be designated to serve in an on-call capacity each day. Failure to respond to an alarm/call while assigned to the on-call duty shift may be subject to disciplinary action. If an employee claims on their timesheet phone/tablet/laptop time incurred but that is later found to be invalidated by the supervisor, that employee shall be subject to disciplinary action.

On-Call pay is not considered CalPERS pensionable compensation.

<u>Standby Operator</u>: One (1) operator will serve as the on-call standby operator and will respond to the on-call plant operator or supervisor as needed. The stand-by operator is expected to and be capable of returning to the plant within thirty (30) minutes of receiving a call.

Standby Operators who serve in an on-call capacity will be paid \$435 per day (\$790 on holidays) and will take home a TVMWD vehicle in order to respond to incidents. If the on-call operator is unable to fulfill their on-call duty shift, the employee is responsible for locating a substitute operator from those that regularly serve in the Standby Operator role. The substitute operator will instead receive the standby pay. In addition to receiving the standby pay, the on-call operator will be paid for the additional time spent responding to the situation.

<u>Lab Operator</u>: One (1) operator will serve as the on-call plant operator and will be responsible for responding to plant operation alarms and incidents as needed during non-working hours (4 pm-6 am). This operator is expected to-and be capable of responding to alarms remotely within 15 minutes and be ready for work as in any other instance.

Lab Operators who serve in an on-call capacity will be paid \$9100 per day (\$18200 on holidays) and will take home a TVMWD vehicle in order to respond to incidents. If the on-call Lab Operator is unable to fulfill their on-call duty shift, the Lab Operator duties will be fulfilled by the designated backup (Plant Operator). The substitute operator will instead receive the Lab Operator pay. In addition to receiving the Lab Operator pay, the on-call operator will be paid for the additional time spent responding to the situation as described below.

The following pertains to either the Standby or Lab Operator:

- If responding by phone/tablet/laptop only, the Operator will be guaranteed at least 15 minutes of additional pay. All time over 15 minutes will be rounded up to the nearest 15-minute increment.
- If responding in person, the Operator will be guaranteed at least two hours of additional pay. All time over two hours (portal to portal) will be rounded

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up to the nearest 15-minute increment.

 Operators will be eligible for overtime and shift differential pay as applicable for time spent responding.

10.11 Shift Differential Pay

Operators and plant assistants will be compensated with an additional 10% of their hourly pay for hours worked Friday, Saturday and Sunday.

Shift differential is considered special compensation and will be reported to CalPERS as such.

10.12 Fatigue Pay and Adjusted Hours Worked

Fatigue Pay and adjusted hours worked is a function of safety and should be carried out using an interactive process between the employee and the supervisor or manager.

Any employee who accumulates two (2) hours or more of worktime between 10:00pm and 6:00am before a scheduled workday shall be eligible for fatigue pay and be subject to an adjustment to their work schedule the following day. This means the employee will take an equivalent number of hours off during the following scheduled workday to rest. In addition to granting the time off, TVMWD will pay the employee for the time taken off during that scheduled workday. The combination of fatigue time and time worked during the next scheduled workday will not exceed ten (10) hours.

Example # 1: an employee who is scheduled to work Monday from 6:00am - 4:00pm and Tuesday from 6:00am - 4:00pm and is called in to work for additional hours on Monday from 10:00pm - 1:00am would log their hours as follows -

Monday	6:00am – 4:00pm (10 regular hours of pay) + 10:00pm – 1:00am (3 hours of overtime pay)
Tuesday	6:00am – 9:00am (3 hours fatigue pay paid at regular hourly rate) + 9:00am – 4:00pm (7-regular hours of pay)
	The employee will report to work at 9:00am to ensure they are given appropriate rest time between work shifts and will be compensated for this rest time (fatigue pay)

Example # 2: an employee who is scheduled to work Monday from 6:00am – 4:00pm and

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is called in to work for additional hours on Monday from 3:00am - 6:00am may stay at work and in turn leave the equivalent number of hours early. In this scenario, the employee would log their hours as follows:

Monday	3:00am – 6:00am (3 hours of overtime pay) +		
	6:00am – 1:00pm (7-hours of regular pay) +		
	1:00pm – 4:00pm (3 hours of fatigue pay at regular hourly rate)		

If hours worked accumulates over eight (8) hours from 4:00pm – 6:00am, with supervisor or managers approval, the employee will be eligible to take off the next day and receive ten (10) hours of fatigue pay.

If an employee reports to work on Friday, Saturday and/or Sunday, the employee would be eligible for shift differential.

11. HOLIDAYS, VACATION AND LEAVES

11.1 Holidays

The District shall observe the following holidays:

- 1. New Year's Day (January 1)
- 2. Presidents' Day (Third Monday in February)
- 3. Memorial Day (Last Monday in May)
- 4. Independence Day (July 4)
- 5. Labor Day (First Monday in September)
- 6. Veterans' Day (November 11)
- 7. Thanksgiving Day & Day After (Fourth Thursday and Friday in November)
- 8. Christmas Day (December 25)

Additional holidays may be approved and observed. Unassigned floating holidays will be provided to full-time employees at the beginning of each calendar year to make a total of 12 holidays each calendar year. Holiday hours must be taken in full-day increments and must be approved by the supervisor.

The District will recognize a holiday break, typically between Christmas and New Years. The holiday break will be designated every year by the General Manager. Employees will receive an equivalent number of holidays based on their normal <u>scheduled</u> work <u>schedule</u> week during the holiday break. <u>Employees on leave of absence will not be eligible to receive hours.</u>

Part-Time employees scheduled to work on an approved holiday are eligible to receive holiday pay based on their normal hours scheduled.

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11.2 Holiday Observance

Any holiday falling on a Friday, Saturday or Sunday may be designated by the General Manager on an alternate day for the observance of a holiday, or its conversion to a floating holiday, when a holiday conflicts with a work schedule. A holiday may only be applied to a scheduled workday. Employees are not eligible to receive unassigned floating holidays until they satisfactorily complete their introductory-Initial Appraisali period. Any non-exempt employeeshift operator-scheduled who works on either the actual holiday or the observed holiday will be paid at one and one-half times the employee's regular rate of pay. Since the employee is working the holiday, the employee will also be paid the additional hours they are scheduled to work at regular pay for that holiday.

11.3 Vacation Accrual

Based on a bi-weekly pay period, vacation time shall be accrued as follows for full-time employees (except for <u>the Chief Executive Officers Managers</u>):

Years of Service	Bi-weekly Pay Period Vacation Accrual Rate	
0 – 4 years	3.08 hours	
5 – 9 years	4.62 hours	
10 years	4.93 hours	
11 years	5.23 hours	
12 years	5.54 hours	
13 years	5.85 hours	
14 + years	6.16 hours	

Employees eligible for vacation accrual that regularly work less than a 40-hour work week will accrue at a rate equal to the number of hours worked divided by 40. Part time employees working 24 hours per week will accrue vacation time at a prorated rate of 40 hours per week.

11.4 Introductory Period Vacation Accrual

Vacation time shall accrue as described above during the introductory period. Ar

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employee shall be entitled to use the vacation time accrued upon successfully completing three (3) months of employment or prior if approved by the General Manager.

11.511.4Use of Vacation Time

An employee shall be entitled to use the vacation time accrued upon successfully completing three (3) months of employment or prior if approved by the General Manager. Timing of vacations must be approved by the Department Head or General Manager at a time that is convenient to the District.

11.611.5 Vacation Buy Back

On December 31st of each year, vacation balances will be paid down to 420 hours for fulltime exempt employees and 320 hours for all other non-exempt employees.

11.711.6 Universal Leave

Chief Executive Officers Managers are eligible for universal leave, which shall accrue as follows:

Years of Service	Bi-weekly Pay Period Universal	
	Leave Accrual Rate	
0 – 4 years	8.93 hours	
5 – 9 years	10.77 hours	
10 – 14 years	11.70 hours	
15+ years	13.54 hours	

On December 31st of each year, universal leave balances will be paid down to 620 hours. Chief Executive Officers Managers shall be entitled to use the universal leave accrued upon completing three (3) months of employment or prior if approved by the General Manager.

To comply with the Paid Sick Leave Act, Chief Executive Officers Managers may use universal leave prior to completing the introductory period for the following purposes:

- Medical condition that prevents an employee from performing the duties of their position
- Diagnosis, care, or treatment of an existing health condition of, or preventative care for, an employee or an employees' family member
- For an employee who is a victim of domestic violence, sexual assault, or stalking

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For the purposes of Sick Leave, a "family member" is defined as

- A child (biological, adopted, or foster child, stepchild, legal ward, or a child to whom the employee stands in loco parentis).
- A biological, adoptive, or foster parent, stepparent, or legal guardian of the employee or the employees' spouse or registered domestic partner, or person who stood in loco parentis when the employee was a minor.
- A spouse, registered domestic partner, grandparent, grandchild, and/or sibling.

11.811.7 Sick Leave Accrual

All full-time employees, with the exception of Chief Executive Officers Managers, shall be credited with 3.7 sick hours per pay period.

To comply with the <u>expended Paid Sick Leave Law</u>, <u>effective January 2024</u>, part-time employees will accrue one (1) hour of sick leave per every 30 hours worked: receive an <u>upfront accrual of 40 hours of paid sick leave at the beginning of employment and at every January thereafter. Sick Leave balance shall not carry over year to year.</u>

 Accrual begins immediately for those employees who work 30 or more days within a year

Maximum accrual is 24 hours per employment year

Employee may carry over hours to the following employment year, to a maximum of 48 hours

11.911.8 Use of Sick Leave

Upon the verbal or written request of an employee, sick leave will be provided for the following purposes:

- Medical condition that prevents an employee from performing the duties of their position
- Diagnosis, care, or treatment of an existing health condition of, or preventative care for, an employee or an employee's family member
- For an employee who is a victim of domestic violence, sexual assault, or stalking

For the purposes of Sick Leave, a "family member" is defined as

- A child (biological, adopted, or foster child, stepchild, legal ward, or a child to whom the employee stands in loco parentis).
- A biological, adoptive, or foster parent, stepparent, or legal guardian of the employee or the employees' spouse or registered domestic partner, or person who stood in loco parentis when the employee was a minor.
- A spouse, registered domestic partner, grandparent, grandchild, and/or sibling.

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Employees that retire from CalPERS and meet the TVMWD retiree eligibility will get their unused sick hours converted to CalPERS service credit upon retirement from TVMWD.

11.1011.9 Sickness Verification

If an employee is absent from work and misses more than three (3) consecutive days of service, the employee may be required to provide a medical release before returning to work uponat the request of the Department Head.

11.11 11.10 Notification of Supervisor

Absent employees when practicable shouldmust notify their supervisor prior to the beginning of their work shift each day they will be off/unable to work. Employees are required to notify their supervisors as far in advance as possible of known absences. If the employee's supervisor is unavailable, the employee must contact the front office and notify a TVMWD employee of their absence.

11.12 11.11 Bereavement Leave

In the event of a death of a member of an employee's family, the employee shall be granted a maximum of five (5) days of paid bereavement leave. Subject to the approval of the General Manager, employees may take additional days of bereavement leave for deaths outside the state boundaries, with such time to be deducted from the employee's sick, vacation, administrative, universal or comp leave. For purposes of this <u>policyRule</u>, a family member shall be defined as any of the following:

Spouse	Adopted child	Stepfather	Stepson
Daughter	Grandmother	Stepmother	Father-in-law
Son	Grandfather	Stepbrother	Mother-in-law
Father	Granddaughter	Stepsister	Brother-in-law
Mother	Grandson	Daughter-in-law	Sister-in-law
Brother	Aunt	Son-in-law	Domestic Partner
Sister	Uncle	Stepdaughter	Legal Guardian

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11.12 Reproductive Leave

Effective January 1, 2024, qualified employees that experience a reproductive loss event. When a qualified employee suffers a reproductive loss event, the employee is entitled to up to five (5) days of leave following the day of the reproductive loss event, or the final day

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of a reproductive loss event for a multiple-day event. A qualified employee is defined as a person employed by the employer for at least 30 days prior to the commencement of the leave.

The leave need not be taken immediately following the reproductive loss event but must be taken within three (3) months from the event. If an employee experiences more than one reproductive loss event within a 12-month period, the employee is only entitled to a total of 20 days of leave within the 12-month period. An employee may use leave balances available to the employee, including accrued and available paid sick leave, for the absences.

A reproductive loss event are defined as:

- An "unsuccessful assisted reproduction" includes "method[s] of achieving a
 pregnancy through an artificial insemination or an embryo transfer," but does not
 include an attempt to become pregnant through sexual intercourse.
- A "failed adoption" includes "the dissolution or breach of an adoption agreement with the birthmother or legal guardian, or an adoption that is not finalized because it is contested by another party."
- A "failed surrogacy" includes both the "dissolution or breach of a surrogacy agreement, or a failed embryo transfer to the surrogate."
- A "miscarriage" includes not only a miscarriage suffered by the employee or the
 employee's spouse or registered domestic partner, but also a miscarriage suffered
 "by another individual if the person would have been a parent of a child born as a
 result of the pregnancy" it would therefore appear, for example, that a miscarriage
 suffered by a surrogate after an initially successful embryo transfer would qualify as
 a reproductive loss event for the intended parent (s).

11.13 Funeral of Deceased Employee

District employees may be excused by immediate supervisors to attend the funeral of deceased District employees without loss of pay.

11.14 Military Leave

Military leave shall be granted in accordance with the provisions of state and federal law. In general, if the employee has been absent from a position of civilian employment by reason of service in the uniformed services, the employee will be eligible for reemployment under the Uniformed Services Employment and Reemployment Rights Act (USERRA) by meeting the following criteria:

- The employer had advance notice of the employee's military obligation;
- The employee has been away from this employer five (5) years or less due to military

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- obligations (excluding exemptions);
- The employee returns to work in a timely manner as defined under USERRA; and,
- The employee has not been separated from uniformed services with a disqualifying discharge or under other than honorable conditions

The Uniformed Services Employment and Reemployment Rights Act (USERRA)

USERRA also requires that service members provide advance written or verbal notice to their employers for all military duty unless giving notice is impossible, unreasonable, or precluded by military necessity. An employee should provide notice as far in advance as is reasonable under the circumstances. Additionally, service members are able (but are not required) to use accrued vacation or annual leave while performing military duty.

11.15 Jury Duty Leave

Employees are authorized to take a leave of absence with pay for jury duty service selection. The District will pay for a maximum of ten (10) days during any 24-month period. Employee will remit to the District any jury compensation (excluding mileage) received for the ten (10) days. Employees are required to notify their supervisors as far in advance of their reporting date as possible. All such leave must be coordinated with the immediate supervisor.

The General Manager is authorized to allow employees leave of absence with pay for selection to perform jury duty service, if the need of a jury duty leave is in excess of ten (10) working days. Notify your supervisor that you have been selected for jury duty service. You must provide proof of your selection prior to serving. At the conclusion of your service, you must provide court certification of the day(s) served to the District's payroll department. The court will issue this certification to you on the last day of your jury duty service.

11.16 Quarantine Leave

An employee who is quarantined may elect to take as much of their accumulated leaves as is necessary to avoid loss of pay.

11.17 Time Off to Vote

If an employee cannot make sufficient time outside of working hours to vote in a statewide election, they can take offuse up to two (2) hours of working time to vote without loss of pay. This time must be used at the beginning or end of the regular working shift, whichever allows the most-free time for voting and the least time off from working. The employee must notify their supervisor at least two (2) working days in advance to arrange a voting time.

11.18 Time Off for Training

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TVMWD will allow paid time off for employees to attend a work-related seminar or training course, subject to Supervisor approval, when it overlaps or conflicts with the employee's work shift. TVMWD allows sufficient time for employees to complete any required certification renewal. Employees should plan training appropriately to avoid requesting for various training that will interfere with operations.

If time off for training overlaps or conflicts <u>with</u> an employee's work shift, the employee may request paid personal time off, subject to Supervisor approval.

11.19 School Activity Leave

Any employee who is the parent of a child through grade 12 may request up to 40 hours off per year for the purpose of participating in school activities, such as teacher conferences, award ceremonies or school plays. The leave can also be used for locating and/or enrolling in school or childcare, or for school or childcare emergency. This time will be unpaid unless you choose to use wage replacement through accrued qualifying leaves available. You will be limited to no more than eight (8) hours off for this purpose in any one calendar month unless it is due to a childcare provider or school emergency. Upon request, the District reserves the right to require documentation for this leave.

<u>"Parents"</u> are specifically defined to include parents, guardians, grandparents, stepparents, foster parents, and persons standing in loco parentis to a child.

11.20 School Appearance Leave

Any employee who is the parent or guardian of a child through grade 12 may request leaveto appear at his/her child's school in connection with disciplinary action by the school. The
Education Code allows school districts to adopt policies requiring that parents or guardians
attend class with their student after the student returns school from a suspension. The time
will be unpaid unless you choose to use wage replacement through eligible leaves. Upon
request, the District reserves the right to require documentation for this leave.

11.21 Crime or Abuse Victim's Leave

Any employee who is the victim of crime or abuse, including domestic violence, sexual-assault, stalking, or a crime that caused physical injury or, in certain cases, mental injury, or that resulted in the death of an immediate family member has a right to reasonable accommodation and unpaid leave to attend legal proceedings or to obtain or attempt to obtain any relief necessary, including a restraining order or for medical treatment, to ensure the employee's own health or welfare, or that of the employee's child or children. Leave shall be supported by appropriate documentation.

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11.22 Crime Victim's Leave

Any employee who is the victim of certain, specified felony crimes, or who is an immediate—family member of a victim, a registered domestic partner of a victim of certain, specified felony crimes, has a right to unpaid leave to attend and participate in judicial proceedings related to the crime. Leave shall be supported by appropriate documentation.

11.23 Organ or Bone Marrow Leave

Employees may take up to 60 days (workdays) of leave in any one-year period for the purpose of donating an organ to another person. The District requires that employees taking leave for organ donation use two (2) weeks of accrued but unused sick leave and/or vacation and/or universal leave. The District will pay the remaining two weeks up to 30 days. The remaining 30 days are not paid, though the employee can use wage replacement. The District will continue to provide and pay for current group health plan benefits.

Employees are required to provide written verification of the need for leave, including confirmation that the employee is an organ or bone marrow donor and that there is a medical necessity for the donation.

Employees may take up to five (5) paid days (workdays) of leave in any one-year period for the purpose of donating bone marrow to another person.

11.1911.24 California Family Right Act (CFRA) Family & Medical Leave

The District will provide job-protected Leave to eligible employees requiring time off from work for family and/or medical reasons in accordance with applicable federal and state leave of absence laws.

- Family care, medical, and military family leave for up to 12 or 26 weeks per year, depending on the reason, in accordance with the California Family Rights Act ("CFRA") and the Federal Family and Medical Leave Act of 1993, as amended ("FMLA");
- 2. Pregnancy leave for up to four (1) months in accordance with the California Fair Employment and Housing Act ("FEHA"):
- 3. Disability leave as required to reasonably accommodate employees with a workplace injury or a qualified disability under the Americans with Disabilities Act ("ADA") or the FEHA; and
- 4. Leave for other legally required absences as set forth below.

The California Family Rights Act (CFRA) provides eligible employees the opportunity to take unpaid, job-protected leave for certain specified reasons. The maximum amount of leave

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employees may use under this policy is twelve (12) weeks within a 12-month period. For more information regarding leave under this policy, employees should contact Human Resources.

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Eligibility

To be eligible for CFRA leave, employees must:

- Have worked at least twelve (12) months of continuous service.
- Have worked a minimum of 1250 hours over a twelve (12) month preceding the date the leave would commence.

Conditions Triggering Leave

Leave may be taken for one (1) or more of the following reasons:

- The birth of the employee's child, or placement of a child with the employee for adoption or foster care;
- To care for the employee's spouse, child (no age limit), parent, grandparent, grandchild, sibling, parent-in-law, domestic partner, or designated person (defined as any individual related by blood or who's association is equivalent of a family relationship, limited to one per 12-month period) who has a serious health condition;
- For a serious health condition that makes the employee unable to perform his or her job, except for leave taken on account of pregnancy, childbirth, or related medical condition;
- For any "qualifying exigency" (defined by Section 3302.2 of the Unemployment Insurance Code) because the employee is the spouse, son, daughter, or parent of an individual on active military duty (or has been notified of an impending call or order to active duty) in the Armed Forces of the United States; or
- An employee who is the spouse, son, daughter, parent, or next of kin of a covered service member shall be entitled to a total of 26 work weeks of leave during a 12month period to care for the service member.

Definitions

A "serious health condition" is an illness, injury, impairment, or physical or mental condition that involves either an overnight stay in a medical care facility or continuing treatment by a health care provider, and either prevents the employee from performing the functions of his or her job or prevents the qualified family member from participating in school or other daily activities. Subject to certain conditions, the continuing-treatment requirement includes an incapacity of more than three full calendar days and two visits to a health care provider, or one visit to a health care provider and a continuing regimen of care; an incapacity caused by a chronic condition or permanent or long-term conditions; or absences due to multiple treatments. Other situations may also meet the definition of "continuing treatment."

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Calculating the 12-month Period

The 12-month period is measured forward from the date the leave begins. Successive 12-month periods commence on the date of an employee's first use of such leave after the preceding 12-month period has ended.

Intermittent or Reduced-Schedule Leave

Eligible employees may take CFRA leave in a single block of time, intermittently (in separate blocks of time), or by reducing the normal work schedule when medically necessary for the serious health condition of the employee or immediate family member. Intermittent leave to bond with a new child must be taken in two-week increments, with a shorter duration allowed on two occasions.

Employees who require intermittent or reduced-schedule leave must try to schedule their leave so that it will not unduly disrupt TVMWD's operations. Intermittent leave is permitted in intervals of at least half an hour.

Leave to Care for a Family Member or Designated Person

If the leave is needed to care for an eligible family member or designated person (defined as any individual related by blood or who's association is equivalent of a family relationship, limited to one per 12-month period), the employee must provide a certification from the health care provider stating:

- Date of commencement of the serious health condition;
- Probable duration of the condition;
- Estimated amount of time for care; and
- Confirmation that the serious health condition warrants the participation of the employee.

Leave for Birth, Adoption, or Foster Care

<u>A leaveLeaves</u> taken due to the birth of the employee's child, or placement of a child with the employee for adoption or foster care, may need to be supported by a certification, such as a birth certificate or adoption and foster care paperwork.

A female employee's request for leave for the birth of her child will begin once her pregnancy disability leave has ended.

TVMWD complies with applicable family care, medical leave, and military family leave laws. Under the FMLA it is unlawful for

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any employer to: interfere with, restrain, or deny the exercise of any right provided under the FMLA; or discharge or discriminate against any person for opposing any practice made unlawful by the FMLA or for involvement in any proceeding under or relating to the FMLA. Formatted: Left To be eligible for family care, medical, and military family Formatted: Left, Indent: Left: 0" leave, an employee must have worked for TVMWD for at least twelve (12) months prior to the date on which the leave is to commence In the case of a pregnancy-related disability or other legally protected disability or medical condition or work-related injury, an employee may not need to satisfy all the above requirements. In such circumstances, the employee should contact Human Resources for clarification about their rights for other types of leave. Employee's Obligation to Periodically Report: Employees may * Formatted: Normal, Left, No bullets or numbering be required to periodically report on their status and intent to return to work. This will avoid any delays to reinstatement when the employee is ready to return. Formatted: Left Fitness for Duty Certification: As a condition of Formatted: Normal, Left, No bullets or numbering reinstatement of an employee whose leave was due to the employee's own serious health condition, which made the employee unable to perform his or her job, the employee must obtain and present a fitness-for-duty certification from the health care provider stating that the employee is able to resume work. Failure to provide such certification will result in denial of reinstatement. Formatted: Normal, Indent: Left: 0.25" Formatted: Font: (Default) Segoe UI Light **Procedures** When seeking leave under this policy, employees must provide the following to Human Resources: 1. Thirty (30) days' notice of the need to take CFRA leave if the need for leave is Formatted: Justified foreseeable, or notice as soon as practicable in the case of unforeseeable leave and in compliance with TVMWD's normal call-in procedures, absent unusual circumstances. 2. Medical certification supporting the need for leave due to a serious health condition affecting the requesting employee or an immediate family member within fifteen Formatted: Font: (Default) Segoe UI Light (15) calendar days of the District's request for the certification (additional time may Formatted: Font: (Default) Segoe UI Light be permitted in some circumstances). Failure to do so may result in delay of the Formatted: Font: (Default) Segoe UI Light commencement of leave or denial of a leave request. Second or third medica Formatted: Font: (Default) Segoe UI Light UPDATED: MARCH JANUARY DECEMBER 202243 TVMWD PERSONNEL MANUALEMPLOYEE HANDBOOK Page 45

opinions may also be required when allowed.

- 3. Periodic reports as deemed appropriate during the leave regarding the employee's status and intent to return to work.
- 4. A return-to-work release before returning to work if the leave was due to the employee's serious health condition.

If you have questions or would like further clarification about your rights under the FMLA, CFRA or other types of leave, please contact Human Resources.

11.25 Pregnancy Disability Leave (PDL)

Any full or part-time employee who is disabled by pregnancy, childbirth, or a related medical condition will, upon request and approval, be granted PDL without pay not to exceed four (4) months.

If you require PDL, you must notify your manager and the Human Resources as soon as possible, at least 30 days in advance if foreseeable. The written notice should specify the commencement date of the leave, the expected duration of the leave and be accompanied by a signed physician's statement. TVMWD has ten (10) calendar days to respondse to the request.

For employees on PDL, the District guarantees reinstatement to the same or similar job with the same or similar duties, pay, and location unless granting such a leave would substantially undermine the District's ability to operate the business safely and efficiently.

11.20 11.26 Workers Compensation Leave

An employee injured in the scope and course of employment with the District may elect to take accumulated leaves, in minimum of one (1) hour increments, to offset their workers' compensation indemnity up to their full salary.

11.21 <u>11.27 Wage Replacement During Disability</u> Leave

An employee who is absent due to a non-work-related illness or injury will be required to utilize their accumulated leaves, where permitted by law, prior to receiving disability insurance payments, during the initial seven (7) day qualification period. After this period, the employee may elect to take accumulated leaves, in minimum of one (1) hour increments, provided that when added to their disability indemnity it will not result in a payment of more than their full salary.

<u>Use of wage replacement during a leave does not change the status of the leave from Unpaid to Paid.</u>

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If the employee is receiving benefits from a paid disability plan such as Worker's Compensation, State Disability or provided supplemental disability insurance, the employee may use available leaves to supplement partial wage replacement benefits as long as the employee does not receive more than he/she would normally earn at work.

All requests for wage replacement must be made in writing (email is acceptable) to the Human Resources Department before the close of the relevant pay period(s).

In addition to family, medical or pregnancy-related disability leaves described in previous section 11.19, employee may be eligible take a temporary disability leave of absence, if necessary, to reasonably accommodate a workplace injury or a disability under the ADAAA or the FEHA. Any disability leave under this section will run concurrently with any medical leave to which the employee is entitled.

11.22 11.28 Leave of Absence

The General Manager shall have the power to grant a leave of absence (LOA) without pay when the employee has two (2) or more years of continuous employment. In special cases, the General Manager may waive the two (2) year employment requirement if it is in the best interest of the District. An employee shall not be eligible for a leave of absence without pay until all of the employee's accumulated leave time with pay has been used. While on leave, the employee will not accrue any additional leave time. During the period of a leave of absence without pay, the employee shall not accept any other employment except with express written permission of the General Manager. An employee on such a leave may continue within, within the limits set by the provider, any insurance available to him/her as an employee by paying, in advance, all costs of such continued insurance. An employee granted leave must return to work not later than the start of the first working day following the end of the leave.

11.29 Education Reimbursement Program

TVMWD encourages a continuous learning environment. Formal education and professional advancement opportunities for employees, employees encourages professional development and boosts employee knowledge, skills and abilities. To assist employees with the financiale burden of formal education and continuing education, TVMWD provides tuitioneducation reimbursement.

For full-time employees in good standing with TVMWD and have satisfactory completed

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their initial evaluation period or have received General Manager approval shall be eligible to receive reimbursement up to \$5,000 per calendar year.

Reimbursement may be received for reimbursement of tuition, registration fees, laboratory fees, placement testing, required examination fees, parking and books. To receive reimbursement, employees must successfully complete must successfully complete the course(s) (e.g., grade of "C" or better or "pass" when grade is pass/fail, "complete" when grade is complete/incomplete, etc.). Courses must be work-related or count toward a degree. For a non-accredited program, completion of the course with proof of passing all related course work and exams is required.

Employees interested in participating in the program must submit the Participation and Reimbursement Agreement form to the General Manager for approvale, in advance of starting course work.

To request reimbursement, employee should complete a Check Request Form and provide sufficient documentation to demonstrate the expense was incurred, when the expense incurred, and outcome of the course(s) showing successful completion. The reimbursement form should be submmitted to the Human Resources Department.

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11.30 Water Related Certification Fees

The program intends to Rrecognizeing the mutual benefits derived from personal growth by furthering advancing their water certification. To be eligible, an employee must have completed their initial appraisal period process, unless a job requirement, or by approval of the General Manager.

Certifications are the responsibility of the employee. Upon successfully obtaining the certification and providing a copy, TVMWD will reimburse 100% of water related certification fees for Water.—Treatment, Distribution and Water Quality Analyst certification. Any late fees, penalties or unsuccessful attempts will not be reimbursed.

Fees associated with the certification testing, certificate and re-certification are eligible for reimbursement. Employees must submit the Check Request Form with supplementary documentation for approval by the department head or General Manager. Supplementary information is defined as:

- Water Certification Testing: Receipt of payment for taking the water certification test*
 and confirmation that certification test was successfully passed.
- Certification: Receipt of payment for certification fees.
- Re-Certification: Receipt of payment for re-certification fees.

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11.31 Safety Footwear Allowance

The District requires safety footwear for employees engaged in work activity creating reasonable potential for foot injury. The Chief Executive Officers shall determine who, by title and or job duties, shall be required to wear safety footwear. Employees deemed eligible by management shall receive an annual safety footwear allowance of up to \$275, provided it's either the initial purchase or their current boots that are worn down and warrants replacement. The allowance can also be used toward items that would enhance the comfort or safety of the purchased boot, such as water proofing, replacing inselesinsoles or laces.

To be eligible to receive reimbursement or purchase boots according to the program, an employee must be scheduled (or plan) to work a minimum of 30 calendar days following the purchase, prior to a separation from the District or retirement.

Employees should notify the Program Manager when a need of safety footwear replacement is needed by submitsubmitting a Safety Footwear Request Form. After verifying eligibility, the Program Manager will provide employees with an available vendor voucher. Employees may choose to purchase safety footwear at a higher cost than the annual allowance at the employees' expense. The Program Manager shall verify that safety footwear purchased independently by employees meets all department requirements. An employee shall only receive one (1) pair of approved safety footwear for the annual allowance to ensure higher quality.

<u>Upon substantiation by management of an employee's claim that safety footwear is damaged</u>

beyond further useful wear as a result of work performance (not by negligence, misuse, or loss), the Department shall replace safety footwear. The employee shall surrender the damaged pair upon replacement. Individual claims for replacement shall be decided by the designated Program Manager. Employees will be eligible for the annual allowance (a new pair of safety shoes) one year from the replacement date.

11.23 11.32 Return to Work Program

The District recognizes that our employees are a critical part of our operation, and even if an employee becomes injured (on or off the job) or has a temporary disability because of Formatted: Font: (Default) Segoe UI Light

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surgery or an illness, they remain a valuable part of the staff. A Return-to-Work Program (RTW) is a proven essential cost containment element of our overall risk management program and is used in conjunction with our Safety Program.

If <u>an employee isyou are injured</u> on or off the job, or have a temporary disability because of <u>surgery aan injury</u> or illness, the Program will look at ways to bring you backthe <u>employee</u> <u>back</u> to work as soon as the doctor determines that <u>theyou</u> are medically ready. This may mean making temporary modifications to your the job duties or work hours to accommodate <u>theyour</u> recovery.

If the employee does not report to work (modified duty or regular work) when the doctor releases the employee or leave has expired, the employee may not be eligible for temporary disability payments, workers' compensation payments, or regular wages, and the employee could be subject to disciplinary action, up to and including termination.

For complete information and to obtain the appropriate forms, please refer to the RTW Program documentation.

The District may recover from the employee the premiums that TVMWD paid to maintain coverage for the employee under the group health plan if the employee fails to remit such payment during the course of their leave of absence or if the employee failure to return from their leave of absence.

12. TRAVEL ALLOWANCE

The District reimburses employees traveling on District business for typical expenses incurred: conference/seminar registration, meals, lodging and door-to-door transportation. Employees are expected to use the most economical means possible for travel expenses. A conference *Request to Attend* form must be submitted for approval prior to registering for the conference or booking any travel. To be reimbursed, a request form for expense reimbursement must be completed with all original receipts attached. Costs that normally would not have a receipt (i.e. tips) should be documented on the expense reimbursement form. Otherwise, missing receipts will not be reimbursed.

12.1 Lodging

Employees are expected to request government or group rates for lodging when available. The following stipulations must occur for the employee to incur lodging expenses:

- The event/conference occurs more than 30 miles from the employee's home, and:
 - o To incur lodging expenses for the night before, the event/conference would cause the employee to leave their home before 6:00am.

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o To incur lodging expenses for the night of, the event/conference would cause the employee to not return to their home that night until after 7:00pm.

12.2 Transportation

Employees are expected to request government rates for transportation costs when available. Employees will be reimbursed for transportation based on most economical means possible. For instance, if transportation normally would require flying, the employee may instead choose to drive. However, reimbursement will not be provided for mileage or the cost of rental vehicle and fuel that exceeds the cost of round-trip coach airfare. If an employee chooses something other than logical transportation, they are expected to document costs to verify reimbursement is the most economical.

12.3 Airfare

Employees will be reimbursed for round-trip coach airfare, transportation to the airport and parking if necessary. Non-exempt employees will be compensated for flight time and time from destination airport until the employee reaches their hotel/event/conference. Likewise, employees will be compensated for time from hotel/event/conference to destination airport and flight time.

12.4 Automobile

Use of the District's vehicles is encouraged whenever possible. Use of your personal vehicle requires usethe use of your insurance for any accidents encountered. Mileage reimbursement shall be given when personal vehicles are used. If an employee attends an all-day event instead of coming to work, mileage will be calculated based on round-trip miles to the event less normal miles the employee would incur driving back and forth to work. The reimbursable mileage rate will be set equal to what is allowed by the Internal Revenue Service. Employees will also be reimbursed for parking if necessary. If the employee is choosing to drive rather than fly, non-exempt employees will be compensated only for the amount of time necessary had they flown, as outlined above.

12.5 Meals

Expenditures for meals shall be reimbursed only with original, itemized receipts. Alcohol will not be reimbursed. When meals are included in a conference/seminar registration packet, outside meals will not be reimbursed. Expenses for spouses/guest and special activities provided in conjunction with conferences will not be reimbursed. If employees are away from work for a portion of the day, meals will be reimbursed up to \$100 per day at their discretion.

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12.6 Compensation for Travel Time

Non-exempt employees will be compensated for all hours worked. Travel time is considered compensable time, less the normal home-to-work commute. Travel time includes all necessary time spent driving, waiting to board a flight, time in flight and time commuting to the hotel.

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13 COMPLAINT PROCEDURE - NON-DISCIPLINARY MATTERS

13.1 Purpose

The purpose of this section is to enhance communications between the District and its employees by providing a fair and impartial review and consideration of complaints at the level closest to their point of origin within a reasonable time without jeopardizing the employee's position or employment.

13.2 Matters Subject to the Complaint Procedure

A complaint may be filed <u>with Human Resources</u> for the alleged violation of the <u>Personnel RulesEmployee Handbook</u>; alleged improper treatment of an employee; or alleged violation of commonly accepted safety practices or procedures, or other matters pertaining to employment with the District.

13.3 Limitations of Complaint Procedure

The complaint procedure shall not be used to establish new policies or change any existing rules. It shall not be used in matters resulting from disciplinary action.

13.4 Confidentiality of Complaint Procedure

Any matter leading to a complaint by an employee shall be kept confidential, to the extent permissible by law. During the course of workplace investigations, the District can only guarantee limited confidentiality – that the information will be limited to those who need to know, because it may be necessary to disclose information obtained during the investigation in order to complete the investigation and take appropriate action. It is not possible to promise that a complaint can be kept entirely confidential for several reasons:

If the complaint is of potential violation of law or policy, the employer will need to
investigate, and in the process of investigating it is likely that people will know or
assume details about the allegations, including the identity of the person who

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complained. This is true even when the name of the complainant is kept confidential since allegations are often clear enough for people to figure out who complained about what.

- The individual receiving the complaint will usually have to consult with someone else
 at the company about what steps to take and to collect information about whether
 there have been past complaints involving the same employee, etc. That means the
 complaint will be discussed with others within the organization.
- The District may need to take disciplinary action. Again, while the identity of the
 person who brought the complaint may in some cases be kept confidential, the
 complaint itself cannot be.

13.5 Informal Complaint Adjustment

Whenever possible, an employee who has a complaint should try to solve the problem through informal discussion with their supervisor without delay. The supervisor shall make whatever investigation they deem necessary and reply within five (5) calendar days. All matters, matters for which they do not have authority to make a decision, should be brought to the attention of a higher-level supervisor who does have the proper authority.

13.6 Next Level of Authority

If the employee is not satisfied with the decision reached through the informal discussion, and/or some other extenuating circumstances exist, they may bring the matter to the attention of the next level of authority. If the employee is still not satisfied with the decision, they may file a formal complaint within 15 calendar days of the occurrence of the event or action giving rise to the complaint.

13.7 Formal Complaint Procedure

The formal complaint procedure may be followed only after failure to resolve a problem through informal complaint adjustment. If the employee is not in agreement with the decision reached, they may, within 15 calendar days of the occurrence of the event or action giving rise to the complaint, file a formal complaint in writing with the General Manager and/or Human Resources. The General Manager and/or Human Resources shall make whatever investigation they deem necessary to allow fair consideration of the situation and shall present a written reply to the employee within ten (10) calendar days after receipt of the complaint. In the case of a complaint against the General Manager, an employee may file a complaint in writing with any member of the Board of Directors. The member with whom the complaint is filed shall submit the complaint to an Executive Committee. The committee will review the matter and shall then make a recommendation to the Board of

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Directors. Subsequently, the Board will make a written decision.

The written decision of the General Manager in partnership with Human Resources and/or the Board shall constitute the final step of the District's administrative process. All matters complained of by an employee in writing shall be kept confidential, except as to those matters required by law.

13.8 General Consideration

The Human Resources Department shall receive and retain copies of all written material pertaining to the complaint. Employees may represent themselves or select whomever they desire to represent them in the complaint procedure. If an employee fails to proceed with a complaint within any of the time limits specified in this section, the complaint shall be deemed settled on the basis of the last decision reached. Any of the time limits specified in this section may be extended when mutually agreed upon by all parties concerned.

13.9 Alternative Dispute Resolution

The District may, as an option, offer arbitration for workplace disputes involving alleged wrongful termination, workplace harassment, or discrimination based on the protected classes outlined in section 1.1.

14 WHISTLEBLOWER POLICY

It is TVMWD's intent to protect its integrity, ensure the highest standards of conduct among its employees, and adhere to all applicable laws and regulations. TVMWD therefore encourages employees to report any reasonable belief that a violation has potentially occurred due to any rule, policy, procedure, practice or activity by TVMWD or its employees, districts, or vendors. Reports of any such potentially improper activity may be submitted on a confidential basis to any of the Chief Executive OfficersManagers or Human Resources. Alternatively, employees may provide an anonymous report through the Fraud Hotline by calling: 1-855-FRAUD-HL (1-855-372-8345).

Reports of discrimination, harassment or retaliation should be made under the Discrimination, Harassment, and Retaliation Prevention Policy, below.

TVMWD will not retaliate against an employee who, in good faith, reports any potentially improper activity, whether to TVMWD or to a government enforcement agency. Nor will TVMWD tolerate any other employee retaliating against or attempting to influence the employee for such reports. Any employee who engages in retaliation will be subject to discipline up to and including termination of employment. TVMWD will conduct a prompt and appropriate investigation into all reports of potentially improper activity.

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All employees are required to cooperate with TVMWD's internal investigations by providing any requested information and truthfully and fully answering questions.— Failure to cooperate with or impeding an investigation, or knowingly providing false information, will result in disciplinary action.— Reports of potentially improper activity and related investigations will be kept confidential to the extent possible, consistent with the need to conduct an appropriate investigation.

Anyone found to have engaged in improper activity will be subject to disciplinary action up to and including termination of employment.

15 HARASSMENT & DISCRIMINATION

This Discrimination, Harassment and Retaliation Prevention Policy reflects TVMWD's commitment to a respectful workplace and commitment to preventing unlawful discrimination, harassment and retaliation from occurring in the work environment.— This policy protects individuals who perform services for TVMWD in the workplace, including District employees, contractors, interns, and volunteers.—This policy refers to this broad category of protected persons as "individuals."

Sexual harassment is the unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature that tends to create a hostile or offensive work environment. Discriminatory harassment is any unwelcome, typically repeated offensive conduct that is directed at an individual because of their membership in a legally protected class.

State and federal law protect individuals from workplace discrimination and harassment based on certain legally protected characteristics. –This policy uses the term "Legally Protected Characteristics" to encompass all legally protected categories, including:

- Age (over 40)
- Race
- Religion/creed (including religious dress and grooming practices)
- Color
- National origin
- Ancestry
- Gender/sex (including pregnancy, childbirth, breastfeeding and/or related medical conditions)
- Sexual orientation
- Gender identity and gender expression
- Medical conditions
- Marital status

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- Genetic information
- Military and Veteran status
- Disability (mental and physical)

Harassment of employees due to their Legally Protected Class, by fellow employees, officers, directors, consultants, or non-employees will not be tolerated by the District. Harassment shall be reported either verbally or in writing to the General Manager, Human Resources or the President of the Board of Directors if the complaint is against the General Manager. Upon receipt of a harassment complaint, Human Resources in partnership with the General Manager or the President of the Board of Directors, as appropriate, shall take prompt action to conduct an investigation to determine whether harassment has taken place and/or is presently taking place. Where found appropriate, actions shall be taken to effectively stop such behavior where it does exist.

Sexual harassment of the District's employees, by a person in or from the work environment, is strictly prohibited. Sexual harassment includes, but is not limited to, unwelcome sexual advances, requests for sexual favors, or other verbal, visual, or other physical conduct of a sexual nature when:

- Submission to such conduct is made either expressly or by implication a term or condition of an individual's employment.
- Submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting the individual; or
- Such conduct has the purpose or effect of unreasonably interfering with an
 individual's work performance; creating an intimidating, hostile, threatening
 or offensive working environment; or adversely affecting the employee's
 performance, appraisal, assigned duties, or any other condition of
 employment or career development.

Harassment also includes any act of retaliation against an employee for reports of violation of this policy or for participating in the investigation of a -harassment complaint.

Other examples of sexual harassment include, but are not limited to, unwelcome sexual flirtations or propositions; verbal abuse of a sexual nature; graphic verbal comments about an individual's body; sexually degrading words used to describe an individual; emails that may be inappropriate, offensive, harassing, and/or creating a hostile work environment; and the display in the work environment of sexually suggestive objects or pictures, posters, jokes, cartoons, or calendar illustrations. Sexual harassment conduct need not be motivated by sexual desire.

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If you feel that you have been or are being harassed or sexually harassed or are aware of or suspect the occurrence of harassment or sexual harassment, immediately contact your supervisor, Human Resources, -Chief Executive Officers Managers or the General Manager. Any and all complaints will be treated withtreated confidentially to the extent possible. The complaint will be responded to in a timely fashion, investigated promptly and thoroughly by impartial and competent personnel; documented and tracked to ensure reasonable progress; met with appropriate remedial action when misconduct is found; and afforded a timely closure.

Any person who is found to condone, participate, or initiate any of the above forms of harassment will be disciplined, in the form of written warning, demotion, suspension or termination. No employee will be disciplined -for initiating a harassment complaint, or for participating in a harassment investigation.

Any individual who engages in prohibited harassment, including Supervisors or Managers who knew about the harassment but took no action to stop it, may be held personally liable under the law for monetary damages. Any Supervisor or Manager who knew about prohibited harassment and failed to report the harassment as stated in this policy, may also be subject to disciplinary action, up to and including termination of employment.

Every effort will be made to assure the confidentiality of complaints made under this Policy to the greatest extent permissible by law. Complete confidentiality cannot occur due to the need to fully investigate and the duty to take effective remedial action. An employee who is interviewed during the course of an investigation is prohibited from attempting to influence any potential witness while the investigation is ongoing. —An employee may discuss their interview with a designated representative. —TVMWD will not disclose a completed investigation report except as it deems necessary to support a disciplinary action, to take remedial action, to defend itself in adversarial proceedings, or to comply with the law or court order.

16 PROTECTIONS AGAINST RETAILATION

Retaliation is strictly prohibited against any individual by another employee or supervisor for using the employee complaint procedure, reporting proscribed harassment or discrimination, objecting to such conduct or filing, testifying, assisting or participating in any manner in any investigation, proceeding or hearing conducted by the District.

Prohibited retaliation includes, but is not limited to, termination, demotion, suspension, failure to hire or consider for hire or promote. Anyone found to be engaging in any type of prohibited discrimination or retaliation will be subject to disciplinary action, up to and including termination of employment.

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17 OPEN DOOR POLICY

TVMWD has an open-door policy that encourages employees to participate in decisions affecting them and their daily professional responsibilities. Employees who have job-related concerns or complaints are encouraged to discuss them with their supervisor or any other management representative with whom they feel comfortable. The District believes that employee concerns are best addressed through this type of informal and open communication. Employees are encouraged to raise work-related concerns with their immediate supervisor, or with a supervisor or other management representative of their choice, as soon as possible after the events that cause the concern.

Employees are further encouraged to pursue discussion of their work-related concerns until the matter is fully resolved. Although TVMWD cannot guarantee that in each instance the employee will be satisfied with the result, the District will attempt in each instance to explain the result to the employee if the employee is not satisfied. TVMWD will also attempt to keep all such expressions of concern, the results of any investigation, and the terms of the resolution confidential. In the course of investigating and resolving the matter, however, some dissemination of information to others may be necessary or appropriate. Furthermore, if employees have concerns about work conditions or compensation, they are strongly encouraged to voice these concerns openly and directly to their supervisors. We believe that TVMWD amply demonstrates its commitment to employees by responding effectively to employee concerns.

18 REASONABLE ACCOMODATION

TVMWD is committed to complying fully with the federal and state laws regarding equal opportunity in employment for qualified persons with disabilities. All employment practices and activities are conducted on a non-discriminatory basis. TVMWD will make reasonable accommodations for the known physical or mental limitations or an otherwise qualified individual with a disability who is an applicant or an employee, unless doing so would result in an undue hardship to the organization.

If the disability or the need for reasonable accommodation is not obvious, TVMWD may require the individual to provide reasonable medical documentation confirming the existence of the disability and the need for reasonable accommodation, along with the name and credentials of the individual's health care provider. If the individual provides insufficient documentation, the agency will: 1) explain the insufficiency; 2) allow the employee or applicant to supplement the documentation; and 3) pursue the interactive process only to the extent that the request for reasonable accommodation is supported by the medical documentation provided.

If a pregnant employee, or an employee with a pregnancy-related condition, requests a

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reasonable accommodation or transfer due to pregnancy, TVMWD will provide the employee with notice of the need for a medical certification within two (2) business days after the employee's request for accommodation. A medical certification confirming the need for a reasonable accommodation, including transfer, is sufficient if it contains: a description of the requested accommodation or transfer; a statement describing the medical advisability of the accommodation or transfer due to pregnancy; and the date that the need for the accommodation or transfer will become necessary and the estimated duration of the accommodation or transfer.

TVMWD will also make reasonable accommodations for employees who are victims of domestic violence, sexual assault, or stalking; and for applicants and employees based on their religious beliefs and practices.

- An employee who is a victim of domestic violence, sexual assault, or stalking and who requests an accommodation to provide for their safety while at work must provide both of the following:
 - (a) A written statement signed by the employee or an individual acting on the employee's behalf, to certify that the accommodation is to address victim-safety concerns while at work; and
 - (b) A certification demonstrating the employee's status as a victim of domestic violence, sexual assault, or stalking, which can be in the form of: a police report indicating the employee's victim status; a court order separating the perpetrator from the employee or that the employee has appeared in court for that purpose; or documentation from a medical professional or counselor that the employee is undergoing treatment for physical or mental injuries or abuse resulting from an act of domestic violence, sexual assault, or stalking

This policy governs all aspects of employment, including selection, job assignment, compensation, discipline, termination, and access to benefits and training.

19 EMPLOYER-EMPLOYEE RELATIONS

The Employer-Employee Relations Policy provides procedures for the administration of employer-employee relations between the District and its employee organizations. Resolution 9-95-347.

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Acknowledgment of Receipt of Handbook and At-Will Agreement

After you have read this Handbook and have clarified any issues with your manager and or Human Resources Department, please complete, sign and return the agreement to the Human Resources Department.

I have received my copy of the TVMWD Employee Handbook. I understand and agree that it is my responsibility to read and familiarize myself with and the policies and procedures contained in the Handbook. I understand that, except for employment at-will status, any and all policies or practices can be changed at any time by the District. I understand and agree that other than the General Manager, no manager, supervisor or representative of the District has authority to enter into any agreement, expressed or implied, for employment for any specific period of time, or to make any agreement for employment other than at will; only the General Manager has the authority to make any such agreement and then only in writing, signed by the General Manager.

My signature below certifies that I understand that the foregoing agreement on at-will status is the sole and entire agreement between the District and me concerning the duration of my employment. It supersedes all prior agreements, understandings, and representations

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TVMWD PERSONNEL MANUALEMPLOYEE HANDBOOK

____OPDATED_—MARCH

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EMPLOYEE HANDBOOK

Matthew H. Litchfield, P.E. General Manager/Chief Engineer

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PURPOSE AND ADMINISTRATION

The purpose of the District's Employee Handbook ("Handbook") shall be to create a fair and uniform system of rights, incentives, and work rules for current and prospective employees. This manual applies to employees (collectively, "employee", "staff", "you", "they", "their") of Three Valleys Municipal Water District (collectively "TVWMD", "District" "we", "our").

This manual describes many rules, policies and procedures regarding employment at TVMWD. It is important that new and existing employees read and understand the material within this manual. Employees should contact the General Manager or Human Resources with any questions relating to the Handbook.

This Handbook is intended only to summarize and highlight the Handbook contents. No Handbook can anticipate every circumstance or question about personnel related issues and rules. TVMWD will address situations as we become aware of them, and we expect and encourage employees to bring to our attention any employment issues that need to be addressed. As circumstances change, the rules described in the manual may also change from time to time. TVMWD reserves the right to change, add to or discontinue any of the rules in this manual, as it deems appropriate.

1.1 Equal Employment Opportunity

TVMWD is an Equal Opportunity Employer. It is our policy to comply with all federal, state and local equal opportunity and non-discrimination laws. Our policy is to afford equal opportunity in all aspects of employment to all persons without discrimination on the basis of age (over 40), race, religion/creed (including religious dress and grooming practices), color, national origin, ancestry, gender/sex (including pregnancy, childbirth, breastfeeding and/or related medical conditions), sexual orientation, gender identity and gender expression, medical conditions, marital status, genetic information, military and veterans status, disability (mental and physical including HIV/AIDS, cancer, and generic characteristics) and any other status protected by law, provided, however, that the District may make employment decisions on the basis of a bona fide occupational qualification when permitted by law. Continued employment of those employees covered by these principles shall be subject to satisfactory work performance and the needs of the District.

This policy applies to all areas of employment including recruitment, hiring, training, promotion, compensation, benefits, transfer, disciplinary action, and social and recreational programs. It is the responsibility of every manager and employee to conscientiously follow this policy. Any employee with questions or concerns about any type of discrimination in the workplace are encouraged to bring these issues to the attention of Human Resources. Employees can raise concerns and make reports without fear of reprisal or retaliation. Anyone found engaging in any type of unlawful discrimination will be subject to disciplinary action, up to and including termination of employment.

1.2 Merit and Fair Employment Principles

The District maintains a merit system governing personnel action. Employment and promotion shall be based on merit and ability, free of personal or political considerations, and shall in no way be affected or influenced by the protected classes listed in section 1.1.

1.3 Application of Rules

The District's Handbook shall apply to all officers and employees in the service of the District, except: members of the Board of Directors; the General Manager; voluntary personnel; persons engaged under contract to supply expert, professional, technical, or any other services. Sections 5.9 Workplace Violence, Section 5.10 Drug & Alcohol Policy, Section 5.11 Ethics, Section 5.16 Social Media, Section 15 Harassment, and Section 16 Protections Against Retaliation shall apply to all officers, employees, voluntary personnel, members of the Board of Directors, contractors and consultants.

1.4 Prior Rules

These Rules shall supersede any and all District policies, rules, regulations and procedures previously adopted.

1.5 Severability of Provisions

If any section, subsection, sentence, clause or phrase of this Handbook is found to be illegal, such findings shall not affect the validity of the remaining portion of the Handbooks.

In the event that any provision of this Handbook conflicts with an otherwise applicable federal or state legal requirement, the federal and/or state requirement shall govern and control.

2. ADMINISTRATION

2.1 General Manager

The General Manager has the authority to provide day-to-day supervision of employees, hire, fire, discipline, assign duties to, and direct the activities of all District employees. The General Manager also shall have the authority to establish District employee positions and job classifications, subject to review by the Board.

2.2 Chief Executive Officers

The Chief Executive Officers, reporting to the General Manager, shall act and supervise in

the absence of the General Manager.

2.3 Human Resources Officer

The Human Resources/Risk Manager, shall serve as the Human Resources Officer and shall perform, as necessary, the following duties and responsibilities:

- a. Administer the provisions of these rules, policies, and guidelines.
- b. Prepare revisions to and/or interpretation of these rules, policies, and guidelines.
- c. Provide for the recruitment, examination, evaluation and recommendation of persons to District employment.
- d. Prepare and revise, as necessary, a plan for a position classification system.
- e. Recommend to the General Manager the reclassification of positions for approval by the Board of Directors.

2.4 Employment At Will

All employees are hired on an "at will" basis, unless you are employed under a written contract stating otherwise. This means that you may resign at any time and that the District may terminate you at any time, with or without cause.

Appendix A contains an "at will" employment agreement. Employees are responsible for reading the agreement carefully, signing and returning a copy to the Human Resources Department.

2.5 Classification & Reclassification Plan

Full-Time Employee

Defined as employees who have successfully completed their initial appraisal period, unless otherwise stated. Full-time employees are assigned a definite work schedule of at least 30 hours per week and their employment is expected to continue for an indefinite period of time, subject to Section 2.4. Full-time employees are eligible for benefits as described in this Handbook. Full-time employees that work less than 40 hours per week, but 30 or more hours per week, will have benefits pro-rated according to the number of hours worked, in accordance with the policies and requirements of vendors.

Part-Time Employee

Defined as employees who have successfully completed their initial appraisal process,

unless otherwise stated. Part-time employees are assigned a work schedule of less than 30 hours per week and it is expected to continue for an indefinite period of time, subject to Section 2.4. Part-time employees may be eligible for sick leave, and holiday benefits as described later in this Handbook.

Temporary Employees

Defined as an employee who is hired to perform a specific task or to be employed for a temporary period of time. Temporary employees are limited to six (6) months on the job for full time employment or 1,000 hours or 125 days in a fiscal year. They are not eligible for vacation and holiday benefits; however, are eligible for sick leave as described later in this Handbook.

Exempt/Non-Exempt Employee

Employees whose jobs are governed by the FLSA are either "exempt" or "non-exempt." Non-exempt employees are entitled to overtime pay; Exempt employees are not. Most employees covered by the FLSA are non-exempt.

Reclassification Plan

The Chief Administration Officer, in consultation with the Human Resources/Risk Manager, shall ascertain and record the duties and responsibilities of all positions and, after consulting with affected department heads, shall recommend a classification plan, including job descriptions, for such positions. The plan and any revisions thereof shall become effective upon approval by the General Manager.

Following the approval of the classification plan, the Chief Administration Officer shall allocate every position to one of the classifications established by the plan.

When a new position is created, such position may not be filled, until the classification plan has been amended to provide for the new position.

The Human Resources/Risk Manager may initiate a job audit to determine whether the duties of a position have changed to such an extent that they necessitate reclassification of the position from the existing classification to a more appropriate classification. Upon completion of the job audit, Human Resources shall make a recommendation regarding reclassification to the General Manager.

FILLING VACANCIES

3.1 Recruitment Policy

While recognizing the need for introduction of persons from outside District employment, the policy of the District is to transfer or promote persons already employed by the District when their qualifications, training, work performance, and experience are determined to be comparable to applicants from other sources.

Candidates must meet the minimum qualifications, and any specific parameters noted in the job announcement, in order to compete in a recruitment. Only those candidates that meet or exceed the minimum qualifications may be invited to participate in the interview and assessment process.

Applicants requesting reasonable accommodation should contact the District's Human Resources/Risk Manager.

3.2 Qualifications of Applicants

Only those applicants who possess the desirable qualifications may be considered and advanced to the next step in the interview process. Candidates that meet the minimum qualifications and rank above the applicant pool cutoff will be invited to participate in the recruitment process.

A candidate/applicant may not rate, score, or otherwise influence their own assessment evaluation. Panel members who have a close personal relationship with a candidate should be recused and replaced with an alternate rater.

3.3 Selection

When a vacancy occurs, the Department Head shall notify the General Manager. The General Manager shall then decide whether to fill the position or leave it vacant. The General Manager shall fill vacant positions by reinstatement, transfer, demotion, promotion, acting appointment, temporary appointment, emergency appointment, or regular appointment. All appointments shall be made in accordance with merit and fair employment principles.

3.4 Examinations

Examinations shall be given to applicants and employees to determine the following:

- a. Physical and mental ability to perform the duties of their job, considering reasonable accommodation.
- b. Problems that could potentially interfere with or otherwise have an adverse impact on the ability to perform their job.
- c. Factors that would create an undue risk to persons or property or bring discredit upon

the District. Examinations may include physical ability, mental fitness, job skills, drug/alcohol screening, credit history, background check, criminal history and other tests permissible by law.

3.5 Rehiring of Employees

Employees who are rehired following a break in service in excess of one (1) year, other than an approved leave of absence, must serve another initial appraisal process, whether or not such a period was previously completed. Such employees are considered new employees from the effective date of their re-employment for all purposes, including the purposes of measuring benefits.

3.6 Nepotism

A closely related person of a District employee may be employed, unless such employment would cause problems with supervision, safety or morale. The District shall not place a person in a position where a conflict of interest could exist or where a relationship with an employee would create a problem that a non-related person would not encounter. For purposes of this Section, a closely related person shall be defined as any of the following:

Spouse	Adopted child	Stepfather	Stepson
Daughter	Grandmother	Stepmother	Father-in-law
Son	Grandfather	Stepbrother	Mother-in-law
Father	Granddaughter	Stepsister	Brother-in-law
Mother	Grandson	Daughter-in-law	Sister-in-law
Brother	Aunt	Son-in-law	Cousin
Sister	Uncle	Stepdaughter	

4. SEPARATION, PROMOTION, AND INTRODUCTORY PERIOD

4.1 Separations

Employees of the District are considered "at will" and shall be subject to the requirements of these policies with respect to the tenure of employment. An employee who has failed to satisfactorily meet the requirements of their position or has violated District work rules, policies or procedures, as detailed in Section 5, may be discharged according to the procedures set forth in Section 6.

4.2 Layoff

An employee of the District may be laid off for reasons of economy, efficiency or other non-disciplinary purposes. All layoffs will be made at the discretion of the General Manager based on a combination of factors, including, but not limited to, qualifications, productivity, performance and seniority. As far as practical, the employee shall be given two (2) weeks' notice prior to a layoff. Employees provided with the two (2) weeks' notice period will be expected to continue fulfilling their position's roles and responsibilities throughout their notice period. The General Manager has the discretion to provide two (2) weeks' pay in lieu of a layoff notice.

4.3 Job Abandonment

An employee is deemed to have resigned from their position if they are absent for three (3) f consecutive scheduled work days/shifts without prior authorization and without notification during the period of the absence. The employee will be given written notice, at their address of record, of the circumstances of the job abandonment, and an opportunity to provide an explanation for the employee's unauthorized absence. An employee who promptly responds to the agency's written notice, within the timeframe set forth in the written notice, can arrange for an appointment with the General Manager before final action is taken, to explain the unauthorized absence and failure of notification. An employee separated for job abandonment will be reinstated upon proof of justification for such absence, such as severe accident, severe illness, false arrest, or mental or physical impairment which prevented notification. No employee separated for job abandonment has the right to a post-separation appeal.

4.4 Promotion

Appointment to a vacant position in the shift rotation or to a job class that is compensated at a higher rate shall constitute a promotion. All promotions are subject to a new Initial Appraisal period of one year. New performance goals may also be issued at the time of the promotion. Consistent with merit and fair employment principles, when possible, vacancies should be filled by promotion from District personnel where qualified candidates exist.

4.5 Promotional Introductory Period

In the event an employee does not satisfactorily complete the initial appraisal process for a promoted position, they may be reinstated to their previous position if a vacancy exists.

4.6 Temporary Upgrades

As a result of a vacancy, leave of absence, or for other reasons, it may be necessary to

temporarily appoint an employee to a vacant higher-level classification to perform the duties of that position on an interim basis. When such assignments require the employee to assume significant additional duties for an extended time period, which are outside the scope of their regular assignment, it may be appropriate to adjust the employee's salary to reflect the interim changes. This policy allows the District to recognize those additional duties by authorizing acting appointments and corresponding pay increases while also adhering to Government Code section 20480.

4.7 Initial Appraisal Process

As part of the hiring process, your manager will conduct an initial appraisal within the first 30 days on the job. This appraisal will provide expectations, goals, and objectives to be completed according to timelines set for a particular position. The timelines are six (6) months for Chief Executive Officers and one (1) year for all other employees.. Following the timeframe noted above, the department manager will then conduct a formal Performance Appraisal.

This appraisal process is considered part of the hiring process.

In the event an employee does not satisfactorily complete the initial appraisal process for a promoted position, they may be reinstated to their previous position if a vacancy exists.

4.8 Return of District Property

All TVMWD property in the employee's possession must be returned prior to separation from employment, including keys, key fobs, identification cards, equipment, credit cards, gas cards, devices, and any other TVMWD equipment.

4.9 Employee Reference Requests

All requests for references must be directed to Human Resources. No other manager, supervisor, or employee is authorized to release references for current or former employees. TVMWD discloses only the dates of employment and the title of the last position held by former employees. If former or current employees authorize a disclosure in writing, TVMWD will also inform prospective employers or lenders of the amount of salary or wages.

5 WORK RULES

5.1 Participation in Work Action

Participation by a District employee in a strike, work stoppage, or work slowdown shall

subject the employee to disciplinary action as permissible by State law. As used in this section, "strike, work stoppage, or slowdown" means the concerted failure to report for work, the willful absence from the workplace, the refusal to work, the stoppage of work being done by others, picketing or the abstinence in whole or part from the full and faithful performance of the duties of employment for the purpose of inducing, influencing, or coercing a change in the conditions to compensation, or the rights, privileges or obligations of employment. Picketing on an employee's own time, outside District property, on public property, is permitted.

5.2 Participation on Boycott

While on duty, no employee shall support, instigate, or honor any boycott impressed on any company, agency, individual, or employer that has a business relationship with the District.

5.3 Outside Employment or Activities

Employees shall not carry on, concurrent with their public service, any private business or undertaking which affects the time or quality of their District employment, or which casts discredit upon or creates embarrassment for the District, or which creates any conflict of interest whether or not reportable under the District's Conflict of Interest Rules. Outside employment may be allowed upon written authorization of the General Manager.

5.4 Employee Dress and Conduct

Employees shall at all times dress and conduct themselves in such a manner as to reflect no discredit upon the District.

5.5 Rest Periods

The U.S. Department of Labor states that rest periods promote the efficiency of an employee, are customarily paid for as working time and must be counted towards hours worked. However, certain California labor code sections regarding paid rest periods do not apply to public agencies and the Fair Labor Standards Act (FLSA) does not require employers to allow rest periods (exemption from California IWC Orders: 1, 2, 4, 10, and 20). However, participation by employees in a daily rest period is encouraged by the District and should be taken at intervals that do not interfere with critical or time sensitive duties. A rest period of up to 15 minutes may be taken during each half of the regular work shift for full-time employees and once during the work shift for part-time, intern and apprentice employees working less than 8 hours in a workday.

5.6 Accommodation for Nursing Mothers

The District will accommodate nursing mothers who wish to express breast milk while at work. TVMWD will provide a private area (other than a restroom) for expressing breast milk. Employees can use their regular rest breaks for this purpose. Employees who need a different time or additional time will be accommodated and should make arrangements with their supervisor. Regular rest break time used for expressing breast milk will be paid, but additional break time may be unpaid.

5.7 Financial Affairs

Employees shall conduct their personal financial affairs in such a manner that creditors and collectors will not have to make use of the District offices, resources, or employee time for the purpose of collecting legal debts.

5.8 Workplace Civility

Employees shall speak positively about the District and its employees in the course of performing daily tasks and functions.

5.9 Workplace Violence

The safety and security of employees and visitors are very important to the District. Threats, threatening behavior, acts of violence, or any related conduct which disrupts another's work performance or the District's ability to execute its daily business will not be tolerated. Any person who makes threats, exhibits threatening behavior or engages in violent acts on District property may be removed from the premises pending the outcome of an investigation. Threats, threatening behavior, or other acts of violence off District property, but directed at District employees, members or the public while conducting business for the District, is a violation of this policy. Off-site threats include, but are not limited to, threats made via telephone, text, social media, fax, electronic or conventional mail, or any other communication medium. Violations of this policy will lead to disciplinary action that may include dismissal, arrest, and prosecution. In addition, if the source of such inappropriate behavior is a member of the public, the response may also include barring the person(s) from District property, termination of business relationships with that individual, and/or prosecution of the person(s). Employees are responsible for notifying the Human Resources Officer, or any other available manager, of any threats that they witness, receive or have been told that another person has witnessed or received. Employees should also report any behavior they witness which they regard as threatening or violent when that behavior is job related or might be carried out on District property or in connection with employment. Each employee who receives a protective or restraining order which lists the District premises as a protected area is required to provide Human Resources with a copy

of such order.

5.10 Drug & Alcohol Use

It is TVMWD's desire to promote a drug-free, healthy, and safe workplace. To promote this goal, employees are required to report to work in appropriate mental and physical condition to perform their jobs in a satisfactory manner. While on TVMWD premises and while conducting business-related activities of TVMWD, no employee may use, possess, distribute, sell, or be under the influence of alcohol and/or marijuana, and/or illegal drugs.

The legal use of prescribed drugs is permitted on the job only if it does not impair an employee's ability to perform the essential functions of the job effectively and in a safe manner that does not endanger the employee or other individuals in the workplace. Employees are required to notify Human Resources if they are taking any prescription drug that is likely to impair their performance. Violations of this policy may lead to disciplinary action, up to and including termination of employment, and/or required participation in a substance abuse rehabilitation or treatment program.

5.11 Ethics

The successful operation and reputation of TVMWD is built upon the principles of fair dealing and ethical conduct of our employees. Our reputation for integrity and excellence requires careful observance of all applicable laws and regulations, as well as maintaining the highest standards of conduct and personal integrity. TVMWD will comply with all applicable laws and regulations and conduct business in accordance with the intent of all relevant laws and to refrain from any illegal, dishonest, or unethical conduct.

5.12 District Vehicle Policy

All District owned vehicles are restricted to official District use and the following:

- District owned vehicles may carry only those District employees whose duties require the use of a motor vehicle, and such other persons whose business activities are important to District interests.
- All District employees authorized to use District owned or privately owned vehicles must possess a valid California driver's license.
- All District employees who have a District owned vehicle permanently assigned to them and/or District owned vehicles assigned for use within their department are responsible for ensuring that only those persons with a valid driver's license and on official District business are allowed the use of a District owned vehicle.

Personal use of District vehicles is expressly prohibited, with the following exceptions.

1. Employees on 24-hour call that are required to take a District vehicle home to

- respond to emergencies.
- 2. Employees who have a District owned vehicle permanently assigned to them for District business.

Employees may drive with immediate family members. In the event of an accident or injury, non-District employees may not be covered by the District's insurance. Therefore, in order to qualify for the exceptions, District employees wanting to drive with immediate family members must add at least a \$5,000 limit of Medical Payments coverage to their personal auto insurance. Proof of insurance must be submitted to Human Resources yearly.

5.13 Visitors in the Workplace

All visitors must check-in at the Reception Desk and disclose the visitors' name, company, reason for visit, phone number, arrival time and departure time using the check-in form located at the reception desk. If an unauthorized or suspicious individual is observed on TVMWD's premises, employees should immediately notify their supervisor or, if necessary, direct the individual to the reception area.

5.14 Computer, Internet, Instant Messaging & E-Mail

When using a District computer or other portable electronic devices to access the Internet, Instant Messaging and E-mail, employees shall conduct themselves professionally and appropriately in accordance with the Internet Acceptable Use Policy, Email Acceptable Use Policy and Password Policy detailed in the District's Policy Manual.

Users have no reasonable expectation of privacy regarding communications or data transiting, stored on or traveling to or from this network/system. Any communications or data transiting, stored on or traveling to or from this network/system will be monitored and may be disclosed to third parties, including other governmental entities, or used for any lawful government purpose

5.15 Cell Phone Use

The District establishes guidelines for the use of employee-owned cellular telephone (cell phone) and service plans by employees of the District.

If the District determines that use of a cell phone is a necessary component of an employee's job function, the employee shall be provided a monthly allowance to use their personal cell phone to conduct District business. District shall continue to operate District-owned cell phones only for the on-duty operator and for maintenance/standby.

For more complete information on cell phone usage, please refer to the District's Cell Phone

Policy.

5.16 Electronic Devices

The District establishes guidelines for the employee use of district-owned devices and service plans provided by the District. Electronic devices include but are not limited to tablets, laptops, workstations, and smartphones.

If the District determines that use of devices is a necessary component of an employee's job function, the employee shall be provided with a device to conduct District business.

For more complete information on device usage, please refer to the District's Device Policy (See Appendix C – Policy Manual).

5.17 Social Media

The Internet has become an accessible and powerful means of public communication, including through Social Media. Social Media as used in this policy includes e-mail, chat rooms, websites, blogs, and wikis (whether maintained by the employee or by a third party), and social networking sites including but not limited to Facebook, X (formallyTwitter), LinkedIn and others. TVMWD respects the right of employees to use these vehicles of self-expression and communication.

TVMWD expects and insists, however, that our employees' use of Social Media be confined to non-work time and to employees' own electronic equipment. We do not permit employees to use Social Media during work time or on Company equipment. We also expect and insist that employees' use of Social Media does not damage TVMWD, its customers or the working environment. Employees should observe the following guidelines to ensure that their public activities on Social Media do not conflict with their responsibilities to TVMWD.

First and foremost, be thoughtful and exercise good judgment in how you present yourself online. If you identify yourself as a TVMWD employee or your affiliation with TVMWD is well known, what you say could have an impact on TVMWD, our employees and customers. Be aware that posting inappropriate information or content on Social Media potentially brings disrepute either to TVMWD or to you in your capacity as a TVMWD employee. Because Social Media typically is public space, we request that you be respectful to TVMWD, our employees, supervisors, General Manager, Board of Directors, customers, partners and affiliates.

Our strong preference is that you do not discuss TVMWD or TVMWD-related matters in any Social Media. However, if you choose to do so, note the following:

- Employees who choose to identify themselves as a TVMWD employee in Social Media, you are expected to also make clear to your readers that the views you express do not necessarily reflect the views of TVMWD, by posting a disclaimer in a prominent place (e.g., "The views expressed are mine alone and do not necessarily reflect the views of the Three Valleys Municipal Water District.")
- Employees may not disparage TVMWD.
- Respect your audience and your coworkers. If you have disagreements or problems
 with TVMWD your fellow employees, supervisors, General Manager, Board of
 Directors, customers, partners, or vendors, you are prohibited from engaging in
 personal attacks.
- If you are unsure whether it is appropriate to post certain information, please check with a member of the Management Team or Human Resources.

When using Social Media, use good judgment. Be aware that there may be consequences to what you post or publish online. These consequences may include discipline up to and including termination of employment if the conduct violates TVWMD rules or policies, or if TVMWD determines that the posting or publication is not legally protected and harms (or has the potential to harm) TVMWD interests and obligations.

5.18 Standards of Conduct

The following examples are given in order to provide some guidance concerning unacceptable behavior. If the District chooses to discipline an employee who engages in unacceptable behavior, the employee may be subject to corrective action up to and including possible termination. Please note that it is impossible to provide an exhaustive list of behaviors that are not acceptable. The following is therefore intended to simply provide some examples:

- a. Unsatisfactory job performance and/or inefficiency.
- b. Using abusive or vulgar language or causing disruption to the workplace or to fellow employees or visitor.
- c. Unavailability for work, i.e. absenteeism or tardiness.
- d. Misuse of District monies.
- e. Conducting non-business activities during working hours.
- f. Any action indicating a disrespect or disregard for the District, its vendors or member agencies.
- g. Release of confidential information about the District or its members.
- h. Possessing or bringing open containers of alcohol, marijuana, illegal drugs or chemicals on or to the District's property.

- i. Unauthorized possession or removal of property, records, or other materials that belong to the District.
- j. Theft
- k. Smoking of tobacco products and electronic cigarettes in restricted areas, subject to Government Code 7596, 7597 & 7598.
- I. Leaving District property without supervisor approval prior to the end of a scheduled workday.
- m. Sexual harassment, discrimination, or other unlawful harassment of another employee (see Section 15).
- n. Giving false or misleading information during the application and/or selection process.
- o. Willful failure to report to a supervisor any significant omissions, errors or mistakes or accidental damage affecting work assignment, property or equipment.
- p. Unauthorized opening of, or tampering with, locks in desks, doors, cabinets, etc., or unauthorized use of or duplication of keys.
- p. Threatening or intimidating other employees or supervisors.
- q. Behavior unbecoming of a District employee; that behavior or action which would adversely prejudice public opinion of the District.
- r. Failure to immediately report the loss of a California drivers' license due to suspension, withdrawal, forfeiture or confiscation by any court of law or by the California Division of Motor Vehicles. Further, employees are responsible for all tickets received when driving a District or personal vehicle. This rule applies to all employees of the District.
- s. Installing unauthorized software on the District's computer system.
- t. Misuse of electronic systems (email, internet, fax, telephones, cellular phones, iPads).
- u. Inability to establish and maintain effective working relationships with co-workers and those contacted during the course of work.
- v. Violation of any department rules, TVMWD policies or regulations, ordinances or resolutions.
- w. Making any false representation or statement or making any omission of a material fact.
- x. Dishonesty

Since all employees are "at will", the employment relationship may be terminated at any time by either the District or the employee with or without cause.

5.19 Cause for Disciplinary Action

The following is a non-exclusive list of conduct which is declared to be cause for disciplinary action against an employee, up to and including oral or written warnings and/or reprimands, suspension, demotion, or dismissal from employment with the District, although charges may also be based upon causes other than those identified below:

- a. Making excessive non-emergency personal calls during working hours interfering with productivity. Failure to immediately report an accident or injury occurring on the District premises, or involving District equipment, or giving false information in accident or insurance reports.
- b. Failure to maintain equipment assigned to the employee.
- c. Failure to immediately report breakdowns or unsafe operation of equipment or facilities.
- d. Failure to perform assigned tasks that are within the scope of the employee's position in a professional manner without undue waste or delay.
- e. Intentionally placing the District in a position of liability for damages or injury to another person or their property.
- f. Unauthorized binding of the District to a contract.
- g. Failure to maintain a positive working attitude in the daily course of District business.
- h. Use of intoxicants, narcotics, hallucinatory drugs or non-prescribed stimulating or depressing drugs, or being under the influence thereof while on duty. Employees suspected of being under the influence of any of the above will be required to undergo a medical evaluation at District expense to prove or disprove suspicion.
- i. Any form of insubordination or refusal to take direction from supervisors, including refusal to perform assigned tasks for any reason other than personal safety.
- j. Theft or misappropriation of any property of the District or its employees.
- k. Careless, negligent or intentional mishandling of any District property, records, vehicles, materials or equipment.
- I. Careless, negligent, abusive or other actions that endanger or threaten to endanger an employee or the public.
- m. Falsifying work records or the practice of fraud of any type.
- n. Leaving the job during duty hours without approval of supervisor.
- o. Violation of safety rules, procedures and regulations.
- p. Becoming uninsurable by standards of the District's insurance carrier for any reason.
- q. Sleeping on the job or repeatedly reporting to work later than the assigned hour, after having been duly warned.

- r. Unlawful possession of firearms or illegal weapons while on District property.
- s. Conviction of a felony, or misdemeanor involving moral turpitude, and incarceration for more than thirty (30) days.
- t. Unsatisfactory work performance.
- u. Discourteous treatment of the public or fellow employees, or other conduct unbecoming an officer or employee of the District.
- v. Unexcused and/or repeated tardiness or absenteeism.
- w. Insubordination or failure to comply with instructions.
- x. Any action which is inconsistent with, in violation of, or not in compliance with, this Handbook or any other rules, policies, practices, or regulations adopted by the District.

6 DISCIPLINARY PROCEDURES

6.1 Forms of Discipline

Employees may be subject to discipline in accordance with the provisions set forth in this Handbook. The General Manager has the authority to deviate from the discipline procedure and terminate an employee at his/her discretion.

Employees in the Initial Appraisal Process may be disciplined, warned, reprimanded, dismissed, demoted, reduced in salary, or suspended without cause, prior notice, right of review, or appeal, at the discretion of the General Manager. An employee may be demoted, reduced in salary, suspended, or dismissed in accordance with these procedures. An employee who receives an oral or written warning or reprimand may file a response thereto but shall have no further right of appeal.

6.2 Types of Counseling, Reprimands and Discipline

The following are types of counseling, reprimands and discipline which TVMWD may impose:

• Counseling Memo: A counseling memo will be provided to an employee to identify: a failure of appropriate conduct or performance issue; the performance the employee is to demonstrate in the future; and consequences for failure to correct the behavior or problem. A counseling memo will be retained in the supervisor's file until the completion of the evaluation year, and then documented in the performance evaluation, as the supervisor deems necessary. A counseling memo is not subject to the discipline or discipline appeal procedures described below.

- Verbal Reprimand: A verbal reprimand is a verbal direction from a supervisory employee to discontinue inappropriate conduct or to correct a performance issue. A verbal reprimand will be documented in writing and retained in the supervisor's file until the completion of the evaluation year and then documented in the performance evaluation, as the supervisor deems necessary. A verbal reprimand is not subject to the discipline or discipline appeal procedures described below.
- Written Reprimand: A written reprimand is written direction from a supervisory employee to discontinue inappropriate conduct or to correct a performance issue. A written reprimand will be retained in the employee's personnel file and documented in the performance evaluation. Unless required by law, a written reprimand is not subject to the discipline or discipline appeal procedures described below. The employee has the right to have their written rebuttal attached to the reprimand in the employee's personnel file, if the employee submits the rebuttal to the General Manager within 14 days after the reprimand is received.
- Suspension Without Pay: TVMWD may suspend an employee from their position without pay. Documents related to a suspension shall become part of the employee's personnel file when the suspension is final and documented in the performance evaluation. A suspension without pay is subject to the discipline and discipline appeal procedures described below. Employees who are FLSA exempt will only be suspended as permitted by the law.
- Reduction in Pay or Paid Leave: TVMWD may reduce an employee's pay or paid leave. A reduction in pay for disciplinary purposes may take one of the following forms: 1) a decrease in salary; or 2) a decrease in salary paid to an employee for a fixed period of time; Documents related to a reduction in pay shall become part of the employee's personnel file when the reduction in pay is final and documented in the performance evaluation. A reduction in pay is subject to the discipline and discipline appeal procedures described below.
- Demotion: TVMWD may demote an employee from their position to a lower position. Documents related to a demotion shall become part of the employee's personnel file when the demotion is final and documented in the performance evaluation. A demotion is subject to the discipline and discipline appeal procedures described below.
- Dismissal: TVMWD may dismiss an employee from the employees' position. Documents related to the dismissal shall become a part of an employee's personnel file when the dismissal is final. A dismissed employee is entitled to the discipline and discipline appeal procedures described below.

6.3 Notice of Proposed Disciplinary Action

Prior to issuance of a written order to either suspend, demote, reduction in salary, or dismiss an employee, written notice of at least five (5) working days of the proposed disciplinary action shall be given before such action is to be taken, and such notice must include:

- a. Notice of the proposed action and the level of intended discipline.
- b. Reasons for the proposed action.
- c. A copy of the charges stating specific incidences or specific courses of conduct and a copy of the written materials pertaining to those incidences or course of conduct.
- d. A notice that the employee has the right to respond in writing and/or orally to the proposed disciplinary action before said discipline is imposed. The notice to the employee of the right to respond must specify at least a five (5) working day period except as provided below. A longer notice might be warranted in specific cases because of the volume of material or complexity of the issues involved but only upon written request and with the approval of the General Manager.
- e. Notice that failure to respond by the time specified constitutes a waiver of the right to respond prior to final discipline being imposed.

The notice of proposed disciplinary action must be in writing and signed by the General Manager or the General Manager's designee. Upon receipt of the employee's response, the General Manager, or designee, shall review the response and determine the appropriate course of action. This may include imposing the same level of disciplinary action, modifying with less severe disciplinary action, or rescinding the notice of proposed action.

6.4 Limitations and Exclusions

Oral notice is insufficient as full notice to an employee and may be given only as the initial notice in extraordinary circumstances which call for immediate action. Employees may be suspended without prior written notice in extraordinary circumstances when it is essential to avert harm to the public, other employees, or to avert serious disruption of governmental business. Extraordinary circumstances include, but are not limited to, situations involving misappropriation of public funds or property, working while under the influence of alcohol, marijuana or other drugs, open insubordination, commission of a crime involving moral turpitude punishable by imprisonment for one (1) year, and disruption of the District's business through misconduct.

6.5 Order of Disciplinary Action

Any employee response submitted in accordance with Section 6.2 will be considered and

a determination made by the General Manager or designee of appropriate action. The imposition of disciplinary action to suspend, demote, reduction in salary, or dismiss is constituted by the written order. Said order is similar to the notice of proposed disciplinary action in that it contains the effective date of disciplinary action, the right to appeal and specific charges upon which the disciplinary action is based. The effective date may be prior to the order, provided the circumstances warranted such immediate action. The order shall be signed by the General Manager. Notice of the time allowed for appeal and answer shall be stated in the order. A copy of the order shall be personally served to the employee or sent by certified mail to the employee's address on file.

6.6 Appeal Procedure

Notice of Appeal and Request for Hearing. An employee may appeal an order of suspension of more than three (3) days, demotion, reduction in salary, or dismissal, and request a hearing as provided for in these rules. The notice of appeal and request for a hearing must be in writing and must be filed with the District within five (5) -business days of receipt of the order.

Appellant's Answer to the Charges. If the employee appeals, a written answer to the charges must also be filed with the District within five (5) business days of the receipt of the order. The answer to the charges must be attached to the notice of appeal and request for a hearing. The answer must address each cause for discipline set forth in the order and may state specific facts or reasons as grounds for the appeal. If an answer denying the causes for discipline set forth in an order is not filed, said causes for discipline will be deemed admitted.

6.7 Hearing Procedure

Review of the Appeal

- a. After receipt of the appeal and request for hearing, the Board of Directors shall review the appeal and answer to the charges at an executive session at the next regularly scheduled Board meeting subsequent to formal receipt of the appeal, or at such later date as mutually agreed upon by the Board of Directors and the appellant.
- b. The Board of Directors may elect to have the appeal heard by one of the following methods within thirty (30) days after their election:
 - 1. A full hearing by the Board of Directors.
 - 2. Appoint a hearing officer who shall present findings and a recommendation to the Board of Directors for a final disposition.
 - 3. Appoint a Disciplinary Review Board comprised of three members:

one member to be selected by the District, one member to be selected by the employee, and the third member to be selected by the two members previously described. The Disciplinary Review Board shall present findings and recommendations to the Board of Directors for final disposition.

- c. The Board of Directors shall have the final authority on all appeals and may uphold, reverse, or modify the disciplinary action.
- d. The Board of Directors shall notify the Appellant in writing as to the governing hearing proceedings.

Hearing

a. Time and Place

- 1. Pursuant to the Board's decision in Section 6.6, the General Manager shall take every appropriate action necessary and reasonable to convene a hearing within the time prescribed.
- 2. The District's representative, the appellant and/or their representative, and the hearing officer or Review Board shall meet in a pre-hearing conference to determine the time, place and manner in which the hearing will be conducted.
- b. <u>Purpose</u> The purpose of the hearing is to determine the accuracy and the sufficiency of the facts attendant to the disciplinary action. The District shall have the burden of proof. The parties may stipulate to certain facts or evidence which shall be considered without abridgment or adulteration by the hearing body or officers upon whom the action was based and any pertinent information which may establish the truth or falsity of such evidence.
- c. <u>Parties</u> The Appellant and their representative, if any, and the District's representative shall attend the meeting. Failure of the Appellant, with or without representation, to appear in person at the time and place set for the hearing shall be deemed a withdrawal of the appeal, unless otherwise excused by the Board of Directors.
- d. Rights Each party shall have the right to:
 - 1. Choose a representative.
 - 2. Testify under oath.
 - 3. Call witnesses and present documentary evidence.
 - 4. Question all witnesses and examine the evidence.
 - 5. Argue a case.

e. Order of the Proceedings

- 1. The hearing shall be opened by the recording of the time, place and date of the hearing and the presence of the parties and representatives, if any. The District shall first present its case on which the disciplinary action was based. A hearing guide may be used and will be made available to all parties.
- 2. If the appeal is to be heard by the Board of Directors, the President of the Board shall conduct the hearing. If the appeal is to be heard by the Disciplinary Review Board, the Disciplinary Review Board shall select a chairman to conduct the hearing. If a hearing officer is appointed to hear the appeal, the hearing officer shall have the sole discretion and authority to conduct the hearing.
- f. Report of the Hearings: A record of the proceedings shall be taken and maintained by the District. The District may choose to make a mechanical or electronic record of the proceedings. Costs for transcripts shall be borne by the requesting party.
- g. <u>Adjournment:</u> The hearing may be adjourned or recessed for good cause, upon the request of a party, hearing body or hearing officer.

h. Exhibits and Witnesses:

- 1. The names of witnesses and exhibits shall be properly identified and shall be made part of the official record. The hearing body or officer may exclude witnesses not under examination and admonish witnesses to refrain from discussing the subject of their testimony with other witnesses or potential witnesses. The parties may remain at all times during the proceeding.
- 2. Witnesses shall be required to testify under oath and affirmation. The oath shall read: "Do you solemnly swear (or affirm) that the testimony that you are about to give in this matter shall be the truth, the whole truth and nothing but the truth."
- i. <u>Confidentiality:</u> The hearing shall be closed to the public and shall not be a public record unless an open public hearing is requested by the appellant.
- j. <u>Expenses:</u> The expenses of witnesses for either party shall be paid by the party producing such witnesses.
- k. <u>Closing of Hearing:</u> The hearing body or hearing officer shall inquire if either side has anything further to offer. Upon receiving negative replies, the hearing shall be closed. The hearing body or hearing officer shall report its written recommendation to the Board of Directors and the parties within thirty (30) days after the closing of the hearing. The Board of Directors shall act upon that recommendation by upholding, reversing, or modifying the decision. The Board of Directors shall notify the parties within five (5) business days of the outcome of its final decision.

7 EFFECTS OF DISMISSAL

7.1 Effect of Dismissal

Dismissal of an employee from the District's service shall, unless otherwise ordered:

- a. Constitute a dismissal as of the same date from all positions that the employee may hold in the District service.
- b. Terminate the salary of the employee as of the effective date of the dismissal, except that they shall be compensated for any unpaid salary, unused vacation, unused universal leave for Chief Executive Officers, administrative leave and qualifying unused comp time for non-exempt employees as of the date of dismissal.
- c. Medical, Dental, and Vision benefits will end on the last day of the month of employment. Life and Disability coverages require "active" employment; therefore, coverage for these benefits will end on their last day worked. COBRA notification will be sent directly to the employee's address on file.
- d. Employee must contact CalPERS directly to determine their options.
- e. If an employee is enrolled in a deferred compensation program, employee must contact the plan carrier to discuss options.

8 RECORDS

8.1 Personnel Records

Human Resources shall maintain personnel records for each employee in the service of the District, showing the name, title of the position held, the department in which the employee is assigned, salary, changes in employment status, employee performance reviews, and such other pertinent information.

Inspection of File: A current employee may inspect their own personnel file, at a reasonable time and at reasonable intervals, within 30 days of a written request. A former employee is entitled to inspect their personnel records one (1) time per year. A current or former employee and/or their representative, who wish to review the employees personnel file should make a written request to the Human Resources/Risk Manager. The inspection must occur in the presence of the Human Resources/Risk Manager, General Manager, or designee and: at the District and at a time other than the employee's work time at another agreed upon location without loss of compensation to the employee.

Copies: A current or former employee is entitled to receive a copy of their personnel records within 30 days after TVMWD receives a written request. A current or former

employee who wishes to receive such a copy should contact the Human Resources/Risk Manager in writing. TVMWD may charge a fee for the actual cost of copying.

Representative's Inspection: If the current or former employee wishes to have another person/representative inspect their personnel file, the current or former employee must provide the person/representative with written authorization. The Human Resources Manager will notify the employee and/or representative of the date, time and place of the inspection in writing.

No Removal of File Documents: No person inspecting a personnel file is permitted to add or remove any document or other item to/from the personnel file.

Limitations on access or copying of personnel file: Prior to making a copy of personnel records or allowing inspection, TVMWD may redact the names of nonsupervisory employees. Under no circumstances will TVMWD provide access or copying of the following categories of personnel file documents: records relating to the investigation of a possible criminal offense; letters of reference; ratings, reports, or records that were obtained prior to employment, prepared by identifiable examination committee members, or obtained in connection with a promotional examination.

8.2 Change of Status Report

Every appointment, promotion, change of salary rate, and any other temporary or permanent change in status of employees shall be approved by the General Manager and reported in such a manner as they may prescribe, prior to the effective date of the change.

9. SALARY ADJUSTMENTS

9.1 Determinations

Merit increases within salary ranges and reductions in pay within salary ranges shall be determined by the General Manager in accordance with Section 9.

9.2 Performance Evaluations and Merit Increases

Employee Performance Evaluations and Merit Increases are conducted on a focal point basis every June. A Performance Evaluation period is from July 1st to June 30th of every year. Managers will set expectations, goals, and objectives for every Performance Evaluation period.

Merit increases within board-approved salary range shall not be automatic but may be

granted only for continued improvement by the employee in the effective performance of the duties of their position. Merit increases are calculated based on the employee's Performance Evaluation rating. The effective date of the merit increase is July 1st.

Employees hired on or after January 1st of every year will not be eligible for a merit increase until the following performance evaluation period. Employees hired before December 31st will be eligible for a merit increase. Merit Increases for new hires and promotions will be completed on a prorated basis based on their hire date or date of last salary increase.

9.3 Accelerated Merit Increases

Accelerated merit increases for exceptional job performance in addition to those granted as a result of an employee's regular annual evaluation may be approved by the General Manager provided the increase is within budgetary constraints. Accelerated merit increases that are outside budgetary constraints may be recommended by the General Manager for approval by the Board of Directors.

9.4 Certification Pay Increases

Full-time employees who have successfully completed their Initial Appraisal period and have received a performance rating of 2 or higher are eligible for certification pay increases. Part-time employees may also receive consideration with the recommendation of their supervisor and approval by the General Manager. Employees who earn a Treatment, Distribution, or Lab Analyst certification shall receive a 2% increase in their base salary. The certificate pay must be within budgetary constraints and within the Board approved salary range.

Employees must provide the State of California Department of Public Health certificate or the California-Nevada Section AWWA (American Water Works Association) certificate to the Human Resources department within 3 months of obtaining their certificate. The certificate pay will be effective the next available pay period after it has been approved by the General Manager. There is no retroactive payment.

Certification pay increases are only granted to employees where a Treatment, Distribution, or Lab Analyst certification is essential to the classification duties of the employee (as determined by the Chief Operations Officer and General Manager). The job classifications that qualify are Operations Supervisors, Compliance Specialists, Shift Operators, Plant Assistants, Instrumentation/Electrical System Operators, and Engineering department determined by the Chief Water Resources Officer.

10. ATTENDANCE, HOURS, PAY PERIODS AND PREMIUM PAY

10.1 Attendance

Employees shall attend their work in accordance with Section 10.. Employees are responsible for reporting accurate time worked.

10.2 Pay Periods and Procedure

Employees shall be compensated bi-weekly every other Friday. If these dates should occur on a scheduled fixed holiday, compensation shall take place on the last working day prior to such events. In the event an underpayment or overpayment is identified, appropriate corrections will be made on the next regular paycheck. Upon separation from TVMWD, compensation for any unpaid earnings, leave time, or any other compensation earned will occur on the same regularly scheduled days listed above.

10.3 Meal Periods

For administrative or part-time employees:

- Up to a one (1) hour non-compensated meal period will be provided to all full-time administrative and part-time employees each day they work five (5) hours or more.
- Employees can request their meal period at a time agreed to by their supervisor.

For operations employees:

- Meal periods are compensated because operations employees are required to be available to respond to any operational demands of the TVMWD system. Because of this, employees are expected to stay at the treatment plant or their field location for their meal period. Exceptions permitted:
 - o Attendance at an offsite meeting, conference, etc.
 - o At the specific approval of the Chief Operations Officer or Operations Supervisor(s)
 - o Employees are permitted twenty (20) minutes to utilize a TVMWD vehicle to obtain their meal from a local establishment
- Employees can request their meal period at a time agreed to by their supervisor.
- Depending upon operational demands, supervisors will try to accommodate up to a one (1) hour meal period each day the employee works five (5) hours or more.

10.4 Work Week

The regular work week shall commence on Monday at 12:01am for all employees and conclude on Sunday at Midnight

10.5 Exempt Employees

In accordance with the Fair Labor Standards Act (FLSA) regulations, job classifications determined to be exempt are not eligible for overtime. Based upon the FLSA, the following job classifications are exempt:

- Chief Administrative Officer
- Chief Finance Officer
- Chief Operations Officer
- Chief Water Resources Officer
- Compliance Specialist
- Engineer

- Human Resources/Risk Manager
- Information Technology Manager
- Operations Supervisor
- Water Resources Analyst I/II/III
- Finance Manager

TVMWD recognizes that on <u>occasion</u> exempt employees may have to attend to personal matters. TVMWD will attempt every effort to accommodate the employee's time off requested. However, TVMWD must ensure the District's needs are maintained at all times. Therefore, time off must be scheduled in advance and with prior approval of the employee's manager.

Exempt employees, in good standing with TVMWD, that request time off in increments of four (4) hours or less, do not have to use their available leaves. There is no legal requirement or obligation of TVMWD to grant such an arrangement. Therefore, the General Manager reserves the right to modify or terminate this practice at any time. Any abuse of this benefit will be immediately addressed with the employee. If it is determined that the employee abused such benefit, the benefit will be revoked for a period of time or revoked permanently, as determined by the General Manager.

10.6 Administrative Leave

Exempt employees, excluding Chief Executive Officers shall be eligible for 50 hours of Administrative Leave annually (pro-rated based on date of eligibility for leave). Administrative Leave shall be credited in a lump sum at the beginning of each calendar year. Unused Administrative Leave hours will be carried over from year-to-year, unless the exempt employees have met their vacation cap. Administrative Leave would then be converted to vacation hours for mandatory vacation cash-out purposes. Use of Administrative Leave hours must be approved by the employee's Supervisor and at times that are convenient to the District.

10.7 Overtime

A non-exempt employee who performs work in excess of forty (40) hours in a work week shall be compensated for such overtime work at the rate of one and one-half times their regular rate of pay. The regular work week shall commence on Monday at 12:01am for all employees and conclude on Sunday at Midnight. A non-exempt operations employee who performs work in excess of ten (10) hours per workday (excluding weekends) shall be compensated for such overtime work at the rate of one and one-half times a regular rate of pay. Overtime shall be rounded to the nearest quarter-hour of overtime worked. All non-emergency overtime must be authorized in advance by the appropriate Department Head.

10.8 Flexible Work Schedules

At the discretion of the General Manager or employee's direct supervisor, employees may be permitted to work a flexible work schedule equivalent to forty (40) hours in a work week.

Flexible Work Schedules allows an employee to work hours that differ from the normal district start and end time, while continuing to meet the needs of TVMWD.

10.9 Compensatory Time

Hours accrued in addition to forty (40) hours in a work week and not compensated as overtime shall accrue at a rate of one and one-half times as compensatory (comp) hours. Comp hours can be used at the approval of the employee's supervisor. Comp time is not available to exempt or operations employees. Comp time is capped at 240 hours. Any additional time earned will be compensated to the employee. Comp time balances will be paid down to a balance of fifty (50) hours, once per year, on December 31. Earned and unused comp time will be paid-out at the time of separation from employment.

10.10 On-Call Operators

Two (2) operators will be designated to serve in an on-call capacity each day. Failure to respond to an alarm/call while assigned to the on-call duty shift may be subject to disciplinary action. If an employee claims on their timesheet phone/tablet/laptop time incurred that is later found to be invalidated by the supervisor, that employee shall be subject to disciplinary action.

On-Call pay is not considered CalPERS pensionable compensation.

<u>Standby Operator</u>: One (1) operator will serve as the on-call standby operator and will respond to the on-call plant operator or supervisor as needed. The stand-by operator is

expected to and be capable of returning to the plant within thirty (30) minutes of receiving a call.

Standby Operators who serve in an on-call capacity will be paid \$45 per day (\$90 on holidays) and will take home a TVMWD vehicle in order to respond to incidents. If the on-call operator is unable to fulfill their on-call duty shift, the employee is responsible for locating a substitute operator from those that regularly serve in the Standby Operator role. The substitute operator will instead receive the standby pay. In addition to receiving the standby pay, the on-call operator will be paid for the additional time spent responding to the situation.

<u>Lab Operator</u>: One (1) operator will serve as the on-call plant operator and will be responsible for responding to plant operation alarms and incidents as needed during non-working hours (4 pm-6 am). This operator is expected to be capable of responding to alarms remotely within 15 minutes and be ready for work as in any other instance.

Lab Operators who serve in an on-call capacity will be paid \$100 per day (\$200 on holidays) and will take home a TVMWD vehicle in order to respond to incidents. If the on-call Lab Operator is unable to fulfill their on-call duty shift, the Lab Operator duties will be fulfilled by the designated backup (Plant Operator). The substitute operator will instead receive the Lab Operator pay. In addition to receiving the Lab Operator pay, the on-call operator will be paid for the additional time spent responding to the situation as described below.

The following pertains to either the Standby or Lab Operator:

- If responding by phone/tablet/laptop only, the Operator will be guaranteed at least 15 minutes of additional pay. All time over 15 minutes will be rounded up to the nearest 15-minute increment.
- If responding in person, the Operator will be guaranteed at least two hours of additional pay. All time over two hours (portal to portal) will be rounded up to the nearest 15-minute increment.
- Operators will be eligible for overtime and shift differential pay as applicable for time spent responding.

10.11 Shift Differential Pay

Operators and plant assistants will be compensated with an additional 10% of their hourly pay for hours worked Friday, Saturday and Sunday.

Shift differential is considered special compensation and will be reported to CalPERS as such.

10.12 Fatigue Pay and Adjusted Hours Worked

Fatigue Pay and adjusted hours worked is a function of safety and should be carried out using an interactive process between the employee and the supervisor or manager.

Any employee who accumulates two (2) hours or more of worktime between 10:00pm and 6:00am before a scheduled workday shall be eligible for fatigue pay and be subject to an adjustment to their work schedule the following day. This means the employee will take an equivalent number of hours off during the following scheduled workday to rest. In addition to granting the time off, TVMWD will pay the employee for the time taken off during that scheduled workday. The combination of fatigue time and time worked during the next scheduled workday will not exceed ten (10) hours.

Example # 1: an employee who is scheduled to work Monday from 6:00am - 4:00pm and Tuesday from 6:00am - 4:00pm and is called in to work for additional hours on Monday from 10:00pm - 1:00am would log their hours as follows –

Monday	6:00am – 4:00pm (10 regular hours of pay) + 10:00pm – 1:00am (3 hours of overtime pay)
Tuesday	6:00am - 9:00am (3 hours fatigue pay paid at regular hourly rate) + 9:00am - 4:00pm (7-regular hours of pay)
	The employee will report to work at 9:00am to ensure they are given appropriate rest time between work shifts and will be compensated for this rest time (fatigue pay)

Example # 2: an employee who is scheduled to work Monday from 6:00am - 4:00pm and is called in to work for additional hours on Monday from 3:00am - 6:00am may stay at work and in turn leave the equivalent number of hours early. In this scenario, the employee would log their hours as follows:

Monday	3:00am - 6:00am (3 hours of overtime pay) +		
	6:00am – 1:00pm (7-hours of regular pay) +		
	1:00pm – 4:00pm (3 hours of fatigue pay at regular hourly rate)		

If hours worked accumulates over eight (8) hours from 4:00pm - 6:00am, with supervisor or managers approval, the employee will be eligible to take off the next day and receive ten (10) hours of fatigue pay.

If an employee reports to work on Friday, Saturday and/or Sunday, the employee

would be eligible for shift differential.

11. HOLIDAYS, VACATION AND LEAVES

11.1 Holidays

The District shall observe the following holidays:

- 1. New Year's Day (January 1)
- 2. Presidents' Day (Third Monday in February)
- 3. Memorial Day (Last Monday in May)
- 4. Independence Day (July 4)
- 5. Labor Day (First Monday in September)
- 6. Veterans' Day (November 11)
- 7. Thanksgiving Day & Day After (Fourth Thursday and Friday in November)
- 8. Christmas Day (December 25)

Additional holidays may be approved and observed. Unassigned floating holidays will be provided to full-time employees at the beginning of each calendar year to make a total of 12 holidays each calendar year. Holiday hours must be taken in full-day increments and must be approved by the supervisor.

The District will recognize a holiday break, typically between Christmas and New Years. The holiday break will be designated every year by the General Manager. Employees will receive an equivalent number of holidays based on their normal scheduled work week during the holiday break. Employees on leave of absence will not be eligible to receive hours.

Part-Time employees scheduled to work on an approved holiday are eligible to receive holiday pay based on their normal hours scheduled.

11.2 Holiday Observance

Any holiday falling on a Friday, Saturday or Sunday may be designated by the General Manager on an alternate day for the observance of a holiday, or its conversion to a floating holiday, when a holiday conflicts with a work schedule. A holiday may only be applied to a scheduled workday. Employees are not eligible to receive unassigned floating holidays until they satisfactorily complete their Initial Appraisal period. Any non-exempt shift operator who works on either the actual holiday or the observed holiday will be paid at one and one-half times the employee's regular rate of pay. Since the employee is working the holiday, the employee will also be paid the additional hours they are scheduled to work at regular pay for that holiday.

11.3 Vacation Accrual

Based on a bi-weekly pay period, vacation time shall be accrued as follows for full-time employees (except for the Chief Executive Officers):

Years of Service	Bi-weekly Pay Period Vacation Accrual Rate	
0 – 4 years	3.08 hours	
5 – 9 years	4.62 hours	
10 years	4.93 hours	
11 years	5.23 hours	
12 years	5.54 hours	
13 years	5.85 hours	
14 + years	6.16 hours	

Employees eligible for vacation accrual that regularly work less than a 40-hour work week will accrue at a rate equal to the number of hours worked divided by 40.

11.4 Use of Vacation Time

An employee shall be entitled to use the vacation time accrued upon successfully completing three (3) months of employment or prior if approved by the General Manager. Timing of vacations must be approved by the Department Head or General Manager at a time that is convenient to the District.

11.5 Vacation Buy Back

On December 31st of each year, vacation balances will be paid down to 420 hours for full-time exempt employees and 320 hours for all other non-exempt employees.

11.6 Universal Leave

Chief Executive Officers are eligible for universal leave, which shall accrue as follows:

Years of Service	Bi-weekly Pay Period Universal	
	Leave Accrual Rate	
0 – 4 years	8.93 hours	
5 – 9 years	10.77 hours	
10 – 14 years	11.70 hours	
15+ years	13.54 hours	

On December 31st of each year, universal leave balances will be paid down to 620 hours. Chief Executive Officers shall be entitled to use the universal leave accrued upon completing three (3) months of employment or prior if approved by the General Manager.

To comply with the Paid Sick Leave Act, Chief Executive Officers may use universal leave prior to completing the introductory period for the following purposes:

- Medical condition that prevents an employee from performing the duties of their position
- Diagnosis, care, or treatment of an existing health condition of, or preventative care for, an employee or an employees' family member
- For an employee who is a victim of domestic violence, sexual assault, or stalking

For the purposes of Sick Leave, a "family member" is defined as

- A child (biological, adopted, or foster child, stepchild, legal ward, or a child to whom the employee stands in loco parentis).
- A biological, adoptive, or foster parent, stepparent, or legal guardian of the employee or the employees' spouse or registered domestic partner, or person who stood in loco parentis when the employee was a minor.
- A spouse, registered domestic partner, grandparent, grandchild, and/or sibling.

11.7 Sick Leave Accrual

All full-time employees, with the exception of Chief Executive Officers, shall be credited with 3.7 sick hours per pay period.

To comply with the expended Paid Sick Leave Law, effective January 2024, part-time employees will receive an upfront accrual of 40 hours of paid sick leave at the beginning of employment and at every January thereafter. Sick Leave balance shall not carry over year to year.

11.8 Use of Sick Leave

Upon the verbal or written request of an employee, sick leave will be provided for the following purposes:

- Medical condition that prevents an employee from performing the duties of their position
- Diagnosis, care, or treatment of an existing health condition of, or preventative care for, an employee or an employee's family member
- For an employee who is a victim of domestic violence, sexual assault, or stalking

For the purposes of Sick Leave, a "family member" is defined as

• A child (biological, adopted, or foster child, stepchild, legal ward, or a child to whom

- the employee stands in loco parentis).
- A biological, adoptive, or foster parent, stepparent, or legal guardian of the employee or the employees' spouse or registered domestic partner, or person who stood in loco parentis when the employee was a minor.
- A spouse, registered domestic partner, grandparent, grandchild, and/or sibling.

Employees that retire from CalPERS and meet the TVMWD retiree eligibility will get their unused sick hours converted to CalPERS service credit upon retirement from TVMWD.

11.9 Sickness Verification

If an employee is absent from work and misses more than three (3) consecutive days of service, the employee may be required to provide a medical release before returning to work at the request of the Department Head.

11.10 Notification of Supervisor

Absent employees when practicable should notify their supervisor prior to the beginning of their work shift each day they will be off/unable to work. Employees are required to notify their supervisors as far in advance as possible of known absences. If the employee's supervisor is unavailable, the employee must contact the front office and notify a TVMWD employee of their absence.

11.11 Bereavement Leave

In the event of a death of a member of an employee's family, the employee shall be granted a maximum of five (5) days of paid bereavement leave. Subject to the approval of the General Manager, employees may take additional days of bereavement leave for deaths outside the state boundaries, with such time to be deducted from the employee's sick, vacation, administrative, universal or comp leave. For purposes of this policy, a family member shall be defined as any of the following:

Spouse	Adopted child	Stepfather	Stepson
Daughter	Grandmother	Stepmother	Father-in-law
Son	Grandfather	Stepbrother	Mother-in-law
Father	Granddaughter	Stepsister	Brother-in-law
Mother	Grandson	Daughter-in-law	Sister-in-law
Brother	Aunt	Son-in-law	Domestic Partner
Sister	Uncle	Stepdaughter	Legal Guardian

11.12 Reproductive Leave

Effective January 1, 2024, qualified employees that experience a reproductive loss event. When a qualified employee suffers a reproductive loss event, the employee is entitled to up to five (5) days of leave following the day of the reproductive loss event, or the final day of a reproductive loss event for a multiple-day event. A qualified employee is defined as a person employed by the employer for at least 30 days prior to the commencement of the leave.

The leave need not be taken immediately following the reproductive loss event but must be taken within three (3) months from the event. If an employee experiences more than one reproductive loss event within a 12-month period, the employee is only entitled to a total of 20 days of leave within the 12-month period. An employee may use leave balances available to the employee, including accrued and available paid sick leave, for the absences.

A reproductive loss event are defined as:

- An "unsuccessful assisted reproduction" includes "method[s] of achieving a pregnancy through an artificial insemination or an embryo transfer," but does not include an attempt to become pregnant through sexual intercourse.
- A "failed adoption" includes "the dissolution or breach of an adoption agreement with the birthmother or legal guardian, or an adoption that is not finalized because it is contested by another party."
- A "failed surrogacy" includes both the "dissolution or breach of a surrogacy agreement, or a failed embryo transfer to the surrogate."
- A "miscarriage" includes not only a miscarriage suffered by the employee or the employee's spouse or registered domestic partner, but also a miscarriage suffered "by another individual if the person would have been a parent of a child born as a result of the pregnancy" it would therefore appear, for example, that a miscarriage suffered by a surrogate after an initially successful embryo transfer would qualify as a reproductive loss event for the intended parent (s).

11.13 Funeral of Deceased Employee

District employees may be excused by immediate supervisors to attend the funeral of deceased District employees without loss of pay.

11.14 Military Leave

Military leave shall be granted in accordance with the provisions of state and federal law. In general, if the employee has been absent from a position of civilian employment by reason of service in the uniformed services, the employee will be eligible for reemployment

under the Uniformed Services Employment and Reemployment Rights Act (USERRA) by meeting the following criteria:

- The employer had advance notice of the employee's military obligation;
- The employee has been away from this employer five (5) years or less due to military obligations (excluding exemptions);
- The employee returns to work in a timely manner as defined under USERRA; and,
- The employee has not been separated from uniformed services with a disqualifying discharge or under other than honorable conditions

The Uniformed Services Employment and Reemployment Rights Act (USERRA)

USERRA also requires that service members provide advance written or verbal notice to their employers for all military duty unless giving notice is impossible, unreasonable, or precluded by military necessity. An employee should provide notice as far in advance as is reasonable under the circumstances. Additionally, service members are able (but are not required) to use accrued vacation or annual leave while performing military duty.

11.15 Jury Duty Leave

Employees are authorized to take a leave of absence with pay for jury duty service selection. The District will pay for a maximum of ten (10) days during any 24-month period. Employee will remit to the District any jury compensation (excluding mileage) received for the ten (10) days. Employees are required to notify their supervisors as far in advance of their reporting date as possible. All such leave must be coordinated with the immediate supervisor.

The General Manager is authorized to allow employees leave of absence with pay for selection to perform jury duty service, if the need of a jury duty leave is in excess of ten (10) working days. Notify your supervisor that you have been selected for jury duty service. You must provide proof of your selection prior to serving. At the conclusion of your service, you must provide court certification of the day(s) served to the District's payroll department. The court will issue this certification to you on the last day of your jury duty service.

11.16 Quarantine Leave

An employee who is quarantined may elect to take as much of their accumulated leaves as is necessary to avoid loss of pay.

11.17 Time Off to Vote

If an employee cannot make sufficient time outside of working hours to vote in a statewide election, they can use up to two (2) hours of working time to vote without loss of pay. This time must be used at the beginning or end of the regular working shift, whichever allows

the most-free time for voting and the least time off from working. The employee must notify their supervisor at least two (2) working days in advance to arrange a voting time.

11.18 Time Off for Training

TVMWD will allow paid time off for employees to attend a work-related seminar or training course, subject to Supervisor approval, when it overlaps or conflicts with the employee's work shift. TVMWD allows sufficient time for employees to complete any required certification renewal. Employees should plan training appropriately to avoid requesting various training that will interfere with operations.

If time off for training overlaps or conflicts with an employee's work shift, the employee may request paid personal time off, subject to Supervisor approval.

11.19 School Activity Leave

Any employee who is the parent of a child through grade 12 may request up to 40 hours off per year for the purpose of participating in school activities, such as teacher conferences, award ceremonies or school plays. The leave can also be used for locating and/or enrolling in school or childcare, or for school or childcare emergency. This time will be unpaid unless you choose to use wage replacement through accrued qualifying leaves available. You will be limited to no more than eight (8) hours off for this purpose in any one calendar month unless it is due to a childcare provider or school emergency. Upon request, the District reserves the right to require documentation for this leave.

"Parents" are specifically defined to include parents, guardians, grandparents, stepparents, foster parents, and persons standing in loco parentis to a child.

11.20 School Appearance Leave

Any employee who is the parent or guardian of a child through grade 12 may request leave to appear at his/her child's school in connection with disciplinary action by the school. The Education Code allows school districts to adopt policies requiring that parents or guardians attend class with their student after the student returns school from a suspension. The time will be unpaid unless you choose to use wage replacement through eligible leaves. Upon request, the District reserves the right to require documentation for this leave.

11.21 Crime or Abuse Victim's Leave

Any employee who is the victim of crime or abuse, including domestic violence, sexual assault, stalking, or a crime that caused physical injury or, in certain cases, mental injury, or that resulted in the death of an immediate family member has a right to reasonable

accommodation and unpaid leave to attend legal proceedings or to obtain or attempt to obtain any relief necessary, including a restraining order or for medical treatment, to ensure the employee's own health or welfare, or that of the employee's child or children. Leave shall be supported by appropriate documentation.

11.22 Crime Victim's Leave

Any employee who is the victim of certain, specified felony crimes, or who is an immediate family member of a victim, a registered domestic partner of a victim of certain, specified felony crimes, has a right to unpaid leave to attend and participate in judicial proceedings related to the crime. Leave shall be supported by appropriate documentation.

11.23 Organ or Bone Marrow Leave

Employees may take up to 60 days (workdays) of leave in any one-year period for the purpose of donating an organ to another person. The District requires that employees taking leave for organ donation use two (2) weeks of accrued but unused sick leave vacation and/or universal leave. The District will pay the remaining two weeks up to 30 days. The remaining 30 days are not paid, though the employee can use wage replacement. The District will continue to provide and pay for current group health plan benefits.

Employees are required to provide written verification of the need for leave, including confirmation that the employee is an organ or bone marrow donor and that there is a medical necessity for the donation.

Employees may take up to five (5) paid days (workdays) of leave in any one-year period for the purpose of donating bone marrow to another person.

11.24 California Family Right Act (CFRA)

The California Family Rights Act (CFRA) provides eligible employees the opportunity to take unpaid, job-protected leave for certain specified reasons. The maximum amount of leave employees may use under this policy is twelve (12) weeks within a 12-month period. For more information regarding leave under this policy, employees should contact Human Resources.

Eligibility

To be eligible for CFRA leave, employees must:

- Have worked at least twelve (12) months of continuous service.
- Have worked a minimum of 1250 hours over a twelve (12) month preceding the date the leave would commence.

Conditions Triggering Leave

Leave may be taken for one (1) or more of the following reasons:

- The birth of the employee's child, or placement of a child with the employee for adoption or foster care;
- To care for the employee's spouse, child (no age limit), parent, grandparent, grandchild, sibling, parent-in-law, domestic partner, or designated person (defined as any individual related by blood or who's association is equivalent of a family relationship, limited to one per 12-month period) who has a serious health condition;
- For a serious health condition that makes the employee unable to perform his or her job, except for leave taken on account of pregnancy, childbirth, or related medical condition;
- For any "qualifying exigency" (defined by Section 3302.2 of the Unemployment Insurance Code) because the employee is the spouse, son, daughter, or parent of an individual on active military duty (or has been notified of an impending call or order to active duty) in the Armed Forces of the United States; or
- An employee who is the spouse, son, daughter, parent, or next of kin of a covered service member shall be entitled to a total of 26 work weeks of leave during a 12-month period to care for the service member.

Definitions

A "serious health condition" is an illness, injury, impairment, or physical or mental condition that involves either an overnight stay in a medical care facility or continuing treatment by a health care provider, and either prevents the employee from performing the functions of his or her job or prevents the qualified family member from participating in school or other daily activities. Subject to certain conditions, the continuing-treatment requirement includes an incapacity of more than three full calendar days and two visits to a health care provider, or one visit to a health care provider and a continuing regimen of care; an incapacity caused by a chronic condition or permanent or long-term conditions; or absences due to multiple treatments. Other situations may also meet the definition of "continuing treatment."

Calculating the 12-month Period

The 12-month period is measured forward from the date the leave begins. Successive 12-month periods commence on the date of an employee's first use of such leave after the preceding 12-month period has ended.

Intermittent or Reduced-Schedule Leave

Eligible employees may take CFRA leave in a single block of time, intermittently (in separate blocks of time), or by reducing the normal work schedule when medically necessary for the

serious health condition of the employee or immediate family member. Intermittent leave to bond with a new child must be taken in two-week increments, with a shorter duration allowed on two occasions.

Employees who require intermittent or reduced-schedule leave must try to schedule their leave so that it will not unduly disrupt TVMWD's operations. Intermittent leave is permitted in intervals of at least half an hour.

Leave to Care for a Family Member or Designated Person

If the leave is needed to care for an eligible family member or designated person (defined as any individual related by blood or who's association is equivalent of a family relationship, limited to one per 12-month period), the employee must provide a certification from the health care provider stating:

- Date of commencement of the serious health condition;
- Probable duration of the condition;
- Estimated amount of time for care; and
- Confirmation that the serious health condition warrants the participation of the employee.

Leave for Birth, Adoption, or Foster Care

Leaves taken due to the birth of the employee's child, or placement of a child with the employee for adoption or foster care, may need to be supported by a certification, such as a birth certificate or adoption and foster care paperwork.

A female employee's request for leave for the birth of her child will begin once her pregnancy disability leave has ended.

Procedures

When seeking leave under this policy, employees must provide the following to Human Resources:

- 1. Thirty (30) days' notice of the need to take CFRA leave if the need for leave is foreseeable, or notice as soon as practicable in the case of unforeseeable leave and in compliance with TVMWD's normal call-in procedures, absent unusual circumstances.
- 2. Medical certification supporting the need for leave due to a serious health condition affecting the requesting employee or an immediate family member within fifteen (15) calendar days of the District's request for the certification (additional time may be permitted in some circumstances). Failure to do so may result in delay of the

- commencement of leave or denial of a leave request. Second or third medical opinions may also be required when allowed.
- 3. Periodic reports as deemed appropriate during the leave regarding the employee's status and intent to return to work.
- 4. A return-to-work release before returning to work if the leave was due to the employee's serious health condition.

If you have questions or would like further clarification about your rights under the CFRA or other types of leave, please contact Human Resources.

11.25 Pregnancy Disability Leave (PDL)

Any full or part-time employee who is disabled by pregnancy, childbirth, or a related medical condition will, upon request and approval, be granted PDL without pay not to exceed four (4) months.

If you require PDL, you must notify your manager and the Human Resources as soon as possible, at least 30 days in advance if foreseeable. The written notice should specify the commencement date of the leave, the expected duration of the leave and be accompanied by a signed physician's statement. TVMWD has ten (10) calendar days to respond to the request.

For employees on PDL, the District guarantees reinstatement to the same or similar job with the same or similar duties, pay, and location unless granting such a leave would substantially undermine the District's ability to operate the business safely and efficiently.

11.26 Workers Compensation Leave

An employee injured in the scope and course of employment with the District may elect to take accumulated leaves, in minimum of one (1) hour increments, to offset their workers' compensation indemnity up to their full salary.

11.27 Wage Replacement During Leave

Use of wage replacement during a leave does not change the status of the leave from Unpaid to Paid.

If the employee is receiving benefits from a paid disability plan such as Worker's Compensation, State Disability or provided supplemental disability insurance, the employee may use available leaves to supplement partial wage replacement benefits as long as the employee does not receive more than he/she would normally earn at work.

All requests for wage replacement must be made in writing (email is acceptable) to the Human Resources Department before the close of the relevant pay period(s).

In addition to family, medical or pregnancy-related disability leaves described in previous section 11.19, employee may be eligible take a temporary disability leave of absence, if necessary, to reasonably accommodate a workplace injury or a disability under the ADAAA or the FEHA. Any disability leave under this section will run concurrently with any medical leave to which the employee is entitled.

11.28 Leave of Absence

The General Manager shall have the power to grant a leave of absence (LOA) without pay when the employee has two (2) or more years of continuous employment. In special cases, the General Manager may waive the two (2) year employment requirement if it is in the best interest of the District. An employee shall not be eligible for a leave of absence without pay until all of the employee's accumulated leave time with pay has been used. While on leave, the employee will not accrue any additional leave time. During the period of a leave of absence without pay, the employee shall not accept any other employment except with express written permission of the General Manager. An employee on such a leave may continue within the limits set by the provider, any insurance available to him/her as an employee by paying, in advance, all costs of such continued insurance. An employee granted leave must return to work not later than the start of the first working day following the end of the leave.

11.29 Education Reimbursement Program

TVMWD encourages a continuous learning environment. Formal education and professional advancement opportunities for employees encourages professional development and boosts employee knowledge, skills and abilities. To assist employees with the financial burden of formal education and continuing education, TVMWD provides education reimbursement.

For full-time employees in good standing with TVMWD and have satisfactory completed their initial evaluation period or have received General Manager approval shall be eligible to receive reimbursement up to \$5,000 per calendar year.

Reimbursement may be received for reimbursement of tuition, registration fees, laboratory fees, placement testing, required examination fees, parking and books. To receive reimbursement, employees must successfully complete the course(s) (e.g., grade of "C" or better or "pass" when grade is pass/fail, "complete" when grade is complete/incomplete, etc.). Courses must be work-related or count toward a degree. For a non-accredited program, completion of the course with proof of passing all related course work and exams

is required.

Employees interested in participating in the program must submit the Participation and Reimbursement Agreement form to the General Manager for approval, in advance of starting course work.

To request reimbursement, employee should complete a Check Request Form and provide sufficient documentation to demonstrate the expense was incurred, when the expense incurred, and outcome of the course(s) showing successful completion. The reimbursement form should be submitted to the Human Resources Department.

11.30 Water Related Certification Fees

The program intends to recognize the mutual benefits derived from personal growth by furthering advancing their water certification. To be eligible, an employee must have completed their initial appraisal period process, unless a job requirement, or by approval of the General Manager.

Certifications are the responsibility of the employee. Upon successfully obtaining the certification and providing a copy, TVMWD will reimburse 100% of water related certification fees for Water Treatment, Distribution and Water Quality Analyst certification. Any late fees, penalties or unsuccessful attempts will not be reimbursed.

Fees associated with the certification testing, certificate and re-certification are eligible for reimbursement. Employees must submit the Check Request Form with supplementary documentation for approval by the department head or General Manager. Supplementary information is defined as:

- Water Certification Testing: Receipt of payment for taking the water certification test and confirmation that certification test was successfully passed.
- Certification: Receipt of payment for certification fees.
- Re-Certification: Receipt of payment for re-certification fees.

11.31 Safety Footwear Allowance

The District requires safety footwear for employees engaged in work activity creating reasonable potential for foot injury. The Chief Executive Officers shall determine who, by title and or job duties, shall be required to wear safety footwear. Employees deemed eligible by management shall receive an annual safety footwear allowance of up to \$275, provided it's either the initial purchase or current boots that are worn and warrant replacement. The allowance can also be used toward items that would enhance the comfort or safety of the purchased boot, such as water proofing, replacing insoles or laces

To be eligible to receive reimbursement or purchase boots according to the program, an employee must be scheduled (or plan) to work a minimum of 30 calendar days following the purchase, prior to a separation from the District or retirement.

Employees should notify the Program Manager when a need of safety footwear replacement is needed by submitting a Safety Footwear Request Form. After verifying eligibility, the Program Manager will provide employees with an available vendor voucher. Employees may choose to purchase safety footwear at a higher cost than the annual allowance at the employees' expense. The Program Manager shall verify that safety footwear purchased independently by employees meets all department requirements. An employee shall only receive one (1) pair of approved safety footwear for the annual allowance to ensure higher quality. Upon substantiation by management of an employee's claim that safety footwear is damaged

beyond further useful wear as a result of work performance (not by negligence, misuse, or loss), the Department shall replace safety footwear. The employee shall surrender the damaged pair upon replacement. Individual claims for replacement shall be decided by the designated Program Manager. Employees will be eligible for the annual allowance (a new pair of safety shoes) one year from the replacement date.

11.32 Return to Work Program

The District recognizes that our employees are a critical part of our operation, and even if an employee becomes injured (on or off the job) or has a temporary disability because of surgery or an illness, they remain a valuable part of the staff. A Return-to-Work Program (RTW) is a proven essential cost containment element of our overall risk management program and is used in conjunction with our Safety Program.

If an employee is injured on or off the job, or have a temporary disability because of an injury or illness, the Program will look at ways to bring the employee back to work as soon as the doctor determines that they are medically ready. This may mean making temporary modifications to the job duties or work hours to accommodate the recovery.

If the employee does not report to work (modified duty or regular work) when the doctor releases the employee or leave has expired, the employee may not be eligible for temporary disability payments, workers' compensation payments, or regular wages, and the employee could be subject to disciplinary action, up to and including termination.

For complete information and to obtain the appropriate forms, please refer to the RTW Program documentation.

The District may recover from the employee the premiums that TVMWD paid to maintain

coverage for the employee under the group health plan if the employee fails to remit such payment during the course of their leave of absence or if the employee failure to return from their leave of absence.

12. TRAVEL ALLOWANCE

The District reimburses employees traveling on District business for typical expenses incurred: conference/seminar registration, meals, lodging and door-to-door transportation. Employees are expected to use the most economical means possible for travel expenses. A conference *Request to Attend* form must be submitted for approval prior to registering for the conference or booking any travel. To be reimbursed, a request form for expense reimbursement must be completed with all original receipts attached. Costs that normally would not have a receipt (i.e. tips) should be documented on the expense reimbursement form. Otherwise, missing receipts will not be reimbursed.

12.1 Lodging

Employees are expected to request government or group rates for lodging when available. The following stipulations must occur for the employee to incur lodging expenses:

- The event/conference occurs more than 30 miles from the employee's home, and:
 - o To incur lodging expenses for the night before, the event/conference would cause the employee to leave their home before 6:00am.
 - o To incur lodging expenses for the night of, the event/conference would cause the employee to not return to their home that night until after 7:00pm.

12.2 Transportation

Employees are expected to request government rates for transportation costs when available. Employees will be reimbursed for transportation based on the most economical means possible. For instance, if transportation normally would require flying, the employee may instead choose to drive. However, reimbursement will not be provided for mileage or the cost of rental vehicle and fuel that exceeds the cost of round-trip coach airfare. If an employee chooses something other than logical transportation, they are expected to document costs to verify reimbursement is the most economical.

12.3 Airfare

Employees will be reimbursed for round-trip coach airfare, transportation to the airport and parking if necessary. Non-exempt employees will be compensated for flight time and time from destination airport until the employee reaches their hotel/event/conference. Likewise, employees will be compensated for time from hotel/event/conference to destination

airport and flight time.

12.4 Automobile

Use of the District's vehicles is encouraged whenever possible. Use of your personal vehicle requires the use of your insurance for any accidents encountered. Mileage reimbursement shall be given when personal vehicles are used. If an employee attends an all-day event instead of coming to work, mileage will be calculated based on round-trip miles to the event less normal miles the employee would incur driving back and forth to work. The reimbursable mileage rate will be set equal to what is allowed by the Internal Revenue Service. Employees will also be reimbursed for parking if necessary. If the employee is choosing to drive rather than fly, non-exempt employees will be compensated only for the amount of time necessary had they flown, as outlined above.

12.5 Meals

Expenditures for meals shall be reimbursed only with original, itemized receipts. Alcohol will not be reimbursed. When meals are included in a conference/seminar registration packet, outside meals will not be reimbursed. Expenses for spouses/guest and special activities provided in conjunction with conferences will not be reimbursed. If employees are away from work for a portion of the day, meals will be reimbursed up to \$100 per day at their discretion.

12.6 Compensation for Travel Time

Non-exempt employees will be compensated for all hours worked. Travel time is considered compensable time, less the normal home-to-work commute. Travel time includes all necessary time spent driving, waiting to board a flight, time in flight and time commuting to the hotel.

13 COMPLAINT PROCEDURE - NON-DISCIPLINARY MATTERS

13.1 Purpose

The purpose of this section is to enhance communications between the District and its employees by providing a fair and impartial review and consideration of complaints at the level closest to their point of origin within a reasonable time without jeopardizing the employee's position or employment.

13.2 Matters Subject to the Complaint Procedure

A complaint may be filed with Human Resources for the alleged violation of the Employee

Handbook; alleged improper treatment of an employee; or alleged violation of commonly accepted safety practices or procedures, or other matters pertaining to employment with the District.

13.3 Limitations of Complaint Procedure

The complaint procedure shall not be used to establish new policies or change any existing rules. It shall not be used in matters resulting from disciplinary action.

13.4 Confidentiality of Complaint Procedure

Any matter leading to a complaint by an employee shall be kept confidential, to the extent permissible by law. During the course of workplace investigations, the District can only guarantee limited confidentiality – that the information will be limited to those who need to know, because it may be necessary to disclose information obtained during the investigation in order to complete the investigation and take appropriate action. It is not possible to promise that a complaint can be kept entirely confidential for several reasons:

- If the complaint is of potential violation of law or policy, the employer will need to investigate, and in the process of investigating it is likely that people will know or assume details about the allegations, including the identity of the person who complained. This is true even when the name of the complainant is kept confidential since allegations are often clear enough for people to figure out who complained about what.
- The individual receiving the complaint will usually have to consult with someone else at the company about what steps to take and to collect information about whether there have been past complaints involving the same employee, etc. That means the complaint will be discussed with others within the organization.
- The District may need to take disciplinary action. Again, while the identity of the person who brought the complaint may in some cases be kept confidential, the complaint itself cannot be.

13.5 Informal Complaint Adjustment

Whenever possible, an employee who has a complaint should try to solve the problem through informal discussion with their supervisor without delay. The supervisor shall make whatever investigation they deem necessary and reply within five (5) calendar days. All matters for which they do not have authority to make a decision, should be brought to the attention of a higher-level supervisor who does have the proper authority.

13.6 Next Level of Authority

If the employee is not satisfied with the decision reached through the informal discussion, and/or some other extenuating circumstances exist, they may bring the matter to the attention of the next level of authority. If the employee is still not satisfied with the decision, they may file a formal complaint within 15 calendar days of the occurrence of the event or action giving rise to the complaint.

13.7 Formal Complaint Procedure

The formal complaint procedure may be followed only after failure to resolve a problem through informal complaint adjustment. If the employee is not in agreement with the decision reached, they may, within 15 calendar days of the occurrence of the event or action giving rise to the complaint, file a formal complaint in writing with the General Manager and/or Human Resources. The General Manager and/or Human Resources shall make whatever investigation they deem necessary to allow fair consideration of the situation and shall present a written reply to the employee within ten (10) calendar days after receipt of the complaint. In the case of a complaint against the General Manager, an employee may file a complaint in writing with any member of the Board of Directors. The member with whom the complaint is filed shall submit the complaint to an Executive Committee. The committee will review the matter and shall then make a recommendation to the Board of Directors. Subsequently, the Board will make a written decision.

The written decision of the General Manager in partnership with Human Resources and/or the Board shall constitute the final step of the District's administrative process. All matters complained of by an employee in writing shall be kept confidential, except as to those matters required by law.

13.8 General Consideration

The Human Resources Department shall receive and retain copies of all written material pertaining to the complaint. Employees may represent themselves or select whomever they desire to represent them in the complaint procedure. If an employee fails to proceed with a complaint within any of the time limits specified in this section, the complaint shall be deemed settled on the basis of the last decision reached. Any of the time limits specified in this section may be extended when mutually agreed upon by all parties concerned.

13.9 Alternative Dispute Resolution

The District may, as an option, offer arbitration for workplace disputes involving alleged wrongful termination, workplace harassment, or discrimination based on the protected classes outlined in section 1.1.

14 WHISTLEBLOWER POLICY

It is TVMWD's intent to protect its integrity, ensure the highest standards of conduct among its employees, and adhere to all applicable laws and regulations. TVMWD therefore encourages employees to report any reasonable belief that a violation has potentially occurred due to any rule, policy, procedure, practice or activity by TVMWD or its employees, districts, or vendors. Reports of any such potentially improper activity may be submitted on a confidential basis to any of the Chief Executive Officers or Human Resources. Alternatively, employees may provide an anonymous report through the Fraud Hotline by calling: 1-855-FRAUD-HL (1-855-372-8345).

Reports of discrimination, harassment or retaliation should be made under the Discrimination, Harassment, and Retaliation Prevention Policy, below.

TVMWD will not retaliate against an employee who, in good faith, reports any potentially improper activity, whether to TVMWD or to a government enforcement agency. Nor will TVMWD tolerate any other employee retaliating against or attempting to influence the employee for such reports. Any employee who engages in retaliation will be subject to discipline up to and including termination of employment. TVMWD will conduct a prompt and appropriate investigation into all reports of potentially improper activity.

All employees are required to cooperate with TVMWD's internal investigations by providing any requested information and truthfully and fully answering questions. Failure to cooperate with or impeding an investigation, or knowingly providing false information, will result in disciplinary action. Reports of potentially improper activity and related investigations will be kept confidential to the extent possible, consistent with the need to conduct an appropriate investigation.

Anyone found to have engaged in improper activity will be subject to disciplinary action up to and including termination of employment.

15 HARASSMENT & DISCRIMINATION

This Discrimination, Harassment and Retaliation Prevention Policy reflects TVMWD's commitment to a respectful workplace and commitment to preventing unlawful discrimination, harassment and retaliation from occurring in the work environment. This policy protects individuals who perform services for TVMWD in the workplace, including District employees, contractors, interns, and volunteers. This policy refers to this broad category of protected persons as "individuals."

Sexual harassment is the unwelcome sexual advances, requests for sexual favors, and other

verbal or physical conduct of a sexual nature that tends to create a hostile or offensive work environment. Discriminatory harassment is any unwelcome, typically repeated offensive conduct that is directed at an individual because of their membership in a legally protected class.

State and federal law protect individuals from workplace discrimination and harassment based on certain legally protected characteristics. This policy uses the term "Legally Protected Characteristics" to encompass all legally protected categories, including:

- Age (over 40)
- Race
- Religion/creed (including religious dress and grooming practices)
- Color
- National origin
- Ancestry
- Gender/sex (including pregnancy, childbirth, breastfeeding and/or related medical conditions)
- Sexual orientation
- Gender identity and gender expression
- Medical conditions
- Marital status
- Genetic information
- Military and Veteran status
- Disability (mental and physical)

Harassment of employees due to their Legally Protected Class, by fellow employees, officers, directors, consultants, or non-employees will not be tolerated by the District. Harassment shall be reported either verbally or in writing to the General Manager, Human Resources or the President of the Board of Directors if the complaint is against the General Manager. Upon receipt of a harassment complaint, Human Resources in partnership with the General Manager or the President of the Board of Directors, as appropriate, shall take prompt action to conduct an investigation to determine whether harassment has taken place and/or is presently taking place. Where found appropriate, actions shall be taken to effectively stop such behavior where it does exist.

Sexual harassment of the District's employees, by a person in or from the work environment, is strictly prohibited. Sexual harassment includes, but is not limited to, unwelcome sexual advances, requests for sexual favors, or other verbal, visual, or other physical conduct of a sexual nature when:

• Submission to such conduct is made either expressly or by implication a term or condition of an individual's employment.

- Submission to or rejection of such conduct by an individual is used as the basis for employment decisions affecting the individual; or
- Such conduct has the purpose or effect of unreasonably interfering with an individual's work performance; creating an intimidating, hostile, threatening or offensive working environment; or adversely affecting the employee's performance, appraisal, assigned duties, or any other condition of employment or career development.

Harassment also includes any act of retaliation against an employee for reports of violation of this policy or for participating in the investigation of a harassment complaint.

Other examples of sexual harassment include, but are not limited to, unwelcome sexual flirtations or propositions; verbal abuse of a sexual nature; graphic verbal comments about an individual's body; sexually degrading words used to describe an individual; emails that may be inappropriate, offensive, harassing, and/or creating a hostile work environment; and the display in the work environment of sexually suggestive objects or pictures, posters, jokes, cartoons, or calendar illustrations. Sexual harassment conduct need not be motivated by sexual desire.

If you feel that you have been or are being harassed or sexually harassed or are aware of or suspect the occurrence of harassment or sexual harassment, immediately contact your supervisor, Human Resources, Chief Executive Officers or the General Manager. Any and all complaints will be treated confidentially to the extent possible. The complaint will be responded to in a timely fashion, investigated promptly and thoroughly by impartial and competent personnel; documented and tracked to ensure reasonable progress; met with appropriate remedial action when misconduct is found; and afforded a timely closure.

Any person who is found to condone, participate, or initiate any of the above forms of harassment will be disciplined, in the form of written warning, demotion, suspension or termination. No employee will be disciplined for initiating a harassment complaint, or for participating in a harassment investigation.

Any individual who engages in prohibited harassment, including Supervisors or Managers who knew about the harassment but took no action to stop it, may be held personally liable under the law for monetary damages. Any Supervisor or Manager who knew about prohibited harassment and failed to report the harassment as stated in this policy, may also be subject to disciplinary action, up to and including termination of employment.

Every effort will be made to assure the confidentiality of complaints made under this Policy to the greatest extent permissible by law. Complete confidentiality cannot occur due to the need to fully investigate and the duty to take effective remedial action. An employee

who is interviewed during the course of an investigation is prohibited from attempting to influence any potential witness while the investigation is ongoing. An employee may discuss their interview with a designated representative. TVMWD will not disclose a completed investigation report except as it deems necessary to support a disciplinary action, to take remedial action, to defend itself in adversarial proceedings, or to comply with the law or court order.

16 PROTECTIONS AGAINST RETAILATION

Retaliation is strictly prohibited against any individual by another employee or supervisor for using the employee complaint procedure, reporting proscribed harassment or discrimination, objecting to such conduct or filing, testifying, assisting or participating in any manner in any investigation, proceeding or hearing conducted by the District.

Prohibited retaliation includes, but is not limited to, termination, demotion, suspension, failure to hire or consider for hire or promote. Anyone found to be engaging in any type of prohibited discrimination or retaliation will be subject to disciplinary action, up to and including termination of employment.

17 OPEN DOOR POLICY

TVMWD has an open-door policy that encourages employees to participate in decisions affecting them and their daily professional responsibilities. Employees who have job-related concerns or complaints are encouraged to discuss them with their supervisor or any other management representative with whom they feel comfortable. The District believes that employee concerns are best addressed through this type of informal and open communication. Employees are encouraged to raise work-related concerns with their immediate supervisor, or with a supervisor or other management representative of their choice, as soon as possible after the events that cause the concern.

Employees are further encouraged to pursue discussion of their work-related concerns until the matter is fully resolved. Although TVMWD cannot guarantee that in each instance the employee will be satisfied with the result, the District will attempt in each instance to explain the result to the employee if the employee is not satisfied. TVMWD will also attempt to keep all such expressions of concern, the results of any investigation, and the terms of the resolution confidential. In the course of investigating and resolving the matter, however, some dissemination of information to others may be necessary or appropriate. Furthermore, if employees have concerns about work conditions or compensation, they are strongly encouraged to voice these concerns openly and directly to their supervisors. We believe that TVMWD amply demonstrates its commitment to employees by responding effectively to employee concerns.

18 REASONABLE ACCOMODATION

TVMWD is committed to complying fully with the federal and state laws regarding equal opportunity in employment for qualified persons with disabilities. All employment practices and activities are conducted on a non-discriminatory basis. TVMWD will make reasonable accommodations for the known physical or mental limitations or an otherwise qualified individual with a disability who is an applicant or an employee, unless doing so would result in an undue hardship to the organization.

If the disability or the need for reasonable accommodation is not obvious, TVMWD may require the individual to provide reasonable medical documentation confirming the existence of the disability and the need for reasonable accommodation, along with the name and credentials of the individual's health care provider. If the individual provides insufficient documentation, the agency will: 1) explain the insufficiency; 2) allow the employee or applicant to supplement the documentation; and 3) pursue the interactive process only to the extent that the request for reasonable accommodation is supported by the medical documentation provided.

If a pregnant employee, or an employee with a pregnancy-related condition, requests a reasonable accommodation or transfer due to pregnancy, TVMWD will provide the employee with notice of the need for a medical certification within two (2) business days after the employee's request for accommodation. A medical certification confirming the need for a reasonable accommodation, including transfer, is sufficient if it contains: a description of the requested accommodation or transfer; a statement describing the medical advisability of the accommodation or transfer due to pregnancy; and the date that the need for the accommodation or transfer will become necessary and the estimated duration of the accommodation or transfer.

TVMWD will also make reasonable accommodations for employees who are victims of domestic violence, sexual assault, or stalking; and for applicants and employees based on their religious beliefs and practices.

- An employee who is a victim of domestic violence, sexual assault, or stalking and who requests an accommodation to provide for their safety while at work must provide both of the following:
 - (a) A written statement signed by the employee or an individual acting on the employee's behalf, to certify that the accommodation is to address victim-safety concerns while at work; and
 - (b) A certification demonstrating the employee's status as a victim of domestic violence, sexual assault, or stalking, which can be in the form of: a police report indicating the employee's victim status; a court order separating the perpetrator

Item 8.D - Exhibit C

from the employee or that the employee has appeared in court for that purpose; or documentation from a medical professional or counselor that the employee is undergoing treatment for physical or mental injuries or abuse resulting from an act of domestic violence, sexual assault, or stalking

This policy governs all aspects of employment, including selection, job assignment, compensation, discipline, termination, and access to benefits and training.

19 EMPLOYER-EMPLOYEE RELATIONS

The Employer-Employee Relations Policy provides procedures for the administration of employer-employee relations between the District and its employee organizations. Resolution 9-95-347.

Acknowledgment of Receipt of Handbook and At-Will Agreement

After you have read this Handbook and have clarified any issues with your manager and or Human Resources Department, please complete, sign and return the agreement to the Human Resources Department.

I have received my copy of the TVMWD Employee Handbook. I understand and agree that it is my responsibility to read and familiarize myself with and the policies and procedures contained in the Handbook. I understand that, except for employment at-will status, any and all policies or practices can be changed at any time by the District. I understand and agree that other than the General Manager, no manager, supervisor or representative of the District has authority to enter into any agreement, expressed or implied, for employment for any specific period of time, or to make any agreement for employment other than at will; only the General Manager has the authority to make any such agreement and then only in writing, signed by the General Manager.

My signature below certifies that I understand that the foregoing agreement on at-will status is the sole and entire agreement between the District and me concerning the duration of my employment. It supersedes all prior agreements, understandings, and representations concerning the duration of my employment.

Employee's Name:	Date:
Employee's Signature:	



BOARD INFORMATION

BOARD OF DIRECTORS STAFF REPORT

To: TVMWD Board of Directors

From: Matthew H. Litchfield, General Manager

Date: March 6, 2024

Subject: CSDA Board of Directors Call for Nominations – Seat A

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Staff Recommendation

No Action Necessary – Informational Item Only

Discussion

CSDA has called for nominations to their Board of Directors – Seat A, for the 2025-27 term. Nominated Directors must submit a Three Valleys adopted resolution, Candidate Information Sheet, and Nomination Form (Exhibit A) by April 10, 2024. Once received, nominees will receive a candidate's letter. The letter will serve as confirmation that CSDA has received the nomination and will also include campaign guidelines. CSDA will begin electronic voting June 10 through July 26, 2024. Selected CSDA Board Members will be introduced at the Annual Conference in Indian Wells in September 2024. The current incumbent for the Southern Network Seat A is Jo MacKenzie, Director at Vista Irrigation District and is running for re-election.

If a Director is nominated and wishes to continue in the process, a resolution will be brought to the March 20, 2024 Board of Directors meeting for consideration of adoption.

Environmental Impact

None

Strategic Plan Objective(s)

3.3 – Be accountable and transparent with major decisions

Attachment	(s)
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Exhibit A – CSDA Nomination materials

Meeting History None

NA/ML



California Special Districts Association

CISIDIA

Districts Stronger Together

DATE:

February 5, 2024

TO:

CSDA Voting Member Presidents and General Managers

FROM:

CSDA Elections and Bylaws Committee

SUBJECT:

CSDA BOARD OF DIRECTORS CALL FOR NOMINATIONS

SEAT A

The Elections and Bylaws Committee is looking for Independent Special District Board Members or their General Managers who are interested in leading the direction of the California Special Districts Association for the 2025 - 2027 term.

The leadership of CSDA is elected from its six geographical networks. Each of the six networks has three seats on the Board with staggered 3-year terms. Candidates must be affiliated with an independent special district that is a CSDA Regular Member in good standing and located within the geographic network that they seek to represent. (See attached CSDA Network Map)

The CSDA Board of Directors is the governing body responsible for all policy decisions related to CSDA's member services, legislative advocacy, professional development, and other resources for members. The Board of Directors is crucial to the operation of the Association and to the representation of the common interests of all California's special districts before the Legislature and the State Administration. Serving on the Board requires one's interest in the issues confronting special districts statewide.

Commitment and Expectations:

- Attend all Board meetings, usually 4-5 meetings annually, at the CSDA office in Sacramento.
- Participate on at least one committee, meets 3-5 times a year at the CSDA office in Sacramento.
 - (CSDA reimburses Directors for their related expenses for Board and committee meetings as outlined in Board policy).
- Attend, at minimum, the following CSDA annual events: Special Districts Legislative Days held in the spring, and the CSDA Annual Conference held in the fall.
 (CSDA does not reimburse expenses for the two conferences even if a Board or committee
 meeting is held in conjunction with the event)
- Complete all four modules of CSDA's Special District Leadership Academy within 2 years of being elected.
 - (CSDA does **not** reimburse expenses for the Academy classes even if a Board or committee meeting is held in conjunction with the event).

Nomination Procedures: Any Regular Member district in good standing is eligible to nominate one person, a board member or managerial employee (as defined by that district's Board of Directors), for election to the CSDA Board of Directors. A copy of the member district's resolution or minute action and Candidate Information Sheet must accompany the nomination. The deadline for receiving nominations is April 10, 2024. Nominations and supporting documentation may be mailed or emailed.

Mail: 1112 | Street, Suite 200, Sacramento, CA 95814

Fax: 916.442.7889 E-mail: amberp@csda.net

Once received, nominees will receive a candidate's letter. The letter will serve as confirmation that CSDA has received the nomination and will also include campaign guidelines.

CSDA will begin electronic voting on June 10, 2024. All votes must be received through the system no later than 5:00 p.m. July 26, 2024. The successful candidates will be notified no later than July 30, 2024. All selected Board Members will be introduced at the Annual Conference in Indian Wells, CA in September 2024.

Expiring Terms

(See enclosed map for Network breakdown)

Northern Network
Sierra Network
Sierra Network
Say Area Network
Central Network
Coastal Network
Seat A – Greg Orsini, Director, McKinleyville Community Services District*
Seat A – Noelle Mattock, El Dorado Hills Community Services District*
Seat A – Chad Davisson, General Manager, Ironhouse Sanitary District*
Seat A – Patrick Ostly, General Manager, North of River Sanitary District*
Seat A – Elaine Magner, Director, Pleasant Valley Recreation & Park District*

Southern Network Seat A – Jo MacKenzie, Director, Vista Irrigation District*

(* = Incumbent is running for re-election)

CSDA will be using a web-based online voting system allowing your district to cast your vote easily and securely. Electronic Ballots will be emailed to the main contact in your district June 10, 2024. All votes must be received through the system no later than 5:00 p.m. July 26, 2024.

Districts can opt to cast a paper ballot instead; but you must contact Amber Phelen by e-mail amberp@csda.net by April 10, 2024 in order to ensure that you will receive a paper ballot on time.

CSDA will mail paper ballots on June 10, 2024 per district request only.

If you have any questions, please contact Amber Phelen at amberp@csda.net.



Agenda Item: 4 - Establish 2024 Board Elections Timeline

Item Type: Discussion/Action

Submitted By: Amber Phelen, Management Analyst

Presented By: Neil McCormick, Chief Executive Officer

Strategic Plan Reference: 1. Association Governance;

7. Management/Administration

BACKGROUND:

The nomination process for the 2024 CSDA Board of Directors, Seat A election is quickly approaching. CSDA Bylaws direct that the Election & Bylaws Committee shall set the timeline for elections each year. Below is a staff recommended timeline for the nomination and election process that complies with the noticing periods outlined in the CSDA bylaws. The timeline works backwards from the CSDA Annual Conference start date which is September 9, 2024 this year.

February 5 Nomination applications mailed and emailed out

125 days to election start on June 9; bylaws requirement = at least 120

days.

April 10 Nomination application deadline

61 days to election start; bylaws requirement = at least 60 days prior to

election.

April 20 Nomination application deadline – Coastal Network

Per CSDA Bylaws, the deadline shall be extended by 10 days in a

Network where there is no incumbent re-running.

June 10 Electronic ballot voting begins – current Regular Members

July 26 Deadline to receive electronic ballots - current Regular Members

45 days until conference; bylaws requirement = at least 45 days.

July 29 or 30 Count ballots and inform candidates of win/loss

FISCAL IMPACT:

None at this time.

STAFF RECOMMENDATION:

Staff recommends a motion to approve the 2024 CSDA Board of Directors, Seat A regular election timeline as presented.



Agenda Item:

5 - Review & Approve 2024 Election Materials

Item Type:

Discussion/Action

Submitted By:

Amber Phelen, Management Analyst

Presented By:

Neil McCormick, Chief Executive Officer

Strategic Plan Reference: 1. Association Governance:

7. Management/Administration

BACKGROUND:

Attached is a draft of the nomination letter, form, and candidate information sheet which would be sent out to CSDA voting members in good standing for all six Networks as part of the 2024 CSDA Board of Directors, Seat A election.

Additionally, the background information that will be mailed with the ballots is included. A current list of Board Members and their terms are also attached. Seat A Board Members are up for reelection.

FISCAL IMPACT:

The annual CSDA Board election process is a 2024 budgeted item.

STAFF RECOMMENDATION:

Staff recommends a motion to approve the 2024 CSDA Board of Directors, Seat A election nomination letter, nomination form, candidate information sheet, and ballot letter to be sent to all voting Regular CSDA Members in good standing.

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2024 CSDA BOARD CANDIDATE INFORMATION SHEET

The following information MUST accompany your nomination form and Resolution/minute order:

Name:							
Di	District/Company:						
Ele							
Le	ngth of Service with District:						
1.	Do you have current involvement with CSDA (such as committees, events, workshops, conferences, Governance Academy, etc.):						
2.	Have you ever been associated with any other state-wide associations (CSAC, ACWA,						
	League, etc.):						
3.	List local government involvement (such as LAFCo, Association of Governments, etc.):						
4 .	List civic organization involvement:						

**Candidate Statement – Although it is not required, each candidate is requested to submit a candidate statement of no more than 300 words in length. Any statements received in the CSDA office after the nomination deadlines will not be included with the ballot.



2024 BOARD OF DIRECTORS NOMINATION FORM

Name of Candidate:				
District:				
Mailing Address:				
Network:	(see map)			
Telephone:	HE CANDIDATE)			
Fax:	,			
E-mail:				
Nominated by (optional):				

Return this <u>form, a Board resolution/minute action supporting the candidate, and Candidate Information Sheet</u> by mail or email to:

CSDA Attn: Amber Phelen 1112 I Street, Suite 200 Sacramento, CA 95814 (877) 924-2732

amberp@csda.net

DEADLINE FOR RECEIVING NOMINATIONS:

April 10, 2024 at 5:00 p.m.



